



**Kildare County Council**  
Annual Report 2021



**Comhairle Contae Chill Dara**  
Kildare County Council

[www.kildarecoco.ie](http://www.kildarecoco.ie)

Our Vision

# Living; Growing; Leading

Working together  
towards an inclusive and  
sustainable county



*Hill of Allen Becomes a 'Beacon of Hope' for  
St. Brigid's Day 2021*

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Joint

# Foreword

**Sonya Kavanagh, Interim Chief Executive and Councillor Naoise Ó Cearúil, Cathoirleach of the County of Kildare**



**Interim Chief Executive**  
Sonya Kavanagh



**Cathoirleach**  
Cllr Naoise Ó Cearúil

The Covid 19 pandemic presented significant challenges for the citizens, communities and businesses of Kildare. Providing, and maintaining essential services was a considerable challenge for Kildare County Council however, despite the significant and sustained challenges, the empathy, goodwill and resilience of people and businesses, in Kildare, and throughout the country, should be acknowledged and commended.

Lockdowns and restrictions on movement continued to challenge us all throughout 2021, however, these difficult periods also highlighted the opportunities that our Public Realm present. Kildare County Council was delighted to fund the development of many pilot spaces within our towns, some of which will now progress to permanent redevelopments, such as outdoor seating, green spaces and more. These improvements and innovations will benefit citizens and businesses for years to come.

Our support for businesses is steadfast and through the work of the Local Enterprise Office and others, many businesses in Kildare, whose viability was threatened by the pandemic, will continue to weather the storm.

Planning for the future needs of the county in a sustainable way is vital and this has guided the work of Kildare County Council throughout 2021.





**Over the last 2 years we have shown our collective capacity to adapt, innovate and maintain services in the face of uncertainty and adversity.**

Whether that is developing important infrastructure, local community development or supporting social inclusion for our growing population.

We are determined to play our part in tackling Climate Change and were delighted to host our first 'Climate and Energy Week' in 2021, a full week of events focused on a range of climate action and energy awareness topics to create awareness and understanding of our energy and climate action responsibilities.

A number of major infrastructure projects were delivered or continued to progress at pace throughout the year, including the opening of the Sallins Bypass which is providing greater accessibility to and from the M7 to Naas, Sallins and environs since opening.

The delivery of social housing as well as important work in the areas of homelessness, vacant and derelict properties, housing loans and grants continues to be a focus. A significant programme of work to deliver housing units was made throughout the year and with our build, acquisition and leasing programmes, a total of 952 units were delivered across these programmes.

Over the last 2 years we have shown our collective capacity to adapt, innovate and maintain services in the face of uncertainty and adversity. Our

Corporate Plan commits us to continuing our work with all partners to strive to meet Kildare's existing, changing and future needs. As we look back at the achievements of 2021 and the opportunities and challenges that lie ahead, that collective capacity as well as our continued commitment will serve to deliver our shared vision for Kildare.

Finally, we would like to thank the elected members and the staff of Kildare County Council for their ongoing co-operation and support and their commitment to serve the people of County Kildare.

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**Interim Chief Executive**  
Sonya Kavanagh

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**Cathoirleach**  
Cllr Naoise Ó Cearúil

# Kildare County Council

## Elected Members

### Athy Municipal District



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# Celbridge – Leixlip Municipal District



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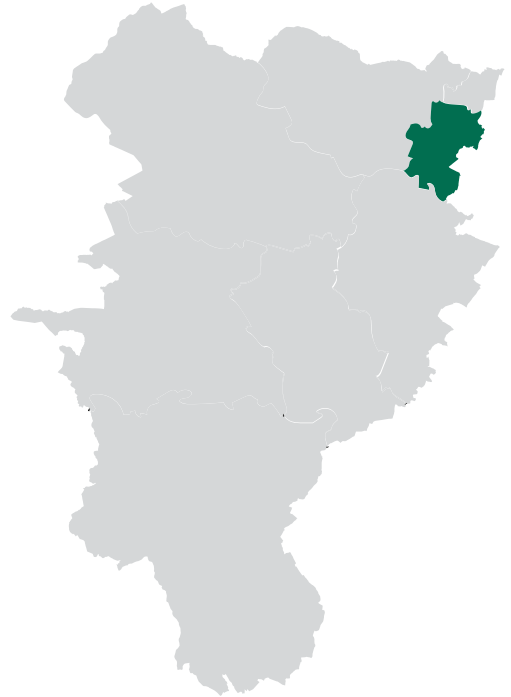
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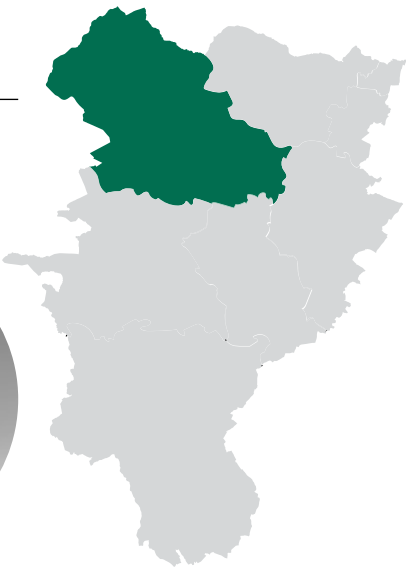
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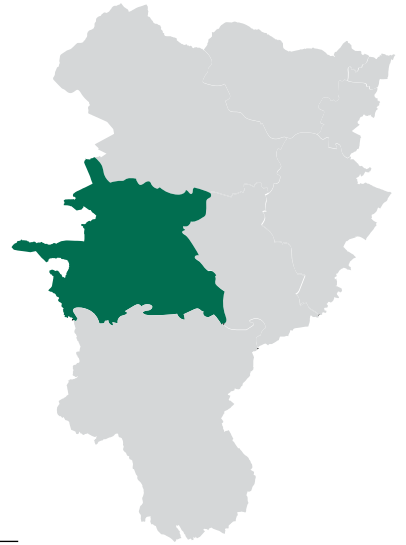
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Maynooth University Campus



Projects funded by

# Local Property Tax (LPT)

Each year, councillors in the five municipal districts can allocate retained local property tax funds for specific purposes within their district. This funding has benefited many groups and schemes throughout the county in 2021. Including:



## Athy MD

The playground at the Fairgreen in Castledermot opened to the public in June 2021. This new amenity contains 20 different types of play equipment to meet a wide range of physical, social and cognitive needs. A number of funding streams were applied to this successful community project, including LPT.

The Sing & Sign group who run Sign Language Courses in Athy used LPT funding to allow the team to continue to deliver sign language services throughout the community.



## Celbridge–Leixlip MD

A new wheelchair swing was installed at the Aghards Road playground in Celbridge featuring a wheelchair platform and swing frame that allows young wheelchair users to experience the excitement and physical benefits of accessible play.

The Tea Lane building is a vibrant community space which hosts drama groups and other performances and exhibitions. Additional equipment was purchased for the Tea Lane Cemetery building in Celbridge which was supported by LPT in 2021.

*Images T-B: Fairgreen playground, Athy; Wheelchair swing at Aghards Road playground, Celbridge.*

## Kildare–Newbridge MD

LPT from the Kildare–Newbridge Municipal District was allocated to the maintenance and upgrade of Christmas lights and fittings in a number of towns and villages, including Rathangan.

LPT was used by Kildare Town Community First Responders to purchase replacement defibrillator pads for each of the groups' public access defibrillators.

## Naas MD

Local Property Tax funds supported the launch of a new community bus initiative by Naas Community Gardaí in conjunction with Naas Municipal District. The marked Garda vehicle is driven by trained Garda personnel and equipped with an automatic wheelchair lift for accessibility. This free service is now available to community groups throughout Kildare.

## Clane–Maynooth MD

HEADSUP is a suicide prevention project for men. It provides an evidence-based bespoke intervention that combines mental and physical fitness, personal development, and social connection. The 2021 LPT allocated to the group in the Clane–Maynooth municipal district will allow the group to continue to provide this vital service.



**Images T–B:** Rathangan Christmas lights; Launch of the community bus initiative in Naas; Group session at HEADSUP, suicide prevention project.



A close-up photograph of a woman with curly brown hair, wearing a black headset with a microphone. She is smiling broadly, with her eyes closed, and her hand is near her ear. She is wearing a dark blue polka-dot shirt. The background is blurred, showing green foliage and warm lighting.

Corporate

**Services**



The Corporate Services Department's core activities include providing first point of contact customer service management via online portals, email, post, phone and in-person. Providing support services for the elected members and servicing council meetings is a key function of the department. Maintaining the register of electors, operating the media and communications function for the organisation, dealing with Freedom of Information, Data Protection and Facilities Management along with the co-ordination of corporate wide functions across the directorates are also carried out by the department.

### Members Services

In response to the pandemic, statutory and other meetings were predominantly held remotely on a virtual platform in 2021.

All members statutory requirements in relation to the Public Register were administered within the necessary timeframes and published online where required. All requests from members for attendance at conference and training events were processed on time, and a number of bespoke/elected member specific training requests were organised throughout 2021 also.

A total of 2,424 Councillor CRM cases were processed in 2021 and monthly status update reports provided to the members. Work continued on the development of the Members CRM Portal, which will enable the members to submit reps directly into CRM.

There were 80 statutory meetings of Plenary Council and Municipal Districts in 2021 of which 56 were online. A total of 862 motions and 691 questions were received and reported on at Full Council and Municipal District Committee meetings during the year.

### Council Meetings 2021

Meetings 2021	No of meetings
Full Council	15
Municipal Districts	65
Corporate Policy Group	11
Strategic Policy Committee	22
Audit Committee	4
Other Committees	13
<b>Total Number of Meetings</b>	<b>130</b>

### The top 5 services on Customer Relationship Management System (CRM) for 2021 were as follows:

Department	No of Cases	% of Total
Housing	8047	35%
Planning	3322	14%
Roads, Transportation and Public Safety	2580	11%
Environmental Protection	2395	10%
Corporate Services	2462	10%

Kildare County Council launched a new Customer Relation Management system (CRMs) during 2021, alongside a Customer Contact Portal that is available on our website.

## Appointment System

The Council continued to operate the appointments system with almost 89,000 appointments facilitated during 2021.

## Athy Customer Service Point

The Athy Customer Service Point continued to provide key services locally to the customers of Athy and the wider county in 2021:

- 1,901 Non-Principal Private Residence (NPPR) customer cases processed
- 6,001 customer interactions by phone and in person

## Fix Your Street

In 2021, the council responded to 763 cases.

## Protected Disclosures

Two disclosures were received by the Designated Officer for Protected Disclosures during 2021.

## Legal Services

In 2021, 958 cases were created and referred to solicitors and 877 were closed during the year.

## Communications

A dedicated Communications unit was established within Kildare County Council in January 2021 and is managed by the newly appointed Communications Officer within the Corporate Services Department. A new Communications Strategy for the Council was developed and it outlines the strategic and operational approach to be undertaken in order to embed the objectives and vision of the communications unit across the organisation in order to build and manage awareness and understanding of Kildare County Council, its' role and the services it provides to communities and businesses in Kildare. It is a key objective of this

strategy to develop meaningful, co-ordinated and consistent communications practices so that Kildare County Council can engage with and provide information to the citizens of Kildare and all relevant stakeholders.

Throughout 2021 the communications unit has supported projects and campaigns from all departments within the Council, taking a proactive approach to engaging with media and use of the council's own channels including the website and social media channels.

### Highlights include:

- Hosted first '**Women and Diversity in Local Government**' panel discussion, which was broadcast live online
- Development of **promotional videos** highlighting projects and ongoing service delivery of the Council – Your Council Day, Kildare Climate & Energy Week
- Introduction of internal **staff newsletter**
- Average of **5 press releases issued per week** highlighting Kildare County Council events, projects, services etc
- **Decrease in response time** to media queries
- **Increase in followers and engagement** on Corporate social media channels:



Facebook – 17,917 followers



Twitter – 9,431 followers



Instagram – 2,024 followers



Images L-R: Women and Diversity Panel Discussion;



## Register of Electors

The number of people on the 2021/2022 Register of Electors, which came into force on 15 February 2021 was 150,641.

## Customer Complaints 2021

- 23 Formal complaints
- 49 Informal complaints
- 2 Appeals

## Bye-Laws

The elected members of the Kildare–Newbridge and Celbridge–Leixlip Municipal District Committees initiated a review of Casual Trading Bye Laws in their Districts in 2021. The Control of Consumption and Possession of Alcohol in Public Places Bye Laws were enforced by An Garda Síochána during 2021, with 12 fines paid during 2021.

## Corporate Publications

- Annual Report 2020
- Annual Service Delivery Plan 2021
- Corporate Plan Progress Report 2020
- Annual Service Delivery Plan 2020 Progress Report

## Audit Committee

The Audit Committee is a statutory committee of the council appointed under Section 59 of the Local Government Reform Act 2014. The committee's role is to provide an independent view of:

- the budgetary and financial reporting processes;
- the internal controls and the internal audit function;
- efficiency and value for money; and
- the management of risks

During 2021, The Audit Committee met 4 times and was briefed and updated on the following areas which were identified as areas of priority:

- Risk Management Policy 2021 and the Corporate Risk Register
- Departmental Risk Registers
- Business Continuity Group Progress Reports
- Annual Financial Statement 2020
- Briefing on 2022 Budget
- Property Interest Register and implementation of new PIR system
- Public Spending Code Audit Report 2020 – Revenue and Capital Projects
- National Service Indicators – NOAC Performance Indicator Report 2020
- Local Government Auditor's report on the 2020 Annual Financial Statement

## Freedom of information

- 158 requests received
- 52 requests granted
- 30 part- granted
- 56 refusals
- 25 withdrawn

Requests were received from the following sources:

Journalists	25
Business	8
Oireachtas	18
Staff	0
Clients	106
Others	1

## Data Protection

A dedicated online platform exists for customers regarding data privacy rights, forms and processes. The Council's Data Protection Officer (DPO) continued to provide GDPR awareness to staff and to advise staff and management on compliance measures as required. Policy and procedure documents are reviewed and published on a central Intranet location to ensure a consistent level of compliance across the Council. The Council's DPO oversees the management of access requests from subjects, and CCTV requests from An Garda Síochána. In 2021 there were 174 data access requests, including CCTV requests.

## Ombudsman

Thirty-three cases were received from the Ombudsman's office in 2021, with twelve cases closed within the 2021 calendar year.

## Facilities

The facilities management section is responsible for the management of the Corporate Estate including Aras Chill Dara, town halls, municipal district offices, heritage centers and all council owned community buildings to ensure they are maintained to a high standard for safe use. Technical assistance is also provided to the Library Service and Community and Enterprise.

Facilities also provide personnel to the Major Emergency Management Committee, Severe Weather Assessment Team, Procurement and Health and Safety committees in addition to sitting on the Office of Government Procurement and Local Government Management Agency, national committee for Facilities Management.

Ongoing work by the facilities management section in 2021 included:

- Operation and maintenance of Aras Chill Dara
- Upgrades to community buildings
- LED upgrades across corporate estate
- Energy Management
- Regular inspections of all buildings in the Corporate Estate
- Operation and maintenance of Newbridge Town Hall

2021

## Key Projects

### Lighting Management System

A new Lighting Management System was procured and installed in Áras Chill Dara, which will help achieve further efficiencies regarding energy usage.

### Ventilation

To make the working environment as safe as possible new air quality monitors were installed on all floors. This system monitors air quality in real time and alerts the system operators when recommended limits are exceeded.

### Cotton Mills

Commenced work to renovate the Cotton Mills for use as a file storage and records management centre.

### Oifigeach Gaeilge

Our customer service contact portal was launched in the Irish language. This system also enables the Council to extract data on the extent of customer service requests made electronically in the Irish language. Our Planning Enquiries page was also launched in the Irish language.

The Council conducted a review of application forms in 2020-21, translating a large number to Irish.

The main decision letter templates used in accordance with the Freedom of Information Act are also available in Irish and English.



### Irish Language Scheme 2021-2024

In early 2021, the Council submitted an Irish Language Scheme for the period 2021-2024 to the Department of Tourism, Culture, Arts, Gaeltacht, Sport and Media for the Ministers approval.

The Official Languages (Amendment Act) 2021 was enacted on the 22nd of December, 2021. This Act introduced language standards for public bodies to replace the current system of language schemes. We are awaiting further details from the Department on the commencement of the various provisions of the act.

### Coiste Gaeilge

In 2021 the Irish Committee provided for 5 scholarship places through Gael Linn to send students, one from each Municipal District in Kildare to a Gaeltacht course in the Donegal Gaeltacht in Summer 2022.

The Irish committee also agreed a new scheme whereby 6th class students in 4 primary schools from each municipal district are awarded a Fáinne in recognition of their development of their Irish language skills.

### Athy Enterprise Center

Completed a major renovation in the Athy Enterprise Center, upgrading all aspects of the building fabric.

### Changing Places

Completed the installation of a changing places unit on level 0 of Aras Chill Dara.





The

## numbers



**15**

Meetings of  
Full Council



**158**

FOI  
Requests



**65**

Municipal  
District  
Meetings



**2,424**

Councillor CRM  
Cases Processed



# Housing

# Services



Completed housing development, Nancy's Lane in Clane, Co. Kildare



The Housing Department aims to provide social housing supports to persons who are unable to meet their housing needs from their own resources and to deliver affordable housing to persons who exceed the income limits for social housing. The Housing Department strives to achieve delivery targets laid down in the 'Housing for All' plan. The Housing Department aids households through the Local Authority Home Loan Scheme and provides grants to private households. The Housing Department provides a high-quality maintenance service and implements the Energy Retrofit Programme.

### Rebuilding Ireland and Housing for All

Kildare County Council completed delivery of the targets received under 'Rebuilding Ireland, Action Plan for Housing and Homelessness', this plan covered the period from 2016 to 2021. The council received a target to deliver 2,426 units through build, acquisition and leasing, during the lifetime of the programmes 2,697 units were delivered.

In September 2021, the government published the housing programme, 'Housing for All, A New Housing Programme', this programme covers the period from 2022 - 2030. The council received new social housing targets of 2,416 social units for the period 2022-2026 and was required to submit a Housing Delivery Action Plan outlining its response and annual social and affordable delivery programme covering the same period.

### Housing Delivery

The Rebuilding Ireland Programme was funded from both the Capital and Current Expenditure Programmes, with units being delivered through the Construction and Acquisition Programme (including Approved Housing Bodies), Part V, Housing Assistance Payment (HAP), Rental Accommodation Scheme (RAS) and Leasing.

The delivery figures below include both Capital and Current expenditure programmes in 2021 (including units delivered with Capital Advance Leasing Facility, CALF, provided to Approved Housing Bodies by Local Authorities to facilitate the funding of construction, acquisition or refurbishment of new social housing units).

Type	Delivered
Build	27
Aquisition	144
Leasing	334
HAPS & RAS	447
<b>Total</b>	<b>952</b>

### Capital Programme

A significant programme of work to deliver housing units progressed in 2021 at a number of locations throughout the county. This programme included new builds, refurbishments, infill schemes, schemes with Approved Housing Bodies and public private partnerships. At the end of 2021 a total of 450 units were at various stages of development or planning. Seventy-seven units were delivered via the public private partnership model at Cluain Ailbhe, Clane.

### Approved Housing Body Delivery

Availing of Capital Advance and Leasing Facility funding, approved housing bodies delivered 318 units in 2021.

### Leasing

The council and Approved Housing Bodies delivered 334 leased units in 2021, this includes Mortgage to Rent units, which allows indebted borrowers to remain in their home.

## Social Housing Applications

2021	Total
Existing Housing File Updates	81
Transfer Requests	79
New Valid Applications	646
Mortgage to Rent Applications	6
Refusals	151

## Housing Needs Assessment

In Kildare a total of 2,952 households were assessed as qualified for housing support in 2021, a decrease of 152 (5%) compared to 2020. The Summary of Social Housing Assessments 2021 is available to view online. Please note the figures below do not include households availing of the Housing Assistance Payment.

Housing Needs Assessments	Qualified Households
2017	5,103
2018	3,962
2019	3,386
2020	3,104
2021	2,952

## Housing Allocations

In 2021, a total of 787 social housing properties were allocated, 95 of which were allocated through the Choice Based Lettings System, an increase of 29 (30%) from 2020.



Completed housing development, Nancy's Lane in Clane, Co. Kildare

## Housing Assistance Payment (HAP)

Kildare County Council has continued the delivery of the HAP, at the end of 2021, a total of 2,320 households in the county were in receipt of HAP support, a decrease of 78 since 2020. The lack of supply and the cost of rents is limiting the ability of housing applicants to secure private rented accommodation. The following is the breakdown of HAP applications in 2021:

2021	Total
Applications Received	485
Applications Rejected	59
Applications Approved	447

## Rental Accommodation Scheme (RAS)

The total number of RAS properties at year end 2021 was 285, this is a reduction of 72 from 2020.

## Rebuilding Ireland Home Loan

December 2021	Total
No. Approved	49
Amount Approved	€11,069,863
Amount Drawn Down	€4,284,754

## Tenant Purchase Scheme

December 2021	Total
Applications Received	39
Ineligible	1
Approvals Issued	29
Number of Units Sold	8

## Housing Grants

Housing Adaptation Grants, Housing Aid for Older People Grants and Mobility Aid Grants contribute to meeting housing needs by adapting existing homes to meet the need of the occupant. The following is a breakdown of housing grant applications received and approved in 2021:

2021	Total
Adaptation Applications Received	390
Adaptation Grants Approved	332
Mobility Aids Applications Received	16
Mobility Aids Grants Approved	16
Housing Aid for Older Persons Applications Received	347
Housing Aid for Older Persons Grant Approved	269

## Rents

In 2021 the following number of rent reviews were calculated in accordance with the council's Differential Rent Scheme.

2021	Total
LA Rents	1,077
LA HAP	510
LA HAP Review	498



## Traveller Accommodation

The Local Traveller Accommodation Consultative Committee (LTACC) met 4 times in 2021. The main areas of work and items considered were The Traveller Accommodation Programme 2019 - 2024, fire safety and halting site updates, reports from the Social Work Team and Kildare Traveller Action. The LTACC also considers the quarterly reports on accommodation targets in relation to numbers of families on the roadside, in homelessness and in accommodation.

In 2021, eighteen Traveller families were accommodated, exceeding the annual target. Improvement works on halting sites included general management and maintenance works, improvement works to public areas and enhancement of bays where required. The social work team continued to support traveller families living on sites, roadsides and within housing estates.

Kildare County Council implemented several measures on halting sites to support the traveller community during the Covid19 pandemic.

Collaboration with Kildare Traveller Action (KTA) is an important part of services to the Traveller community and KTA continued to support Traveller representatives on the Local Traveller Accommodation Consultative Committee.

## Housing Maintenance

Kildare County Council's Housing Maintenance department is responsible for the maintenance of 5,500 units with a total budget allocation more than €10.1 million. In addition to the general response maintenance programme the council provided the replacement of windows, doors and heating systems. Ninety properties were returned to stock and sixty-six new house purchases were added to stock, each of these properties were refurbished to ensure compliance with minimum standards. The Energy Retrofit Programme was advanced in 2021, the council has received a target of 80 properties to be retrofitted.

December 2021	Total
Vacant House Turnarounds	90
New House Purchase Upgrades	66
Response Maintenance Requests Logged	8,185
Response Maintenance Requests Completed	6,623
No. of Self Help Grants Offered	87

## Homeless Services

Kildare County Council is the lead authority for the Mid-East Region for homeless services, comprising Kildare, Meath and Wicklow, and reports to the Department of Housing, Planning and Local Government on homeless presentations and numbers of individuals and families in emergency/transition accommodation across the region. As the lead authority, Kildare is responsible for the regional budget allocation from the Department. In 2021, regional expenditure on homeless services was €9.426m of which €3.5m was spent in Kildare.

## Homeless Presentations

2021	Total
Total Cases	1,234
Unique	304
Repeats	930

## Unique Presentations

2021	Total
Adults	363
Dependents	310

## Families in Private Emergency Accommodation including Supported Temporary Accommodations and Family Hubs as of 31 December 2021

Duration	No. of Households with Dependents	Adults	Dependents
0-6 Months	17	25	32
6-12 Months	9	11	13
12-18 Months	5	6	5
18-24 Months	4	5	5
24-30 Months	3	4	3
30 Months +	4	8	8
<b>Total</b>	<b>42</b>	<b>59</b>	<b>66</b>

### Homeless Accommodation Service in Kildare

Kildare County Council operate family hubs in Athy and Prosperous in conjunction with The Peter McVerry Trust, providing supported temporary accommodation (STA) for 11 families. In conjunction with The Peter McVerry Trust, Michael Garry House (STA) was in operation in Newbridge providing supported accommodation for up to 21 individuals. In conjunction with Dublin City Council and The Peter McVerry Trust, Kildare County Council provided 40 beds for single males in supported temporary accommodation in the Kerdiffstown Facility. This facility also provided up to 20 cold weather beds in 2021. The cold weather initiative operated in conjunction with The Peter McVerry Trust in order to prevent rough sleeping throughout the winter period.

An out of hours service was provided throughout 2021 with 5,698 calls recorded and 491 placements provided over the 12-month period.

Teach Íosa in Athy provides supported accommodation of 13 adult beds and also supports 2 shared tenancy units (5 bed spaces) from Kildare County Council Stock which was introduced and managed on a pilot basis in Q4 2021.

Tiglin in partnership with Kildare County Council provides 12 own front door supported units of accommodation for young adults exiting homeless accommodation. This service was introduced in May 2021 and continued successfully throughout the remainder of the year and is an important move-on option for young adults requiring support.

Threshold Tenancy Protection Service (TPS) continues to be available in Kildare. In addition, 3 isolation units were available throughout 2021 for use in the event of a requirement for individuals or families in emergency accommodation to self-isolate due to Covid-19.

### Housing First

Kildare County Council, as the lead authority for the Mid-East Region Homelessness Forum has established a regional Housing First service. The service is co-funded by the Department of Housing, Planning and Local Government and the Department of Health. The Mid-East Homeless Forum is advised by a multi-agency group including non-governmental organisations in the sector and other relevant statutory agencies.

The Peter McVerry Trust delivers Housing First across the Mid-East Region. The coordinated service is now available in Kildare, Meath and Wicklow with the purpose of providing tenancies in self-contained independent housing units, with the combined services of the Health Service Executive's primary care, mental health and substance misuse teams, working in collaboration with TUSLA, the Gardaí and other voluntary agencies, managed by The Peter McVerry Trust. There were 11 Housing First placements in Kildare in 2021.

### Private Rented Inspections

A total of 609 private rented inspections were carried out in 2021, this programme was impacted by Covid-19 restrictions and the requirement to inspect properties which were included in the social leasing programme.

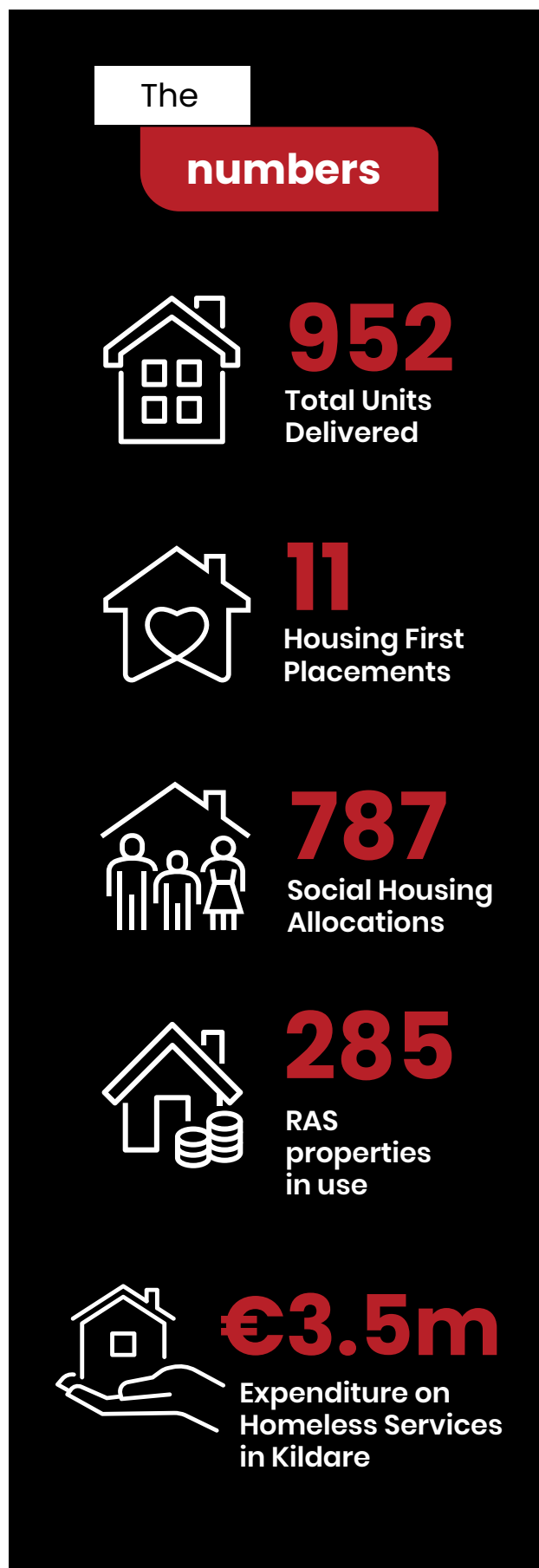
### Housing Strategic Policy Committee

The Housing Strategic Policy Committee comprises of ten members and met on five occasions in 2021.

The following items were included on the work programme for 2021:

- Housing for All and Rebuilding Ireland
- Affordable Housing
- Homelessness
- Strategic Plan for People with a Disability
- The Traveller Accommodation Programme
- The Energy Efficiency Programme

The committee progressed work on the development of a policy for the use of demountable dwellings, which was subsequently adopted by the council in 2022. The plan outlines several priorities, such as prevention and tenancy sustainment, emergency accommodation, the models and quality of provision, exit strategies, health and welfare supports and a multi-agency approach.





Community &

Culture



Community Services develop and lead initiatives aimed at providing civic leadership and opportunities for community engagement. The year 2021 was challenging for all communities due to the impact of Covid 19 and many initiatives were adapted or curtailed.

Community Grants Awarded 2021		
Type	No.	Amount
Community Grants	134	€236,066
Festival Grants	56	€44,605
LPT	380	€703,555
Private Estates Residents Associations	300	€111,517
Local Authority Residents Association	71	€44,573
Drehid Grants	28	€201,697
Community Enhancement Programme	27	€148,013
Covid Round 2 Funding	32	€57,940
Social Enterprise Funding	6	€40,882
Education Bursaries	35	€24,750
<b>Total</b>	<b>1,069</b>	<b>€1,613,598</b>

### Covid 19 Community Response Forum

The Kildare COVID-19 Community Response Forum had 8 meetings in 2021. The last meeting took place on 03 September. The purpose of the Response Forum is to lead the co-ordination of COVID-19 community supports and resilience. As per the Department's guidance, Kildare County Council ceased the operation of the Community Response Forum. Kildare County Council are continuing local arrangements and supports to assist the most vulnerable in the county.

## Local Economic and Community Plan (LECP) – a snapshot of 2021

### Community Enhancement Programme (CEP)

In 2021, €148,013 was allocated towards 27 local projects in Kildare ranging from €1,000 to €10,000. The funding supports capital projects and equipment to enhance facilities and to assist with costs associated with reopening or sustainability of facilities impacted by the Covid-19 Pandemic. The projects include facilities such as community centres, parish halls and youth centres.

### Social Inclusion Community Activation Programme (SICAP)

The social inclusion programme SICAP worked with 86 community groups and 797 individuals in 2021 with a budget of €1,092,867.

### Heads Up

Heads Up Kildare is an education and training programme for men who are finding life stressful, have issues with unemployment, and wish to learn how to improve their well-being. The programme aims to encourage participants to make positive changes to their lives, develop resilience and offers support to access local services and supports.

### LEADER

Thirteen projects were approved at the LCDC/Local Action Group (LAC) in 2021 to a value of €607,171.





Castledermot playground, Athy

A programme of works to improve and add to the existing Parks and Open Spaces continued in 2021 as follows:

### **Allenwood Playground**

Work on a tender for the detail design and construction of the playground commenced at the end of 2021.

### **Bawnogues Athletics Track Improvement Works**

The installation of new synthetic surfaced sprint lanes, high & long jump area, new floodlighting and infield drainage were completed.

### **Castledermot Playground**

The playground opened for use in June 2021.

### **Sallins Amenity Land**

A masterplan for the amenity lands was completed.

### **Kilcock Playground**

A tender to relocate the existing playground was completed and a playground company appointed to do the work. A tender was also advertised for the design of a new playground around the new community centre.

### **Newbridge Playground**

A survey to inform the design requirements and considerations was completed in 2021.

### **The Lakes, Naas**

The Lakes, Naas' new chess board and associated seating was installed in June 2021.

### **Caragh Court Roundabout**

A draft design for landscaping the roundabout was prepared.



## National Play Day

National Play Day 2021 took place from 3rd to 10th July with the aim of promoting play and recreation opportunities for children and young people all over Ireland. Kildare County Council distributed 1,000 free play packs through the library network and to families identified by Kildare Children & Young People's Services Committee and other partners.



## Green Flag Award

Kildare County Council were awarded two Green Flag sites, for Liffey Linear Park in Newbridge and Zero Waste Community Garden in Rathcoffey. The Green Flag awards are the international accreditation for public park excellence in Ireland and reflect the importance of parks and open spaces in the county. Three Green Flag Awards were bestowed on sites in Kildare also; Maynooth University Campus, Maynooth Sensory Garden and Castletown House & Parklands, representing the collective effort of community groups across Kildare.



**Images Top-Bottom:** Play packs distributed for National Play Day 2021; Liffey Linear Park




KILDARE SOCIAL INCLUSION WEEK

# Launch of the Kildare Integration Strategy 2020-2026

WITH MINISTER RODERIC O'GORMAN

 SEPTEMBER 30TH

 11:00 AM

 MS TEAMS

IF YOU WOULD LIKE TO ATTEND, EMAIL: [INTEGRATION@KILDARECOCO.IE](mailto:INTEGRATION@KILDARECOCO.IE)



## Integration Strategy

The county wide Integration Strategy for Kildare was launched on the 22nd of September 2021 in collaboration with the County Kildare Leader Partnership and the Kildare Integration Network. This strategy is the culmination of a lengthy consultation process comprising key agency stakeholders, local representatives and member groups from the diverse migrant population in Kildare. The aim of the Integration Strategy is to support the inclusion of people from ethnic minorities and new communities living, working or studying in Kildare.

## Twinning

Covid 19 restrictions severely restricted our ability to meet our twins however the County Kildare Twinning Policy was updated in 2021. A number of flag poles were erected on the approach road to each twinned town and the Twinning committee created visitor packs to promote tourism and intercultural exchange for each twinned town.

## Kildare Sports Partnership

The aim of Kildare Sports Partnership is to increase participation in sport and physical activity through the coordination and delivery of quality programmes, training & education and by developing partnerships and promoting inclusiveness.

Many of our programmes were conducted virtually in 2021 and we engaged either directly or indirectly with over 21,000 Kildare residents. Our activities included:

- Community Events and Training
- Inter-Agency Programme Supports
- Virtual Events
- Online Seminars
- Education & Schools Programme
- Disability Inclusion Initiatives
- Women in Sport Initiatives



## Kildare Age Friendly Programme

The Kildare Age Friendly Programme progressed well in 2021. Many projects have been developed through the community workers in various Municipal Districts throughout Kildare. Intergenerational projects have been a focus throughout and have been enjoyed by all participants.

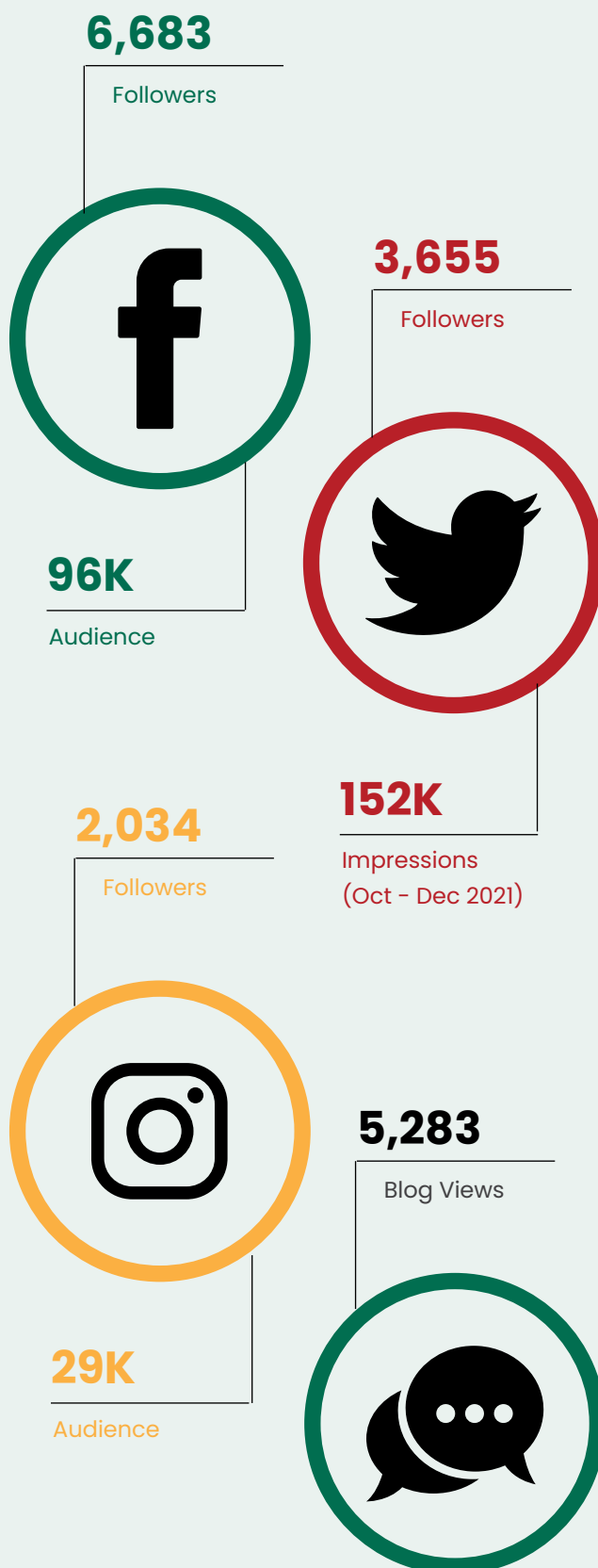
## Library Service

The Library Service delivers a high-quality range of learning, literacy and reader development programming through the county programming team. Recover, Refocus, Re-energise, the interim library services development plan 2020 – 2022 continues to be delivered.

### Kildare County Library Services 2021

	2020	2021
Items Borrowed	266,766	232,590
Footfall	225,918	118,338
Events	2,222	1,903
Public Internet / Wi-Fi Sessions	14,195	10,336
E-issues	265,875	308,755
Online Universal Class Courses	76,908	100,882

## Kildare Library Service Social Media 2021



2021

# Highlights

## Grow It Forward

Kildare Libraries took part in the national Grow It Forward campaign in association with GIY Ireland and Libraries Ireland. Nationally, 50,000 participants were recruited to grow some of their own food with a free GIY starter kit and encouraged to 'grow it forward' to 9 others by passing on seeds, seedlings or produce for a total minimum campaign reach of 500,000 people. Libraries in Kildare distributed the starter kits to homes and schools and produced a series of online tutorials and events on growing your own food.

## Irish Writers Centre – Connections Through Literature

The programme was born out of a joint love of literature, with the goal to unite our readers, writers and artists with our audiences through the medium

of stimulating, contemporary and accessible events in an exciting partnership between Kildare Libraries and the Irish Writers Centre. Guests included Orla Tinsley, Doireann Ní Ghríofa, Fiona O' Rourke, and Cauvery Madhavan.

## Naas Poetry Town

Naas took part in Poetry Town, an initiative from Poetry Ireland in partnership with Local Authority Arts Offices. An exciting range of activities took place around the town and online over 9 days from 10–18 September 2021.

## Kildare Readers Festival

Kildare Readers Festival 2021 took place between 1st – 17th October. There were 24 events in-person, on Zoom and recorded, with over 1,200 attendees over the two weeks. Guests included Abie Philbin Bowman, John Bowman, Sophie White, Margaret Scott, Rosaleen McDonagh, Kit Fryatt, Ellen Dillon, Dimitra Xidou, Christodoulos Makris, Deidre Sullivan, Angela Keogh, Una Mannion, Jamie O'Connell, Chandrika Narayanan-Mohan, Anne Griffin, and many more.







**Images Clockwise:** Cllr Evie Sammon, Mayor of Kildare Cllr Naoise O’Cearuill, Lucina Russell Arts Officer KCC, Poet Laureate Dr Mary O’Donnell, Dr Catherine Gander Maynooth University, musician Pete Kavanagh, Poetry Town local coordinator Martina Shanno.; Poet Laureate Dr Mary O’Donnell in conversation with Dr Catherine Gander; Singer Songwriter Pete Kavanagh performs at the Naas Poetry Town Poet Laureate event; John Bowman and Abie Philbin Bowman at the opening night of the Kildare Reader Festival 2021; 10 Books You Should Read event with Simon O’Connor, Director of the Museum of Literature Ireland and Jason McElligott, Director of Archbishop Marsh’s Library. (photos by Ger Holland Photography)

# Highlights

continued



## Right to Read

Right to Read is a national initiative to promote literacy and reading development for people of all ages and backgrounds. It includes six national programmes (Ireland Reads, Little Library, Spring into Storytime, Summer Stars, Children's Book Festival and Family Time at Your Library) designed to promote reading and literacy.

## Ireland Reads

Ireland Reads was a new campaign to get the country reading throughout February in the lead up to a National Day of Reading on Thursday, 25 February when the campaign asked everyone to 'squeeze in a read'. Kildare Libraries hosted 11 live online events for adults and young adults, with 268 participants.

## Spring into Storytime

Spring into Storytime is a month of storytelling in every library branch in the country. There were 29 online events with 478 attendees. Staff also pre-recorded 23 new stories which were available on Kildare Library's Vimeo channel.

## Little Library Bag Initiative

The First 5 Little Library Bags initiative is funded by the Department of Children, Equality, Disability, Inclusion and Youth and the Department of Rural and Community Development to build on the relationships between the Early Learning and Care centres and libraries as part of the First 5 Government Strategy for babies and children and the public libraries Right to Read Programme.

As part of the initiative Kildare Libraries contacted all registered Early Learning and Care Centres (ELCs) and childminders who are registered with Tusla and gifted them with Little Library Book Bags.

## Summer Stars Reading Challenge

Summer Stars is an exciting reading-based programme which is available free of charge to children across the country during the summer months. Over 1,900 children registered for Summer Stars in 2021. There were over 2,900 attendees to 60 live online events, nine outdoor events and 28 outreach locations.

## Coiste Gaeilge

A full Irish Language programme for Kildare libraries is organised annually. In 2021 all events and Our Ciorcal Comhrá groups and Storytime as Gaeilge sessions took place online.

As part of Seachtain na Gaeilge, a Tolg Liteartha 'Literature Couch' was organised and workshops with Monica deBath, "Ceardlann Fia dhúlra i mo Cheantar" took place. Other events during the year included storytelling sessions with Aindrias de Staic and Climate Change workshops with Enda Reilly. Dialann Dúlra – Bí I do Bhleactaire Dúlra workshops for primary schools with Richie Conroy proved a great success.

Ranganna Gaeilge for adults in conjunction with Cill Dara le Gaeilge and Conradh na Gaeilge took place in the Spring and Autumn, made up of beginners, intermediate and improver sessions, over the





**Images:** Enda Reilly performs songs at Climate Change workshop for Allenwood BNS primary school; Workshop as part of Science Week

course of 8 weeks, including both daytime and evening classes

Seventy-three Irish language events took place in 2021 with a total attendance of over 1,500.

### **Dormant Account Grant**

Kildare Libraries received a total grant award of €26,644.50 under this grant scheme in 2021 to provide programmes for socially excluded, disadvantaged and marginalised communities. These projects provided programmes and supports to those living in emergency accommodation and direct provision, supports for STEAM events in Deis schools and furniture and equipment to provide an Age Friendly corner in Naas Library.

A 2020 Dormant Account programme, Supporting Families, Sharing the Learning was shortlisted for the Chambers Award for Excellence in Local Government 2021 in the Best Library Service category. This programme provided training and supports to front line workers engaged with vulnerable people and families in Kildare.

### **Bridging the Gap: Kildare Libraries Science Week**

The Discover Programme Grant of €8000 from Science Foundation Ireland funded a programme

of public events for all ages to celebrate Science Week 2021. Also included was a separate strand of school workshops for DEIS designated primary schools across Kildare. A total of 26 workshops/talks were held over the 3-week period with 780 in attendance.

### **Toys Technology and Training Programme (TTT)**

More than 60 events took place over the Spring and Autumn programmes with a total attendance of over 1400. These included:

- Using LEGO as a therapeutic intervention to promote social inclusion
- ASD-friendly sensory story time sessions
- Sibshop Seminars and Workshops – supporting children who have a sibling with additional needs
- Webinar Series with Occupational Therapist Dr. Dorothy Armstrong
- Lámh Module One Courses
- Get Autism Active (ASD Training Programme)
- Speech and language therapy webinars
- Music therapy talks
- Webinar with Family Carers Ireland



### Let's Talk About Parenting

The annual Let's Talk About Parenting programme continued online throughout 2021. There were 48 events including baby sign language, reflexology for babies & toddlers, talks and courses for parents of teens. 958 people attended the parenting programme.

### Healthy Ireland at Your Library

A series of online wellbeing talks were organised with local secondary schools in association with Kildare Sports Partnership. A total of 14 events were organised with 1,740 participants.



### Age Friendly Digital Ambassadors Programme

Age Friendly Ireland in partnership with the LGMA Libraries Development Unit partnered to support older people access online library resources via Zoom and Phone. Fourteen staff from Kildare Libraries tutored 132 trainees from all over Kildare helping them to connect with others and improve their digital literacy skills.



### Kildare Libraries Age Friendly Programme

The Kildare Libraries Age Friendly Programme offers an Age Friendly Programme of events each year in the form of workshops and talks to older members in the community. Eighteen outdoor and online workshops were held including Weaving, Soap making and Watercolour painting with a total of 105 participants. Grant funding provided to Naas, Leixlip and Newbridge Libraries enabled the purchase of Gazebos and individual tables and chairs to host the events outdoors.

Images T-B: Social media banner for 'Let's Talk About Parenting' programme; Sensory pods at Leixlip town library; Archival materials donated from Drummin House

### New Library Website

The library service launched an exciting new website in 2021. The website is dual language, giving high prominence to the Irish language. The Local Studies, Genealogy and Archives pages of the new

library website have been created with primary sources and digitised material added, including new guides to researching military and police ancestors. A new section related to the Kildare Decade of Commemorations has also been added.

### Sensory Pods

Sensory pods were purchased for Leixlip and Kildare Town Libraries. These vibrant and attractive pods are specifically designed to address the needs of people with sensory support processing or anxiety-based challenges.

### Kildare County Council Minutes 1899–1938

As part of the County Kildare Decade of Commemorations Programme, the minutes of Kildare County Council from 1899 up to 1939 have been digitised and are now available to view, download and search by keyword on the new library website.

### Donation of archival material from Drummin House

The Local Studies, Genealogy and Archives Department of Kildare County Council received a substantial donation of archival material from the executors of the estate of the late Grattan de Courcy Wheeler of Drummin House. Following cleaning and appraisal it will be catalogued by the county archivist and made available to researchers by appointment. The material includes a significant quantity of eighteenth and nineteenth century papers relating to the Quaker Neale family of Newington and Christianstown Houses, along with some relating to de Courcy Wheeler family.

## Capital Projects



### Naas Library & Cultural Centre

The development of a new Library and Cultural Centre in the historic Naas Town Hall is underway. The project costs are €5.9m including the design, construction, fit-out and purchase of the library collections. 75% of the funding has been granted under the URDF. Expected date for opening is late Autumn 2022.

### Clane Library

The Design Team, Architects and Library Service are currently working on drawings in preparation for the Part 8 Planning process in 2022.

### County Library, Archives, Local Studies and Cultural Centre

This Capital Project received Urban Regeneration Development Funding (URDF) under Category 2 funding as part of the Newbridge Cultural and Civic Quarter. Metropolitan Workshop Architects have been appointed as the design team lead and are currently working on drawings with the Library Service and Public Realm in preparation for the Part 8 Planning process in 2022.





Culture Night 2021. Photograph: Maxwells

# Kildare

## Arts & Culture

### 2021 Highlights

#### Culture Night

Kildare County Council facilitated Culture Night on Friday 17th September 2021.

In 2021, 66 events (8 online/ 52 in person/ 3 hybrid) took place in 55 venues around the county.

A total audience of 6,443 attended, 46 artists/ creative practitioners were engaged in the delivery of the programme.

#### Kildare Local Live Performance Programme Scheme Phases I and II

Kildare County Council Arts Service managed two open calls for applications to the Kildare Local Live Performance Programming scheme, Phases I and 2. The scheme, funded through the Department of Tourism, Culture, Arts, Gaeltacht, Sport and Media aims to support the creation of employment

opportunities for local professional artists and musicians, performers, designer, technicians, crew, lighting and sound engineers and other support staff working in the live commercial arts and culture sectors in county Kildare. Programmes of live events, both in person and online were delivered between October and December 2021.

#### Arts, Health and Wellbeing

The 'Making MAC' programme exploring Kildare's Municipal Art Collection was delivered online to 5 nursing homes as well as members of the public with over 60 participants engaged.

#### Kildare Arts Grants 2021

53 artists, arts organisations, community groups, youth groups and schools were awarded arts grants across 18 different grant opportunities.



## Riverbank Arts Centre

Riverbank Arts Centre is the county arts centre based in Newbridge, funded by The Arts Council and Kildare County Council.

### In 2021, Riverbank Arts Centre:

- Presented 120 live events including theatre, music, literary and family events and 150 online events (during Covid closure/restrictions), including workshops, family events, and live streamed music from the Riverbank stage
- Presented six visual art exhibitions, including Beneath | Beofhód by Shane Hynan, recipient of the Emerging Visual Artist Bursary Award
- Produced/Co-Produced two national tours – A Very Old Man with Enormous Wings and Pure Mental by Keith Walsh & Janet Moran
- Presented a comprehensive programme for schools including an interactive Whiteboard Programme – 6,000 Primary & Post-Primary pupils participated
- Hosted offsite outreach and engagement programmes including GROOVE, performances for children and young people with complex needs at St Mark’s School, Newbridge and Children’s Books Ireland’s Every Child a Reader programme to provide workshops and a library for Eyre Powell Direct Provision Centre
- Focussed on Artist Development and support throughout the year, including a residency programme (ranging from multi-annual residencies to short term Development Residencies), bursaries and commissions

## Mentoring and Support for Artists

In 2021, sixty artists took part in online seminars and workshops with Visual Artists Ireland. There were two writers supported through Words Ireland Mentoring scheme. Six creative professionals engaged in Executive Coaching and Research & Thinking opportunities and one dancer engaged with Dance Artist in Residence programme (working with 4 creative collaborators).

### Writers in Residence

Kildare County Council Library and Arts Service has partnered with Maynooth University Department of English since 2015, on the Writer in Residence programme which is designed to support writers in our community and to connect accomplished artists with students and the greater public. Ryan Dennis and Oisín Fagan were Writers-in-Residence for 2021/22. Both writers are based on campus at Maynooth University for the 2021/22 academic year. They were involved with the Kildare Readers’ Festival (October).

### Kildare Music Generation

In 2020/21 Kildare Music Generation engaged with 887 children in primary schools, 24 Post-Primary Schools, 75 children/youth in non-school programmes and 47 in one-off music education programming, across the 5 Municipal District areas.

# Programme Highlights 2021

The County Kildare Decade of Centenaries Committee again focused on delivering a diverse programme of activities throughout the year. The Committee met – via Teams – five times in 2021. Each Municipal District is represented on the Committee, which is chaired by Cllr Pádraig McEvoy. The ongoing pandemic and public health guidelines meant that most events migrated to a digital or online format.

### Digitisation of Minute Books of Kildare County Council (1899–1939)

The historic minute books of Kildare County Council official meetings from 1899 to 1939 were digitised and made available online through the website of the Library Service in late 2021. They contain a wealth of information on the social, economic, and political history of County Kildare and are now freely accessible to everyone. Further content was also digitised and conserved.

### Publications

The Decade of Commemorations Committee supported and produced several local history publications in 2021 including A Timeline of the War of Independence in County Kildare, Remembrance: The World War I Dead of Co. Kildare (an important legacy publication compiled and edited by Library staff), The Stacumney Ambush, Celbridge, Co. Kildare 2 July 1921 & Poems by Thomas Behan.

### 5th Irish Military History Seminar & John Devoy Seminar

The 5th Irish Military Seminar took place in June 2021 featured a combination of pre-recorded videos with local historians and live Zoom talks with a number of distinguished historians. The

annual John Devoy Seminar took place online in September, with Frances Christ in New York speaking about Kilcock Fenian, John Kenny, and Liz Gillis on the Customs House attack of summer 1921.

### Supporting Local History Groups & Schools

A digital history programme co-ordinator was recruited on a six-month contract in the first half of 2021. This individual co-ordinated Decade of Commemorations digital activities and worked with facilitating Co. Kildare local history groups in the use of Zoom. The County Kildare Decade of Commemorations Committee also continued to work with local history groups throughout County Kildare. Research assistance and online presentations were also delivered to local schools and local history groups throughout the year.

### Supporting Artists & Creative Communities

With the support of the Department of Tourism, Culture, Arts, Gaeltacht, Sport and Media; a number of artistic and creative projects were supported including a video documentary, podcast series, art drawings and other projects.



**God of War, March 1921  
The Hill of Allen Ambush**

By Anne Henry

The ambush on the Hill of Allen, Co. Wick, on 25 March 1921, was a decisive battle in the Irish War of Independence. It resulted in the death of 12 British soldiers and the capture of 100 rifles and 100,000 rounds of ammunition. The ambush was planned by Michael Collins and was a major victory for the IRA.



British soldier in uniform, Hill of Allen.





The 107th division plan the operation.

The 107th division was a British unit that was involved in the ambush. They were the main force that was ambushed by the IRA. The division was led by Major-General Sir John Dill and was part of the 1st Army Corps.


The ambush was a major victory for the IRA. It resulted in the death of 12 British soldiers and the capture of 100 rifles and 100,000 rounds of ammunition. The ambush was planned by Michael Collins and was a major victory for the IRA.

# THOMAS BEHAN

# POEMS

**REMEMBRANCE  
THE WORLD WAR I DEAD  
OF CO. KILDARE**



**COMPILED AND EDITED  
BY KAREL KIELY, JAMES DUNEY AND MARIO CORRIGAN**

*Local Government (Ireland) Act, 1898.  
County Council of Kildare.  
Minutes and Proceedings.*

*Minutes of the First Meeting of the Council of the County of Kildare, convened by Mr. Charles Daly, Sub-Sheriff of County and Returning Officer, by circular dated 17th April 1899, and held in the Grand Jury Room of the County Courthouse, etc. on Saturday, the 22nd day of April, 1899, at 11 a.m. o'clock.*

(1.)  
*The Secretary to the County Council (Mr. G. de P. Willis) a circular letter, dated 15th April 1899, from the Local Government Board for Ireland enclosing an extract from the notice of the result of the election of County Councillors in the County Kildare, and directing*

**IRISH MILITARY SEMINAR**

**8-19 JUNE 2021**

- STRONGBOW
- WAR OF INDEPENDENCE
- GARRISON TOWNS
- WORLD WAR I
- MILITARY ARCHIVES

BOOKING ESSENTIAL:  
See [www.kildare.ie/ehistory](http://www.kildare.ie/ehistory)  
Email: [kildaredigitalhistory@gmail.com](mailto:kildaredigitalhistory@gmail.com)  
or Tel: 0873614339 for further details.



Images Clockwise: Hill of Allen Ambush; Front Cover scan of Thomas Behan Poems; Digitised Minute Books; Banner promoting the Irish Military Seminar 2021; World War I Book front cover scan



## **Kildare Dance Research Residency**

Choreographer and dance artists Philippa Donnellan continued a Dance Research Residency, supported by Kildare Arts Service. Titled BODY OF WORK, this new movement research project explores themes of work via engagement with different communities in Kildare and beyond. Through various strands of her work Philippa engaged with communities in the county including local members of Arthritis Ireland, Kildare musicians Sadbh O'Sullivan and Sharon Murphy, artist/film maker John Conway, visual artist Katherina Hughes and members of Griese Youth Theatre.

## **Creative Places Athy**

The Arts Service announced a successful application to the Arts Council for €450,000 funding for the Creative Places Athy programme, a new 3-year initiative to develop a programme of works to increase the creative potential of the town and environs.

## **'Sustaining the Arts' Excellence in Local Government Award**

Kildare County Council through the Arts Service was awarded the 'Sustaining the Arts' award for the 'Kildare Covid Notebook Project'. The 'Kildare Covid Notebook Project' project was aimed at older people and those cocooning in Kildare. In March 2020 over 140 moleskin notebooks were delivered to homes throughout the county by the Kildare Arts Service who encouraged participants to share their reflections, artwork, and stories throughout the lockdown with the intention that the diaries would eventually become part of a permanent archive for Kildare County Council. The notebooks documented very personal lockdown experiences, as well as national and international news, creating a record of this extraordinary time for future generations.

## **Framework Agreements with Regularly Funded Organisations**

With consideration for best practice, the Arts Service negotiated Framework Agreements with its Regularly Funded Organisations (RFOs) in the county, following on from Kildare County Council's Framework Agreement with the Arts Council 2018-2025. Agreements were made with Kildare Youth Theatre, Playacting Youth Theatre, Griese Youth Theatre, Run of the Mill Theatre, County Kildare Orchestra, Athy Arts Centre, Moat Theatre and Leinster Printmaking Studio.

## **Creative Ireland**

The Kildare Creative Ireland team continued to implement the 5-year strategy through bursary award and project delivery. 17 creative bursary awards were made, with 48 events and 15,883 engagements. Additional funding of €26,180 was secured for Creativity in Older Age project.

## **Digital Upskilling for Creatives**

As part of Kildare's Creative Ireland programme, artist/folklorist Michael Fortune facilitated on online 'Digital Folklore and Stories: CAPTURING THE ORDINARY' a 6-session series of workshops on new techniques to record people and places and edit short video.

## **Cruinniú na nÓg Programme**

Kildare's Creative Ireland team delivered the Cruinniú na nÓg Programme of creativity for young people in June 2021, including 10 event with 3,869 online engagements.

Enterprise & Economic

**Development**



The Business Support Unit of Kildare County Council incorporates the Local Enterprise Office and the Economic Development Team. The unit serves as a 'first-stop shop' to provide support and services to start, grow and develop micro and small businesses in Kildare. One of Kildare County Council's Strategic Objectives is to optimize the potential of Kildare and its businesses to innovate, invest, promote and sustain growth and employment across our county and throughout our community. The Business Support Unit works to facilitate growth and economic activity and provide a high quality of life for our citizens.

#### Funding Applications Awarded from January – December 2021

Type	No. Businesses	Amount Received
Web Development Grant	119	€221,578.31
Shopfront Grant	78	€144,504
Outdoor Seating and Accessories Grant	126	€387,272
Export Marketing Grant	18	€28,496
Start-up/Expansion/Priming/Export Marketing Grants	54	€1,017,039
Agile Innovation Fund	3	€214,725

#### Town and Village Renewal Streetscape Enhancement Scheme 2021

Enhances the streetscape environment of the towns by encouraging and supporting owners of premises to improve their individual building facades.

Location	No. of Applications
Monasterevin	4
Rathangan	2
Sallins	3
Ballitore	1
<b>Total</b>	<b>10</b>

#### Outdoor Seating and Accessories for Tourism and Hospitality Businesses

Provided support to 126 individual independent hospitality and tourism businesses in Kildare towards the cost of equipment to provide additional outdoor seating and facilitate these individual independent businesses to increase their outdoor dining capacity for the summer of 2021.

#### Green for Micro Programme

Businesses in County Kildare can avail of two full days of consultancy costs worth €1,800, a unique opportunity to cut harmful emissions and make significant energy, waste, water and other savings through this programme. Eighty-five clients have availed of the Green for Micro Programme in 2021.



“

Smart shop fronts will make a town feel more prosperous, improve its image, and contribute towards a stronger sense of identity.

Sonya Kavanagh, Interim Chief Executive of Kildare County Council



Images T-B: Kildare County Council Launches Retail Enhancement Supports Scheme; co-working innovation spaces used by the K-Hub Network



MERITS Innovation Thinkspace Hub, Naas

### Lean for Micro Programme

The training programme introduces lean concepts to participating businesses. Sixty-one clients availed of the LEAN programme in 2021.

### Training Programmes

LEO Kildare provides a wide range of high-quality training programmes tailored to meet specific business requirements in areas including digital marketing, finance and IT. Four hundred and sixty-six individuals completed a 'Start Your Own Business' programme in 2021. In total 4,202 clients availed of LEO Kildare training programmes in 2021.

### MERITS – Innovation and Incubation Centre

MERITS is fully operational and collaborating with LEO and Enterprise Ireland on supports for tenants. Conference facilities now being used by external clients.

### Athy Food, Drink and Skills Innovation Hub

Final design stage has been completed for the project. A pre-qualification process for contractors was finalised in October.

### Kildare Hub Strategy

Kildare County Council appointed a consultant, PMG Consult in July 2021 to develop a hub strategy that carries out a critical piece of analysis for the county to ensure its future growth and to align its approach and hub development strategy with regional and national policy.

### K-Hub Network

Hosted by Kildare County Council, the public and private co-working and innovation space where owners/managers have been meeting monthly and have formed the K-Hub network. The network leverages economies of scale in research, collaboration, training and funding applications and is supported by the economic development unit in Kildare County Council.





National Equine Innovation Centre at the Irish National Stud in Kildare town

### National Equine Innovation Centre

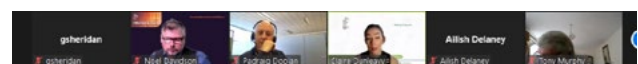
Construction works completed in October 2021 and equine tech companies have located in the NEIC.

### Innovation Conference – Fueling Small Business Success through Innovation

In September 2021, Kildare LEO hosted the National Innovation Conference to over 85 clients. Businesses all over the country were offered a unique opportunity to improve their competitive edge, as part of a wider initiative to help small businesses finance research and innovation projects.

### E-Tenders and Tendering

In October, a number of Kildare businesses participated in an introductory programme on public procurement and the processes involved. The online interactive workshop equipped participants with the tools to navigate the public sector space and to understand the process of how to tender effectively for public sector opportunities.



- ◊ LEO supports available to aid in your journey through innovation
- ◊ LEO client companies who have committed to an innovative idea:
  - practical implementation of LEO supports
  - what they have achieved as a result



Images T-B: Banner promoting the National Innovation Conference 2021; Zoom event held as part of the National Innovation Conference 2021



## Kildare Economic Strategy 2025

In July, Kildare County Council launched the Kildare Economic Strategy 2025. The strategy sets out an ambitious agenda to promote high quality developments in all aspects including the economy, environment and people's livelihood and wellbeing whilst ensuring Kildare is and continues to be the ideal location for business enterprise.

## Covid 19 Business Supports

- Business Restart 2021
- Small Business Assistant Scheme for Covid (SBASC)
- MFI Covid 19 Business loan
- Shop County Kildare
- Kildare Shopfront Grant Scheme
- Expert Strategic Mentoring
- Health & Safety Guidance
- Managing Employees in line with Government
- Re-Designing Businesses for Physical Distancing



The

numbers



398

Funding Applications  
Awarded



4,202

Clients availed of LEO  
training programmes



85

Kildare LEO Clients at National  
Innovation Conference



Firecastle under the shadow of St Brigids Cathedral in Market Square, Kildare town







Human

**Resources**



The Human Resources Department's core activities include recruitment, staff training and development, staff welfare, industrial relations and superannuation. Similar to 2020, the 2021 activities in the department were adjusted due to the pandemic. The main adjustments were managing changes to working arrangements as dictated by public health advice, supporting staff and managing Covid-19 related absences.

## Recruitment

The Human Resources department processed applications in relation to 42 competitions that were held during the year. From the 687 applications received, 463 were male and 224 were female.

As a result of the competitions held for the posts, 223 applicants were deemed qualified and placed on panels, 146 male, and 77 females. Human Resources also managed the appointment process for 92 new joiners to the organisation and 95 employees who resigned or retired from the organisation.

## Training and Development

In 2021, 958 staff received and completed training, with 3642 training days being delivered overall. Metacompliance, an online training tool was also introduced for standard, self-directed training. In 2021 this included training in the areas of cybersecurity and data protection.

The highest number of courses were delivered in business skills which includes training in PMDS, local government, courtroom skills, cybersecurity, and data protection. Health and safety training remained a priority for the organisation with safepass, driver CPC, manual handling and child protection being some of the courses being prioritised.

## Staff Numbers 2021

Category	Headcount	Full Time Equivalent
Clerical/Administrative	486	458
Managerial	7	7
Non DoEHLG	9	6
Outdoor	353	291
Professional /Technical	232	227
Retained Firefighters	61	40
Retained Firefighters (Employed By LA)	2	1
<b>Total</b>	<b>1,150</b>	<b>1,030</b>

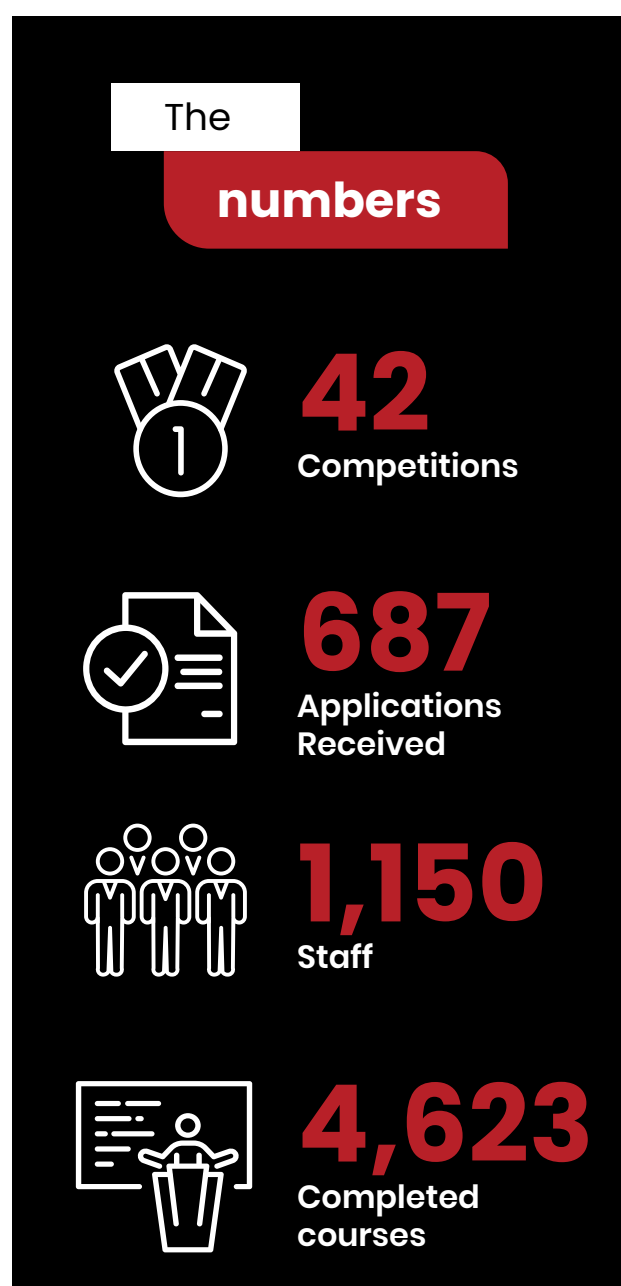
The organisation continues to support educational opportunities for staff via the Scheme of Assistance with 28 staff receiving support to complete third level courses.

The following chart details the number of staff who completed courses across 12 core categories. (with multiple staff completing multiple courses).

Category	No. of Staff
Agresso	15
Business Skills	1897
Customer Service	4
Financial Management	18
Health & Safety	936
Information Technology	196
Legislation & Regulatory Control	895
Management Supervisory Skills	72
Scheme Of Educational Assistance	28
Seminars And Conferences	145
Staff Welfare	39
Technical Skills	378
<b>Total</b>	<b>4623</b>

## Employee Assistance Programme (EAP)

Spectrum Life continued in their delivery of the Kildare County Council Employee Assistance Programme. Sixty staff accessed the programme for assistance in 2021 for telephone support or in person counselling sessions. In addition, a wide variety of information on finance, health and wellbeing, mindfulness and health are available through the app or online. In 2021, 123 staff also received the flu vaccination on site in their place of work. This was delivered via the EAP and was available to all staff.



A photograph of an outdoor seating area with several white picnic tables on a paved surface. In the background, there are people sitting at the tables, a bicycle parked, and buildings under a clear sky. A sign on one of the buildings reads "HOTEL".

Planning & Strategic

# Development



The Planning Authority seeks to facilitate the social and economic needs of the county while promoting sustainability, social inclusion, equality and quality of life in our communities. Forward Planning, Development Management and Enforcement sections play a vital role in achieving this objective and promoting the development of the county at a local, regional and national level in a socially inclusive and sustainable manner. Development within the county is encouraged and guided by the County Development Plan and Local Area Plans through land use zoning, policies, objectives, standards and guidelines.

## County Development Plan (CDP)

The Proposed Draft Kildare County Development Plan 2023-2029 was submitted to the elected members on the 17 December 2021. It consists of three main parts Volume 1 (Written Statement), Volume 2 (Settlement Plans) and the Appendices, of which there are 12. These appendices include (but are not limited to)

- Housing Need and Demand Assessment
- Open Space and Recreation Strategy (prepared in collaboration with Parks and Recreation Department)
- Wind Energy Strategy
- Rural House Design Guide
- Rural Housing Report (prepared in collaboration with AIRO)
- Core Strategy Methodology (including a Kildare Housing Completion report)
- Single Rural Dwelling Density Toolkit

## Local Area Plans (LAPs)

### Naas

The Naas Local Area Plan 2021-2027 was adopted at a Special Meeting of Kildare County Council on the 21st October and came into effect on the 01 December 2021.

### Athy

The Athy Local Area Plan 2021 – 2027 was adopted by Athy Municipal District meeting on July 2021 and came into effect on 13th September 2021.

### Maynooth

Background work for the Maynooth LAP is currently underway with various environmental and infrastructural assessment being prepared to inform that draft.

### Kildare Town

Background work for the Kildare Town LAP is currently underway with various environmental and infrastructural assessments being prepared to inform that draft.

## Strategic Projects & Public Realm

During 2021, the Strategic Projects and Public Realm Team were successful in obtaining the following funding:

Funding Stream	Project Location	Project Description	Funding Awarded	Total Project Cost
Town & Village Renewal Scheme	Ardclough	Ardclough Village Centre redevelopment -Phase 2	€8,300	€97,000
Town & Village Renewal Scheme	Clane	Accessibility Improvement works to Clane Main Street & Conservation Plan for Clane Abbey Community centre	€200,000	€250,000
Town & Village Renewal Scheme	Sallins	Preparation of Healthcheck and Town Renewal Masterplan	€63,000	€70,000
Town & Village Renewal Scheme	Athy	Upgrade facilities at Athy Community Enterprise Centre to improve Broadband Connection Point, install hot desk points, refurbish present building and build clientele numbers working from Athy Community Enterprise Centre.	€89,536	€99,487
Urban Regeneration & Development Fund	Maynooth	Development of a Town Renewal Masterplan	€1,908,750	€2,545,000
Urban Regeneration & Development Fund	Naas	Development of a Town Renewal Masterplan	€3,496,374	€4,661,832



Image: Tactical Urbanism, Pilot Project, Poplar Square, Naas

## Development Management

Planning Applications	Received
2021	1,846

Year	No. of houses	No. of Apartments (includes Ancillary Family Accommodation)	Total No. of Units
2021	838	239	1077

## Strategic Housing Developments

Year	Granted	Apartments	Houses	Total
2021	4	287	445	732

## Planning Decisions reversed by An Bord Pleanála

	2021	%	2020	%	2019	%
No. of Decisions confirmed	39	69%	65	79%	61	81%
No. where LA decision reversed	18	31%	17	21%	13	20%



## Conservation

Under The Built Heritage Investment Scheme 2021, eleven projects successfully completed essential works to protected structures. Two projects were completed under the Historic Structures Fund scheme in 2021. It has been announced that Kildare County Council will receive €124,600 in Built Heritage Investment Scheme (BHIS) funding in 2022, an increase of €30,000 from the 2021 allocation.

## Heritage

Heritage had 262 planning applications for 2021. All projects completed and recouplements made from:

- Heritage Plan Fund
- National Biodiversity Action Plan Fund
- Community Monuments Fund
- Creative Ireland Fund

## UNESCO World Heritage Designation

### Royal Sites of Ireland –Dun Ailinne, Kilcullen

Application for inclusion on the Irish Tentative list has been made to the Department of Housing, Local Government and Heritage with five other local authorities. The Minister has confirmed that the joint bid, submitted in June 2021, was a valid application. The appointed Expert Advisory Group has advised that the Royal Sites of Ireland application has the potential as a serial transnational nomination but needs to demonstrate the critically important Outstanding Universal Value which is a pre-requisite for any World Heritage consideration. Meetings have been held with the UNESCO steering group and the Department regarding progression of the application.



Dun Ailinne,  
Kilcullen





The

**numbers**



**€5.76m**

Funding obtained by Strategic  
Projects & Public Realm



**1,846**

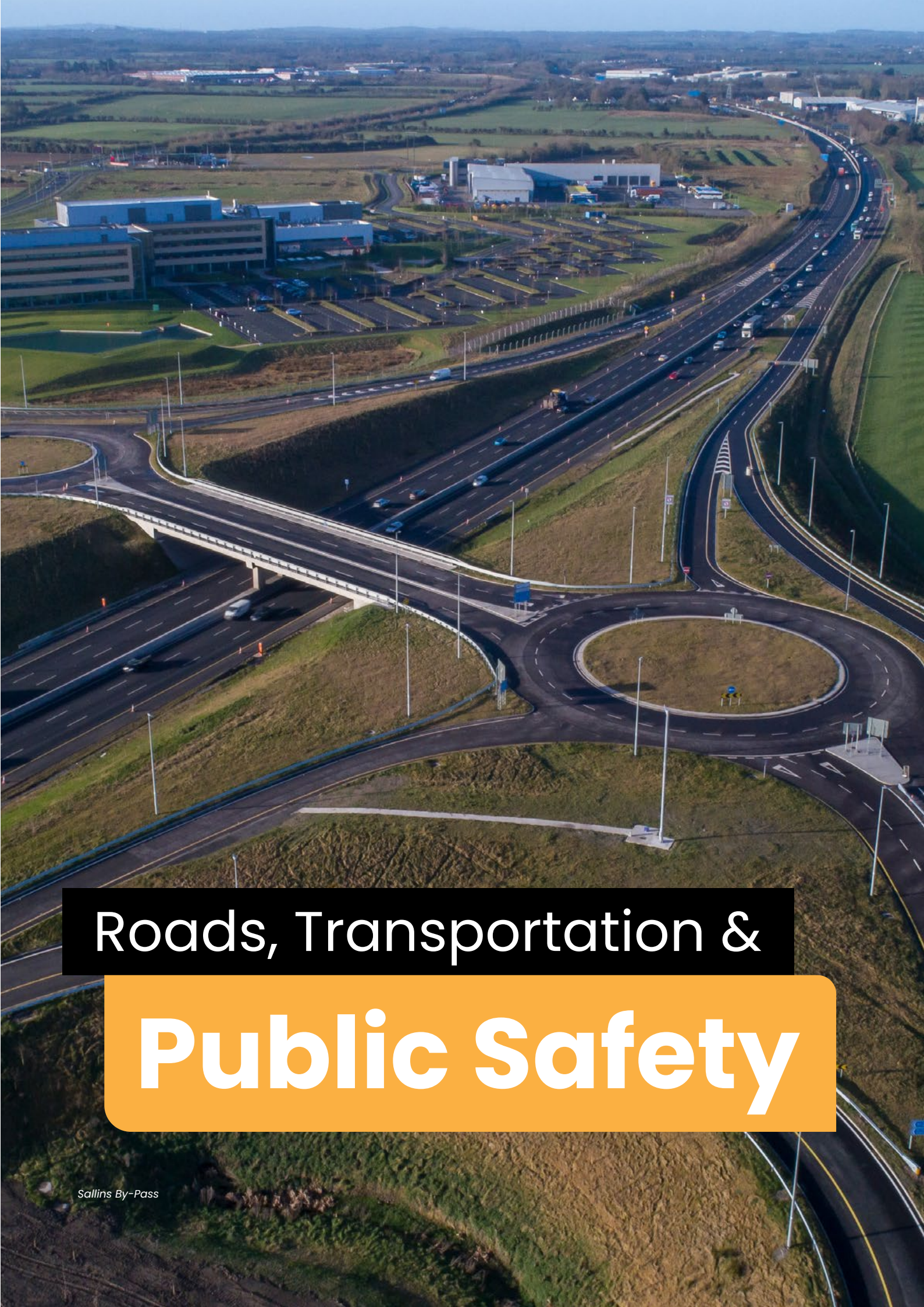
Planning Applications  
Received



**262**

Heritage Planning  
Applications Received





Roads, Transportation &

**Public Safety**



The Roads, Transportation and Public Safety Directorate continues to streamline services, improving regulatory compliance and customer service in all areas. With responsibility for over 2,500 km of roadway, the directorate develops, maintains and manages the county's road network for the benefit of pedestrians, cyclists, motorists alongside public service and commercial vehicles. Major capital infrastructure projects are managed and delivered with annual funding provided by Government Departments and related agencies, and direct funding from Kildare County Council. Other areas managed by the directorate are:

- Department of Transport Advisory Service
- Fire Service
- Civil Defence
- Major Emergency Management
- Severe Weather Assessment Team
- Health & Safety
- Access & Disability
- Broadband and Telecommunications Co-ordination
- Development Control and Building Control

## Road Design & Construction

### M4 Maynooth to Leixlip

The 'M4 Maynooth to Leixlip' is listed as a section of the transport network to be progressed through pre-appraisal and early planning and prioritised for delivery under the National Development Plan 2018–2027.



Athy Distributor Road Contract Signing



### Athy Distributor Road

BAM Ireland was awarded the construction contract and are now on site. The project is due for completion in April 2024.

### New Machinery Yard Relocation and Regional Salt Barn

The main contract was at tender stage at the end of 2021, with tenders to be returned by mid December 2021. It is expected to have a main contractor on site for Q2 2022.

### Maynooth Eastern Ring Road

Kildare County Council is currently progressing to put landowner agreements in place regarding the associated lands as a prerequisite to the CPO going ahead.

Discussions with Waterways Ireland, Iarnród Éireann and CIE are almost complete in relation to the design of the bridge structure which will span the Royal Canal and Dublin/Sligo railway line. Agreement has been reached with Irish Water on the servicing of the lands associated with the MERR LIHAF project.

## Celbridge to Hazelhatch Link Road

Kildare County Council was successful in securing funding under the Urban Regeneration Development Fund (URDF). The scheme, which will connect Celbridge Town and the Hazelhatch Train Station, will include a second bridge over the River Liffey. The project reached Route Selections stage by year end, with a non-statutory public consultation no. 1 (presenting route corridor options) completed and submissions compiled.



## Newhall Junction Improvement

A preliminary design for a new roundabout at Newhall has been developed. Attempts to acquire the lands by agreement on this scheme have not been successful so a Compulsory Purchase Order (CPO) process has commenced.

## Naas to Sallins Greenway

Kildare County Council in partnership with the National Transport Authority have secured funding to bring this scheme to Part 8. Consultants (ATKINS) have been recently appointed.

## Transport Strategies

### (i) Kildare Town

The Kildare Town Transport Strategy was at draft stage at the end of December.

### (ii) Maynooth

AECOM Consultants have been appointed to develop the Maynooth Transport Strategy. It is expected to take twelve months to complete, and this will facilitate the development of the Maynooth LAP. The first public consultation commenced on the 6th October and ran for 6 weeks.

## Naas Permeability Improvement Project

Consultants OCSC were appointed to this project in 2021 to develop 8 no. permeability links in the Monread area of Naas to Part 8 stage. Initial designs were completed, and meetings held with Naas MD Councillors on 28th October 2021 and 12th November 2021. It was agreed with the Councillors to start with a non-statutory public consultation prior to detailed design and Part 8.



## Bridge Rehabilitation Programme

Kildare County Council received funding for 2021 from the Department of Transport for bridge rehabilitation works. The Monasterevin Bridge has significant structural issues in two centre-pier cutwaters. Rehabilitation works are ongoing on-site.

Four bridge projects funded by the Department of Transport for 2021 have been awarded to TRUIR. Brook bridge has been approved by An Bord Pleanála.



*Opening of Maynooth Inner Relief Road*

### **Newbridge Southern Relief Road / Second Bridge Crossing**

The section of the Newbridge Southern Relief Road (NSRR) between the Newbridge to Naas dual carriageway (R445) and the Great Connell Road is now substantially complete and the Roads Planning Section is currently engaging with the developer on the completion of snags, the transfer of lands and the submission of the taking in charge documentation. The Project Team commenced the tender process for the appointment of consultants to progress the project to stage 4 of the TII Project Management Guidelines (Planning Stage).

### **Maynooth Inner Relief Road**

This road with signalised junctions and a new bridge over the Lyreen River was completed by Cairn Developments Plc and was opened in December 2021.

### **Kildare Town Northern Link Road and South Green Area Access Improvement Scheme**

The Route Selection Report is substantially complete. The project was put on hold until the Kildare Town Transport Strategy was completed.

## **Sustainable Transport**

With funding from the National Transport Authority, the Council set up a dedicated Sustainable Transport Section that is headed by a Senior Engineer. This Section includes the Active Travel, Road Safety and Traffic Management functions of the Council. This multi-disciplinary team works with other sections of the Council such as the Public Realm and Roads Project team to deliver centrally funded schemes.

### **NTA-funded Sustainable Transport Measures**

2021 saw an allocation from the NTA of €9m for 24 projects across the County. Work progressed on the design of a number of schemes which are designed to improve pedestrian, public transport and cycling infrastructure across the county. These schemes include the Maynooth North-South Corridor, the Naas to Kill Cycle Route, the Green Lane Cycle Route (Leixlip), Meadowbrook Road Cycle Route, the Celbridge Road and Kilcock Road Cycle Routes in Maynooth.

Schemes at detailed design stage include the interim Sallins Village Traffic Management



Measures, Permeability Measures in Maynooth, the Royal Canal Greenway (Maynooth–Leixlip) and the Kilcullen Road Cycle track in Naas. These schemes started construction in late 2021 or are due to start in 2022.

Other initiatives including improvements to routes to school, as part of the Safe Routes to School Programme have been progressed in Monasterevin and Naas (Craddockstown).

### Kildare County Council Speed Limit Review

Public consultation process for the review was held in 2021 and 291 submissions were received. Amendments will be brought forward to the elected representatives in 2022 for approval.

### Road Safety

Road Safety initiatives continued throughout 2021 with coordinated campaigns being undertaken in conjunction with the Road Safety Authority and An Garda Síochána. Walking and cycling initiatives to promote active travel modes included events along the Greenways in the County and the opening of new Cycle Cafes.



### Other initiatives included:

- School visits on Road Safety and Cycling education
- Bike Week, EU Mobility Week and Road Safety Week
- Joint regional and national campaigns
- School Travel and Mobility campaigns with An Taisce
- Engaged with school Principals/BoM to provide safer routes to school
- Engaged with resident associations to create walking routes within estates during Covid lockdown and promote local cycling and walking routes/initiatives

### Operations & Maintenance

Roads Programme 2021 sets out the budgets, Municipal District funding and the main projects involving planning, design and construction of roadworks as proposed by Kildare County Council, Roads & Transportation Directorate in the current year. Funding for regional and local roads consists of a combination of central government and local authority funding. Funding of national primary and national secondary roads is provided by Transport Infrastructure Ireland (TII). Funding of the Roads Works Programme received in 2021 is set out below:

<b>Department of Transport</b>	€18,947,475
<b>Transport Infrastructure Ireland</b>	€9,901,886
<b>National Transport Authority</b>	€9,261,171
<b>Kildare County Council</b>	€26,149,925

**Image:** Garda John Brien (Community Garda at Kilcullen Garda Station hands out safety gear to sisters Celia and Lydia Sweeney during the launch of the Kildare Cycle Café at Crookstown Service Station

# Highlights

Examples of the work carried out in each MD area are:

## Athy MD

### *Local Property Tax (LPT)/Carpark Funded Works*

- A number of projects have been completed
- Hacklow junction works completed

### *Local Improvement schemes*

- Goulyduff
- Hugestown
- Calverstown
- Pullagh
- Killeen East

### *Community Involvement schemes*

- Ball Alley Lane, Kildoon
- Carrigeen Lane
- Richardstown Lane
- Rosbran Lane
- Killeen East Lane

## Kildare-Newbridge MD

### *Local Property Tax (LPT)/Carpark Funded Works*

- Milltown footpath works
- Brownstown drainage and footpath works
- Gables new entrance to Linear Park
- Roanville footpath and surfacing works

### *Local Improvement schemes*

- Clogheen
- Scarlettstown

- Conlonstown

## Naas MD

### *Local Property Tax (LPT)/Carpark Funded Works*

- Swans to Patrician Avenue
- Monread Avenue
- Woodlands

### *Footpath Works*

- Roseville
- Lakelands
- Lacken View
- Broadfield View
- Ballycane Road, Naas

## Clane-Maynooth MD

### *Local Property Tax (LPT)/Carpark Funded Works*

- A number of projects were delivered

### *Footpath Works*

- Loughbollard, Clane

### *Climate Adaption and Resilience Works*

- Mill Pond, Staplestown

## Celbridge-Leixlip MD

### *Local Property Tax (LPT)/Carpark Funded Works*

- Footpath repairs and works to older estates across the MD

### *Drainage Works*

- Crews carry out routine maintenance to water

## Kildare National Roads Office

The role of the Kildare National Roads Office includes the management and progression of capital schemes in the TII South-East Region and Dublin.

The budget for NRO 2021 was €2.58 million and project areas included Roads, Bridges, Regional Salt Management, Safety Schemes.

### Projects for 2021 include:

- Osberstown Interchange Junction 9A
- M4 Eastbound and Westbound
- M4 Eastbound Bus Priority Measure Pilot Project

## Digital Strategy for Kildare

Developing a Digital Strategy for Kildare will help transform the way we do business, interact, innovate and become more productive and creative as a society. Doing more with digital encapsulated the ethos and rationale for our Digital Strategy.

The key themes contained in the Kildare Digital Strategy includes objectives and actions around:

- **Digital Economy** (e-commerce, e-skills, ICT systems, innovation facilities & services)
- **Digital Infrastructure** (broadband, telecoms, connected facilities)
- **Digital Skills** (In business, the public sector, community)
- **Digital Society** (Smart Communities / Citizens)
- **Digital Services** (digitisation of public services)

The tender process has commenced to appoint a consultant. A public consultation period with all stakeholders is expected to be carried out in Q1 2022.

As part of the National Broadband Plan, 3 Broadband Connection Points were delivered to Kildare during 2021:

- Bigstone Community Centre, Castledermot
- Lullymore Heritage Park, Lullymore
- Crookstown Education & Training Centre, KWETB

## Health & Safety

During 2021 the Health and Safety team carried out the following inspections and assessments:

- 56 COVID 19 Compliance Inspections
- 15 Online Assessments
- 2 Pregnancy Risk Assessments

The team co-ordinated the provision of event safety management plans for community-based field days, community fun days amongst others. Discussions were held with Housing Homeless Team on Risk Assessments and Method Statements. A review of Risk Assessment for Mobile Library Service was carried out. An Air Quality Specialist was engaged, through Facilities Management, to carry out an independent report on the air quality within the building.



# Accessibility

## International Day of Persons with Disabilities

Kildare County Council's Kildare Disability Week held a schedule of events from the 29th of November 2021 to the 3rd of December 2021. The events focused on highlighting and raising awareness of the inclusion of people with disabilities in all areas of our community.

Events that took place throughout Kildare Disability Week were:

- Lighting County Kildare Purple – Landmark buildings including Maynooth University, Aras Chill Dara and Newbridge Town Hall were flooded in purple lights in a salute to 643,131 people in Ireland, (over 13% of the population) who live with a disability
- Fly the Flag - The County Kildare Access Network Flag was flown in prominent locations across the county. In all 250 Flags were flown in town squares, outside schools and on Garda Stations



*Leixlip student, Tara Larkin, highlights accessibility at Barn lighting*

In addition, a number of new initiatives were launched by Kildare County Council throughout Kildare Disability Week:

## JAM Card

Allows people with a learning difficulty, autism or communication barrier to tell others they need 'Just A Minute' discreetly and easily. Those with a communication barrier are often reluctant or unable to tell others about their condition. JAM Card allows this to happen in a simple, effective non-verbal manner. Included JAM card Training for staff and councilors – 260 attendees.

## Our World – Disability Awareness Education Program.

This initiative which was led by Maynooth Access Group consists of a catalogue of toys with different disabilities which is lent out to preschools and schools to educate children around the perception of normality.

## Naas Community Bus

A joint initiative between An Garda Síochána and Kildare County Council's Naas Municipal District. In addition to its day-to-day use for community policing in Naas, its services will now be used to support community groups and vulnerable minorities such as disabled people. The inclusion of an accessible lift on the bus is of particular benefit as it allows for a wheelchair user in addition to 12 other passengers to be transported at any one time. The community bus in Naas is one of a few marked police vehicle of this type around the world.

## Covid-19 Safety Measures

- Employee Health and Wellbeing Program
- Return to Work Protocol
- Return to Work Induction
- Remote Working Policy and Working from Home Guidelines
- COVID Specific Risk Assessments
- Standard Operating Guidelines



**Images T-B:** Promotional launch for International Day of Persons Disabilities; Launch of the Naas Community Bus, a joint initiative between An Garda Síochana and Kildare County Council's Naas MD

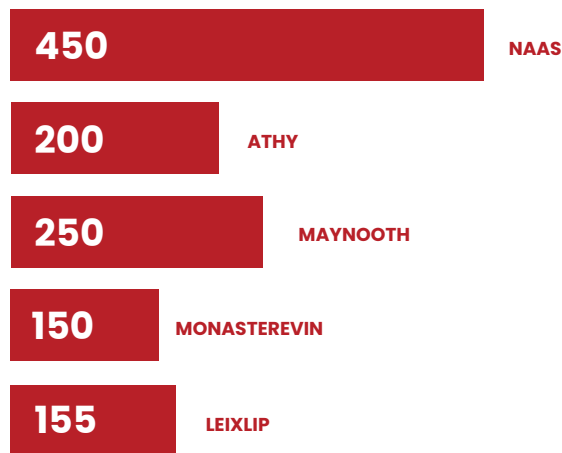


# Kildare Fire Service

## Operational calls 2021

A total of 1759 operational fire calls received for 2021. The chart below provides a breakdown of calls by station for the year.

## Operational Fire Calls by Station 2021



## Major Emergency Management

- Major Emergency Management Committee meet every 2 months
- Annual meet and greet held with Principal Response Agencies
- Exercises and training at local and regional level are held each year
- Ongoing training of relevant staff in Kildare County Council
- Continual review of Major Emergency Plan and all Sub Plans
- Regional interagency approach to collaborate response to Covid 19
- Consistent approach to communications
- Assisting other agencies as necessary

## Civil Defence

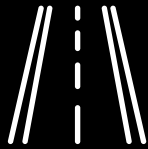
Civil Defence assisted with 4 major missing persons searches in Kildare in 2021, as well as the ongoing support to the HSE. The team comprises of CDO and 58 volunteers.





The

## numbers



**2,500KM**

of Roadway



**€9M**

funding allocation  
in 2021 from NTA  
for 24 projects



**€64.2M**

funding of Roads  
Works Programme  
in 2021



**Kildare  
Disability  
Week**

29th November –  
3rd December 2021



Environment, Water &

# Climate Action



*Pollardstown Fen National Nature Reserve,  
Newbridge in Co. Kildare*



The Environment, Water & Climate Action Department, in co-operation with WERLA, LAWPRO, the HSE and the EPA serve to optimise the resources and funding available to protect and maintain the natural environment of Kildare working with community groups, business owners and operators, and members of the general public, using the powers vested in our offices under the appropriate environmental legislation. As Lead Authority for the Eastern region, Kildare County Council supports the Climate Action Regional Office (CARO) in their endeavors to drive climate action at local and regional levels.

## Water Services

### Major Capital Projects

#### Osberstown Sludge Treatment Facility

Veolia Water Ireland advanced works on this variation to the Design Build Operate (DBO) contract and completed these works in Q4, 2020. Thermal hydrolysis process is operational and managed by Veolia on behalf of Irish Water.

#### Contract 2A (Newbridge Eastern Interceptor Sewer)

The sewerage network is due to be handed over to Irish Water/Kildare County Council Operations by the end of Q1 2022 pending all operation outstanding issues and Health, Safety, Quality, Environment (HSQE) issues are addressed.

The pumping stations are being operated by the contractor and these are due to be handed over to Irish Water/Kildare County Council Operations in early 2022.

#### Contract 2B (Osberstown Networks-Monread/Sallins/Clane/Kill)

Major pipeline improvement works carried out in Clane and Newbridge are substantially complete. The remaining pipeline works in Sallins will be completed in Q1 2022. Permanent road reinstatement has commenced in Clane and Naas town centres. Upgrade and improvement works are continuing at Clane, Monread and Sallins pumping stations.

#### Maynooth Transfer Pipeline

Upgrade of Maynooth Sewerage Pump Station and construction of a new sewerage pipeline to Leixlip WWTP. Project currently at planning and detailed design stage.

### Water Networks Management Projects

#### Kildare Town Watermain Rehabilitation Works

All public and private side watermain installation works within Lourdesville, Assumpta Villas and Rowanville have now been completed as part of Irish Water's Lead replacement / Back Yard Service Scheme.

#### Newbridge Town Watermain Rehabilitation Works

All public and private side watermain installation works within Pairc Mhuire have now been completed as part of Irish Water's Lead replacement / Back Yard Service Scheme. Approximately 2,000m of new HDPE watermains were installed to improve the water supply to 215 properties.

#### Suncroft Village Water Connection Service Transfer Works

This project involves the transfer of approximately 30 water service connections within the village of Suncroft along the Suncroft Road (L-3007) from an existing cast iron water main to an existing HPPE



main. Works also included for the decommissioning of 850 metres of old cast iron watermain along this route. These works were successfully completed in May 2021.

### **Boycetown, Kilcock – Water Main Extension Scheme**

As Kilcock is deemed an area for development under the Local Infrastructure Housing Activation Fund (LIHAF) / Major Urban Housing Delivery Sites Scheme (MUHDS), an extension of the water main infrastructure was required to facilitate the planned housing development demands in this area.

This project involved the construction of 755 metres of a new watermain. Works in relation to the construction of the new section of watermain were successfully completed in April 2021.

### **Flood Risk Management**

The main objective of the Flood Risk Management Section is to progress flood relief schemes within the county together with the Office of Public Works.

Ongoing schemes include:

- Morell Flood Risk Management Scheme
- Naas Flood Relief Scheme
- Leixlip and Athy
- Drainage channel maintenance is provided across the drainage districts within Kildare through a multi-annual programme of works.

## **Environment Services**

### **Burial Grounds**

The Council manages over 30 active cemeteries in the county. Grant support for the upkeep of cemeteries is provided to local committees. Works are continuing at several locations to improve facilities at the cemeteries, including:

- Athy: Road and path improvement works
- Ballymore Eustace: Paving improvement works
- Churchtown: Public lighting
- Kildare St. Conleths: Works on resurfacing, bunker improvement, boundary improvement, signage improvement
- Kilcock Boycetown: Tree pruning, surface water improvements
- Maynooth Laraghbryan: Pathway resurfacing

### **Waste Management Awareness Campaign**

Kildare County Council launched an awareness campaign in December reminding every household and commercial premises in Kildare of their responsibility to minimise, manage and dispose of their waste by using an authorised waste collection service, a civic amenity site or recycling centre.

Along with local authorities across the country Kildare County Council have adopted bye-laws to ensure a consistent approach to managing waste – Segregation, Storage and Presentation.

Kildare County Council is actively carrying out inspections to help ensure compliance with the Bye-Laws.



Green Kilometre Scheme – A group of teens taking part in a litter pick in Straffan

### Civic Amenity Facilities

Two Civic Amenity Sites are operational at Athy and Silliot Hill Kilcullen. Funding issues are to be addressed in respect of a proposed North Kildare Civic Amenity Site

### Legacy Landfills

There are 28 legacy sites in Kildare classified as follows:

- 7 Class A, 11 Class B and 10 Class C
- Regional Waste Management Plan calls for remediation programme and this has commenced
- Kildare County Council currently working at 6 of the Class A sites

### Waste Collection Permits

The processing of applications is carried out by the National Waste Collection Permit Office in Offaly County Council. Monitoring and inspection is carried out by Kildare County Council Staff.

### Litter Management

- 700 inspections of reports of illegal dumping
- 240 litter inspections / surveys completed

- 40 bring banks operated
- 95 tonnes of aluminium/steel cans recycled
- 5,700 tonnes of glass recycled
- 134 green Kilometre local environmental enhancement projects

### Green Flag Schools Project

Anti-Litter Initiatives, Street Sweeping Services, Clean-up costs and community supports cost approx €3.5m per annum. In addition, six anti-dumping projects were supported including community clean-ups and a bicycle recycling scheme "Bikes for Africa".

### National Spring Clean

The Council actively supported the campaign through the provision of litter pickers and bags for organised events.

### Green Kilometre Scheme

The Green Kilometre scheme expanded significantly in 2021, from 24 adopted kilometres the previous year to 130. Participants engaged in multiple cleanups over the course of the year and over 50% of the groups also opted to plant the native saplings that are offered as part of the scheme. Approximately 80 tonnes of waste were collected through the scheme.



*IBAL survey finds Naas to be spotless with surveyors describing the town as 'virtually litter free'*

## **National Tidy Towns**

The council supported local entrants to the National Tidy Towns competition by providing grants to facilitate works, as well as offering advice on the wide range of areas covered by the competition. Grants of €260,000 were provided to Tidy Towns Groups across the county. Some progress was made on community composting with four groups provided with composters to deal with green waste from common areas.

## **Irish Business Against Litter (IBAL) Awards**

Naas has been awarded the top spot in the 2021 Irish Business Against Litter (IBAL) League's cleanest towns. Leixlip was ranked fourth out of 40 towns and cities countrywide. A great achievement for Kildare County Council staff, Tidy Towns and other volunteers, who all contributed to this great success. Leixlip also did well in the competition, it was ranked fourth out of 40 towns and cities countrywide.

## **Anti-Dog Fouling Initiative**

An anti-dog fouling initiative was carried out in each of the five municipal district areas.

The wardens and staff from the Environment Department together with Councillors in Naas, Athy, Kildare, Maynooth and Celbridge handed out dog waste bags/dispensers to passing walkers. Stencils and an audio message reminding dog walkers to dispose of the waste were placed in each of these areas.

## **Waste Amnesty Day**

Kildare County Council supported by the Regional Waste Enforcement Office and the Dept of Environment, Climate and Communications held a free mattress and couch recycling day in September 2021 aimed at reducing illegal dumping and increasing recycling in our county.

## **Christmas Campaign**

A campaign to help the public to reduce waste over the festive season was rolled out over December, this included social media and website resources as well as information in the local press. Christmas tree recycling facilities were also in operation.



## Flood Relief Schemes

### Morell Flood Management Scheme

Construction of this scheme continued, with embankments and walls in the Tuckmilltown and Turnings areas nearing completion and further works in Tuckmilltown, Killeen and Killeenmore commencing.

### Athy Flood Relief Scheme


The Kildare County Council and OPW Steering Group commenced developing the scope of the Athy Flood Relief Scheme.

### Naas Flood Relief Scheme


The contract for consultancy services for the Naas Flood Relief Scheme was awarded.

The


# numbers




**240**  
Litter  
Inspections



**40**  
Bring Banks  
Operated



**30**  
Active  
Cemeteries  
Managed



**€60m**  
Funding for the  
Community  
Climate Action  
Programme over  
3 years

# Regional Office

### Climate Action Regional Office (CARO)

The Climate Action Regional Office (CARO) works to support its constituent local authorities to drive climate action projects in their counties, with particular focus on implementing actions contained within climate adaptation strategies

### Climate Action Plan 2021

Following the publication of the National Climate Action Plan 2021, the Annex of Actions, to support the delivery of the plan has now been approved and published.

The CARO is undertaking an examination of the CAP and Annex of Actions, to provide local authorities with details of the sections relevant to the sector. The Community Climate Action Programme, funded by the Climate Action Fund, will see €60 million invested in community climate action projects, initiatives, and capacity building, over the next three years. It will be rolled in two phases with €30 million allocated for the first phase.

### Education, Capacity Building and Learning

Open Call for Education, Capacity Building and Learning by Doing Projects:

€5 million will be administered by Pobal on behalf of the Department of the Environment Climate and Communications (DECC).

### Capacity Building

The CARO continues to work with its strategic training partners, to implement on behalf of the local government sector, a national training

programme for all elected members and local authority staff. The training programme, which includes six pillars and has received CPD accreditation from a number of bodies (Engineers Ireland, Irish Planning Institute, CIWEM),

### Climate Action Teams

This highly collaborative programme, with contributions from Met Éireann, Climate Ireland, the CAROs, the SEAI, the AIEI (Association of Irish Energy Agencies) and the IPA, is aimed at members of local authority Climate Action Teams. The course takes place over six half days and to date, has been delivered to CAT members in the three CARO regions of Atlantic Seaboard North, Dublin Metropolitan and Eastern and Midlands. Training is currently ongoing for CAT members in local authorities in the Atlantic Seaboard South region. Strong attendance has been reported, particularly for the leadership modules.

### Online Training

To date, a total of 8,522 staff at Grades 7, 6, 5, 4 (and technical equivalents) have completed the programme across each of the 31 local authorities. Participation rates have been positive – with average completion rates over 70% of enrolled participants.

### Thematic Training

In the first training course of the Actioning Policy training pillar, the Planning for Climate Change training, informed by workshops held in conjunction with the three Regional Assemblies was rolled out to 291 local authority planners of all disciplines.

## Outdoor Staff

A pilot of the Delivering Action programme took place in Q3 of 2021, with feedback from attendees being used to finalise course content and delivery method before rollout to all local authority outdoor staff.

## Frontline Staff

Training for frontline or community engagement staff remains under design and development with the Institute of Public Administration. A pilot programme took place online on 15 and 16 December 2021 with further rollout planned during 2022.

## Preparing Local Authority Climate Action Plan

The CAROs, working in partnership with Climate Ireland/EPA convened a project advisory group and commenced work on guidelines for local authorities in support of the development of their climate action plans.

The draft guidelines have been developed, comprising a main guidance document and three technical annexes. They were circulated through the governance channels of both the CCMA and EPA, before being submitted to the Department of the Environment, Climate and Communications on 01 December 2021. Once finalised, the guidelines are to be published by the Minister of the Environment, Climate and Communications.

## Sub-Regional Energy Projects

The CARO are working with local authorities in each of the four sub-regions to develop regional energy bureaux or regional energy efficiency projects. In the Mid-East (Kildare, Meath, Wicklow, Louth): A position paper for pathfinder support has been developed and a Memorandum of Understanding is awaited from the SEAI, prior to approval being sought from the local authority Chief Executives.

## Re-imagining Local Authority Fleet

The vision of this project is to develop a pathway for decarbonizing local authority fleet vehicles with a view to realizing emission reduction and energy efficiency targets. A working group has been established under the stewardship of the CCMA Climate Change, Transport and Networks Committee, and to date, a survey has been issued to all local authorities to establish a baseline. The initial phase of the project will be to examine the survey returns and to research and present opportunities for immediate reduction of carbon across the local authority fleet.





## Kildare County Council

# Climate Action Office

### Climate Action Team

Kildare County Council's Climate Action Team met on a 2-month schedule during 2021 to advance actions under the Climate Change Adaptation Strategy.

### Energy Management Team

Kildare County Council's Energy Management Team met monthly throughout 2021 to advance energy efficiency work.

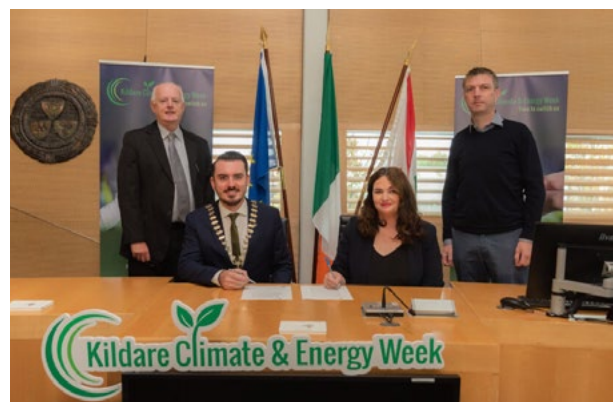
### Climate and Energy Week 2021

Kildare County Council hosted Kildare's first Climate and Energy Week which took place between 26th – 29th October 2021.

The 4-day schedule of online and in-person events focused on highlighting and raising awareness

of our energy and climate action responsibilities by demystifying topics. Events were planned throughout Kildare Climate & Energy Week and covered themes such as energy awareness, biodiversity, green business innovation and community activation.

Kildare County Council became signatories to the enhanced Covenant of Mayors agreement at the launch of the week.



*Signing of enhanced Covenant of Mayors Agreement*

## **Climate Change Adaption Strategy (CCAS)**

CCAS Action Reporting was submitted on the 12 November to Department of Environment, Climate and Communications (DECC), following approval by the National CARO Steering Group. The final data shows 65.35% of all actions are ongoing, 16.5% are completed and 5.51% are new actions. Kildare is above the national average in the number of completions/ongoing actions.

## **Sustainable Energy and Climate Action Plan (SECAP)/Climate Action Plan (CAP)**

It is a requirement under the Covenant of Mayors and Climate Action and Low Carbon Development (Amendment) Act that Kildare County Council prepares a five-year Sustainable Energy Climate Action Plan/Climate Action Plan (SECAP/CAP). RPS Group, contracted consultants, have delivered an estimation of emissions for the county as a baseline.

## **Decarbonising Zone – Maynooth Nominee**

The Climate Action Office, while awaiting the guidelines from the Department, is progressing the likely needs of the challenge ahead to decarbonize by 51% by 2030. To this end the team is aligning collaborations within and outside the council, is progressing funding opportunities for the local community and council, developing linkages to create a steering group and subgroups with stakeholders, seeking business opportunities, policies and projects established or in development, developing methods of citizen engagement and researching findings from other initiatives.

## **Energy Usage Monitoring and Reporting**

Our provisional scorecard for energy usage in 2020 shows a 33.3% energy reduction against its baseline year of 2009, which is significant progress from the 2019 figure of 24%. Although this is a provisional figure from Sustainable Energy Authority of Ireland (SEAI) it shows continued progress on energy efficiencies and meets the national target of 33%

reduction by 2020. The monitoring and reporting system for 2021 is due to change during 2022 in that it will capture more energy usage across the council's functions, namely staff business travel and others.

## **Sustainable Energy Communities (SECs)**

Kildare County Council continues to make good progress on Sustainable Energy Communities in the county. There are currently 22 SEAI registered SECs in Kildare, with four of these nearing the end of their energy master plan stage which will allow them to move to the action phase.

## **Alternative Maintenance/Grass 2 Gas**

The Parks/Climate Action Office's project including scientific research together with practical assessment in the field is designed to produce a practical maintenance guide for public open spaces. Cork City, Galway City, Meath, Kilkenny, Westmeath, Roscommon, Fingal, Offaly, Tipperary and South Dublin Councils have confirmed their partnership together with Waterways Ireland.

## **Community Activation**

The Climate Action Office has continued to work closely with the Community Section and local community to build awareness and actions.





# ICT

The Covid-19 pandemic and the increase in global cyber-attacks have continued to create a particularly challenging environment for the Information systems department. We continued to provide a remote working infrastructure for our staff while maintaining and improving existing services for both citizens and our council members.

## Service Innovation

### For our citizens and customers, we

- Improved Accessibility for the Kildare County Council website
- Implemented a new CRM solution with a citizen's portal which allows for streamlining of customer services
- Built Irish language version of Planning Enquiry and bi-lingual citizens portal
- Upgraded the Kildare Library website

### For staff, we

- Supported 700 remote workers through the deployment of 620 laptops.
- Implemented DocuSign the electronic signature solution with over 220 users
- Implemented Rainbow the remote telephone worker solution to 180 staff
- Rolled out Submit.com the online forms solution to LEO and Community with work ongoing for recruitment in HR
- FMS/iHouse reconciliation completed
- Went live with the Dynamics CRM solution
- After a public tender exercise selected a preferred vendor for a 'Staff App' solution
- Deployed new look staff Intranet
- Continued deployment of both information delivery solutions through both GIS and Power BI across the organisation



- Deployment of online training tool Metacompliance for all staff for both Cyber & GDPR training.
- Enhanced IT security on staff Kildare County Council devices, using both offline solutions and self-service functionality
- Removal of all Windows 7 machines
- Virtualisation of all physical servers and hosted in new SAN environment

### For our Council Members, we

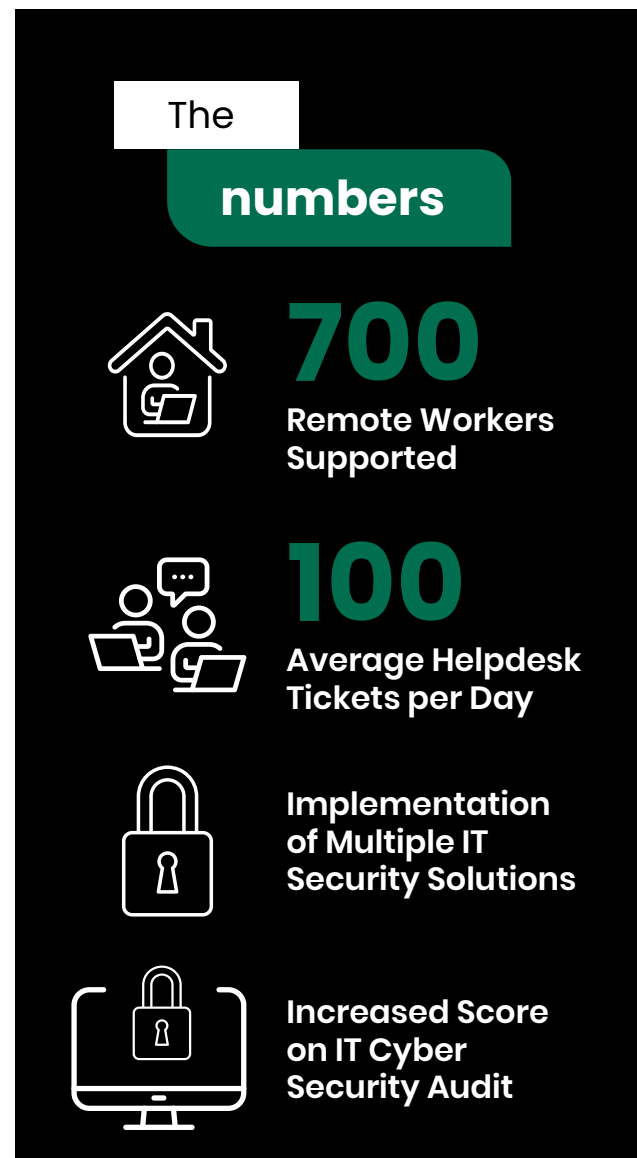
- Supported and enabled both statutory and non-statutory meetings using Microsoft TEAMS
- Provided further technology supports around enhanced IT security measures
- Implemented a new CRM solution with a citizen's portal which allows for streamlining of elected Members representations
- Allocation of phones to Members and application of security upgrades to Members Council laptops
- After a public tender exercise a preferred vendor was selected for the provision of a new Property Interest Register (PIR) solution

### IT Cyber Security

- Increased score on IT cyber security audit
- Implementation of multiple IT security solutions to enhance the IT security stance of the organisation
- Continued to provide staff with IT cyber security awareness training.

### IT Continued to

- Provide quality support to users through the Helpdesk function with an average of 100 tickets per day
- Monitor and manage ICT security and implemented solutions to protect council assets and employees
- Manage the council's ICT hardware and software infrastructure. This infrastructure is spread across approx. 40 locations and is utilised by close to 1000 users using 800 desktops, 650 laptops, 600 mobiles 80 servers in a virtualized SAN environment





**Finance**



The Finance Department has primary responsibility for a range of functions including:

- Budgets
- Financial Management & Reporting
- Accounting
- Payments
- Revenue Collection (including rates, rents & housing loans and development contributions)
- Treasury Management
- Development Contribution Collection
- Motor Tax

## Finance Schemes

To assist businesses during the pandemic in 2021 the Government introduced two schemes that Kildare County Council's Finance Department administered. They are as follows:

### SBSAC Grant

This was a grant for eligible businesses, to help towards the cost of re-opening or keeping a business operational and re-connecting with employees and customers. The grant could be used to defray ongoing fixed costs, such as; utilities, insurance, refurbishment or for measures to ensure employee and customer safety. A total of 147 customers received this grant.

### Rates Waiver Scheme

This scheme was a twelve-month waiver for eligible businesses from their rates bills for 2021.

The number of Rates Waivers made available by Kildare County Council for 2021 is:

Demand 2021		12 Month Waiver Applied 2021		% of Demand	
No.	€	No.	€	No.	€
5,070	61,913,937	2,616	14,974,170	51%	24%

## Commercial Incentive Grant Scheme

Kildare County Council introduced a new Commercial Incentive Grant Scheme in 2021. The scheme encourages the use of vacant commercial properties by providing a grant to eligible entrepreneurs who occupy certain vacant properties in town and village centres throughout the county. Eligible businesses receive the grant over three years.



# FINANCIAL STATEMENT

## Year ended 31 December 2021

with comparative revenue account figures for previous years

### REVENUE ACCOUNT

Expenditure	2021	2020	2019	2018	2017
	€	€	€	€	€
Housing and Building	56,588,252	53,767,101	43,971,729	39,962,253	36,731,251
Road Transportation and Safety	39,288,712	38,027,548	35,236,022	34,788,880	32,370,045
Water Supply and Sewerage	10,071,764	9,979,748	10,002,878	10,429,704	10,093,142
Development Incentives and Controls	23,393,797	45,028,845	17,684,483	15,499,350	14,474,331
Environmental Protection	18,813,977	18,587,183	19,082,892	17,387,255	29,759,112
Recreation and Amenity	11,317,887	11,065,823	11,025,364	11,017,421	10,242,692
Agriculture and Education	1,164,333	1,129,509	1,053,015	1,308,089	1,359,621
Miscellaneous Services	30,121,097	39,882,802	18,032,354	13,399,207	14,005,006
<b>Total</b>	<b>190,759,819</b>	<b>217,468,559</b>	<b>156,088,737</b>	<b>143,792,159</b>	<b>149,035,200</b>

### Receipts (Grants, Goods and Services)

Housing and Building	50,829,889	49,057,850	38,975,186	34,706,815	35,244,200
Road Transportation and Safety	18,386,653	17,713,271	17,088,302	17,507,137	14,019,308
Water Supply and Sewerage	10,191,340	9,707,935	9,662,709	10,354,821	10,471,990
Development Incentives and Controls	11,355,269	33,757,955	6,694,954	5,588,001	5,580,827
Environmental Protection	5,525,680	6,163,298	6,869,610	4,680,982	17,979,449
Recreation and Amenity	2,153,655	1,340,180	1,214,379	2,092,080	1,653,565
Agriculture and Education	455,702	499,215	311,427	382,255	420,165
Miscellaneous Services	22,769,178	31,102,895	6,979,877	7,339,445	5,580,156
<b>Sub-Total</b>	<b>121,667,365</b>	<b>149,342,599</b>	<b>87,796,444</b>	<b>82,651,536</b>	<b>90,949,660</b>

Urban Authority Accounts		0	0	0	0
Pension Related Deductions		0	0	0	0
Local Government Fund/LPT	17,726,658	17,731,578	16,090,559	16,079,635	16,058,831
County Rates	61,913,937	60,785,745	58,840,323	59,047,321	58,125,047
<b>Total</b>	<b>201,307,961</b>	<b>227,859,922</b>	<b>162,727,326</b>	<b>157,778,492</b>	<b>165,133,538</b>

Transfers to/from Reserves	-10,424,711	-10,227,999	-6,468,164	-13,755,158	-15,875,691
Surplus/Deficit for year	123,432	163,364	170,425	231,175	222,647
Opening Balance	-171,440	-334,804	-505,228	-736,403	-959,050
<b>Closing Balance</b>	<b>-48,008</b>	<b>-171,440</b>	<b>-334,803</b>	<b>-505,228</b>	<b>-736,403</b>

<b>CAPITAL INVESTMENT</b>	<b>2021</b>	<b>2020</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>
	€	€	€	€	€
Housing and Building	65,523,373	87,252,732	113,579,281	87,205,755	48,109,084
Road Transportation and Safety	27,410,934	39,123,894	53,958,525	48,323,573	28,530,804
Water Supply and Sewerage	852,484	1,010,062	1,481,472	1,483,156	1,133,043
Development Incentives and Controls	85,402	790,072	3,629,727	-726,170	-10,256,136
Environmental Protection	15,465,987	7,400,637	5,290,086	3,454,727	4,013,356
Recreation and Amenity	2,476,420	2,036,884	2,370,754	2,774,181	2,783,289
Agriculture and Education	0	0	0	0	0
Miscellaneous Services	384,922	131,568	817,250	1,369,543	90,897
<b>Total</b>	<b>112,199,522</b>	<b>137,745,849</b>	<b>181,127,095</b>	<b>143,884,765</b>	<b>74,404,337</b>

### Schedule of Municipal District Works 2021

	<b>Athy</b>	<b>Celbridge - Leixlip</b>	<b>Kildare - Newbridge</b>	<b>Clane - Maynooth</b>	<b>Naas</b>
Roads, Transport & Safety	214,646	322,000	175,000	510,500	70,059
Community & Enterprise	381,898	233,584	512,579	157,300	389,037
Environmental Services	18,000	80,000	111,000	64,000	73,800
Library and Arts	53,569	25,656	32,000	55,288	13,000
Economic Development	71,394	3,000	338,000	166,000	370,844
Recreation & Amenity	55,000	252,500	-	147,000	-
<b>Pay Parking Surplus</b>	<b>87,048</b>	<b>2,729</b>	<b>353,093</b>	<b>187,072</b>	<b>553,941</b>
<b>*LPT 2021</b>	<b>794,508</b>	<b>916,740</b>	<b>1,161,204</b>	<b>1,100,088</b>	<b>916,740</b>
<b>Total</b>	<b>881,556</b>	<b>919,469</b>	<b>1,514,297</b>	<b>1,287,160</b>	<b>1,470,681</b>

**Note:** LPT allocated on the basis of 50% of funding equally divided between Municipal Districts and 50% of funding allocated based on the number of Councillors in each Municipal District.

\*retained LPT









# Appendices

Strategic Policy Committee Scheme 2019–2024

Committees Of The Council 2021

Membership Of External Bodies 2021

Conferences Attended In 2021

Training Attended In 2021

Councillors Meeting Attendance In 2021

Councillors Expenses 2021

Corporate Plan Progress Report 2021

Annual Service Delivery Plan 2021 Progress Report

Performance Indicators 2021

Glossary Of Terms

# Appendix 1: Strategic Policy Committee Scheme 2019 – 2024

The council's six Strategic Policy Committees continued their work programmes in 2021, with meetings taking place in person and online. Notwithstanding there is a standalone Climate Action SPC, climate action was an integral consideration in discussing and preparing all SPC policy documents.

## Economic Development, Enterprise, and Planning SPC

Name	Sectoral Interest
Councillor Ivan Keatley [Chair]	Member of Kildare County Council
Councillor Robert Power	Member of Kildare County Council
Councillor Michael Coleman	Member of Kildare County Council
Councillor Kevin Duffy	Member of Kildare County Council
Councillor Peggy O'Dwyer	Member of Kildare County Council
Councillor Padraig McEvoy	Member of Kildare County Council
Councillor Seamie Moore	Member of Kildare County Council
Gerry Prendergast	Business/Commercial
Majella O'Keefe	PPN Social Inclusion
Evonne Boland	PPN Environment/ Conservation
<i>Nominee awaited</i>	<i>Development/Construction</i>

The Economic Development, Enterprise and Planning Strategic Policy Committee met 5 times during 2021. The committee continued their work on the following issues, with a strong focus on the work needed as part of the review of the County Development Plan:

- Economic Development Strategy for the county
- Monitoring of National Planning Framework (NPF), the Regional Spatial and Economic Strategy (RSES) and objectives for the Dublin Metropolitan Area Spatial Plan (MASP)
- Work on the review of the County Development Plan
- Review of the Rural Housing Design Guide/ Rural Housing Policy to include a policy/ implementation strategy on cluster developments in rural areas
- Review of the county-wide open space and recreation strategy

- Kildare Pollinator Plan
- Co-ordination of projects with other SPCs, the Climate Action and Public Realm team
- To consider motions referred by council



## Transportation, Safety and Emergency Services SPC

Name	Sectoral Interest
Councillor Joe Neville [Chair]	Member of Kildare County Council
Councillor Angela Feeney	Member of Kildare County Council
Councillor Anne Connolly	Member of Kildare County Council
Councillor Mark Stafford	Member of Kildare County Council
Councillor Colm Kenny	Member of Kildare County Council
Councillor Nuala Killeen	Member of Kildare County Council
Councillor Paul Ward	Member of Kildare County Council
Cormac Browne	Agriculture/Farming
Brian Purcell	Business/Commercial
Gerry Dornan	PPN Environment/Conservation
<i>Nominee awaited</i>	<i>Development/Construction</i>

The Transportation, Safety and Emergency Services Strategic Policy Committee met 4 times during 2021. The committee continued their work on the following issues, including reports on activities and developments from the Chief Fire Officer:

- Electric Vehicles – Policy on Electric Vehicles in relation to free parking
- Rural Public Lighting- Rural Public Lighting Scheme
- Access & Disability –Development of Accessible Public Realm Streetscapes
- Policy on the installation of Traffic Calming Measures for the county, and permeability in estates
- Transport links - Policy and Planning on effective transport links across towns in Kildare
- Rail Network- policy on Integrating rail planning into developments and planning including appropriate park & ride
- Bus Services – Policy on increasing capacity and identify express bus routes
- Review policies around public parking in the context of urban renewal, cycling and pedestrian amenity with associated benefits
- Cycling and walking infrastructure and signage
- Greenways and Blueways
- Co-ordination of projects with other SPCs, the Climate Action and Public Realm team
- To consider motions referred by council

## Local Community and Cultural SPC

Name	Sectoral Interest
Councillor Aoife Breslin [Chair]	Member of Kildare County Council
Councillor Carmel Kelly	Member of Kildare County Council
Councillor Bernard Caldwell	Member of Kildare County Council
Councillor Noel Heavey	Member of Kildare County Council
Councillor Tracey O'Dwyer	Member of Kildare County Council
Councillor Evie Sammon	Member of Kildare County Council
Councillor Aidan Farrelly	Member of Kildare County Council
Lorraine Benson	PPN Environmental/Conservation
Maureen Bergin	Business/Commercial
Vivien Kelly-Keane	PPN Community / Voluntary
P. J. Fagan	PPN Social Inclusion

The Local Community and Cultural Strategic Policy Committee met 4 times in 2021 to continue their work in considering the following:

- Age Friendly initiatives
  - Housing and Public realm training involving the development of the new "Housing options for the ageing population"
  - Supporting community elements of Sláinte Care
- Libraries
- Parks and playgrounds
- Twinning / Integration / Roma Traveller Strategy / Community Development
- Community Administration
  - Grants
  - Education bursaries
  - Quarterly JPC committee
- Arts Service
- Local Community Development Committee
- Sports Partnership
- Healthy Ireland rollout
- Co-ordination of projects with other SPCs, the Climate Action team and the Public Realm team
- To consider motions referred by council

## Environmental Services and Water SPC

Name	Sectoral Interest
Councillor Suzanne Doyle [Chair]	Member of Kildare County Council
Councillor Brian Dooley	Member of Kildare County Council
Councillor Íde Cussen	Member of Kildare County Council
Councillor Brendan Wyse	Member of Kildare County Council
Councillor Vanessa Liston	Member of Kildare County Council
Councillor Anne Breen	Member of Kildare County Council
Emer Conway	PPN Environmental/ Conservation
Evan Arkwright	Business/Commercial
Padraic O'Lunaigh	PPN Community/Voluntary
Thomas O'Connor	Agriculture/Farming

The Environmental Services and Water Strategic Policy Committee met 4 times in 2021 to continue their work in considering the following issues:

- To examine policies/programmes relating to river/surface water quality
- To consider floor alleviation programme
- To review policies relating to derelict sites
- To consider waste reduction initiative
- To consider green procurement/green finance
- To continue work relating to public markets
- To assist with roll out of native woodlands initiative
- To focus on air quality policies/issues
- To progress roll out of policies relating to biodiversity particularly in a community/tidy towns context
- To consider issues relating to compacting bins (possible partnership with businesses)
- Co-ordination of projects with other SPCs, the Climate Action team and the Public Realm Team
- To consider motions referred by council



## Housing SPC

Name	Sectoral Interest
Councillor Brendan Weld [Chair]	Member of Kildare County Council
Councillor Daragh Fitzpatrick	Member of Kildare County Council
Councillor Veralouise Behan	Member of Kildare County Council
Councillor Tim Durkan	Member of Kildare County Council
Councillor Chris Pender	Member of Kildare County Council
Councillor Noel Connolly	Member of Kildare County Council
Councillor Mark Leigh	Member of Kildare County Council
John McLoughlin	Social Inclusion
Tom O'Malley	PPN Community/Voluntary Sector
Billy Wall	Trade Union
<i>Nominee awaited</i>	<i>Development Construction</i>

The Housing Strategic Policy Committee met 5 times in 2021 to continue their work in considering the following issues:

- Housing for All
  - Delivery of new housing targets under both the Social Housing Investment Programme and Social Housing Current Expenditure Programme
- Homelessness and the Review of the Mid-east Region Action Plan for Homelessness
- Affordable Housing
- Anti-Social Behaviour Policy
- Strategic Plan for Housing persons with a Disability
- Energy Efficiency Programme/Midlands Energy Efficiency Retrofit Programme/Just Transition fund
- Traveller Accommodation Programme
- Co-ordination of projects with other SPCs, the Climate Action team and the Public Realm team
- To consider motions referred by council

## Climate Action SPC

Name	Sectoral Interest
Councillor Peter Hamilton [Chair]	Member of Kildare County Council
Councillor Bill Clear	Member of Kildare County Council
Councillor Fintan Brett	Member of Kildare County Council
Councillor Ciara Galvin	Member of Kildare County Council
Councillor Naoise Ó Cearúil	Member of Kildare County Council
Councillor Fiona McLoughlin Healy	Member of Kildare County Council
Ali Sheridan	PPN Environment/ Commercial
Judith Brown	PPN Community/ Voluntary
Allan Shine	Business/ Commercial
Thomas Malone	Agriculture/Farming

The Climate Action Strategic Policy Committee met 5 times in 2021 to continue their work in considering the following issues:

- To discuss and consider policies relating to the 'Just Transition'
- To examine templates/good practice for community initiatives
- To develop the climate action 'business opportunities' agenda
- To enhance policies relating to modal shift in transport, particularly walking and cycling
- To input into policies relating to the all-Ireland pollinator plan
- To build on existing community inputs such as green schools, green fora, carbon-neutral towns
- To focus on mitigation policies and related initiatives.
- To focus on policies relating to the limiting of plastics
- To influence policies at regional and national level
- To increase community awareness and participation in climate action issues
- To input into training/capacity building initiatives
- Co-ordination of projects with other SPCs, the Climate Action team and the Public Realm team
- To consider motions referred by council

## Appendix 2 – Committees of the Council 2021

**Note:** The Cathaoirleach of the County of Kildare, Councillor Naoise Ó Cearúil, is an ex officio member of all committees and is included on all agendas/agenda reports circulation lists.

Name of Committee	Members
<b>Witness to Affixing of Seal</b>	All Council Members
<b>Audit Committee</b>	Councillors Nuala Killeen, Mark Stafford, Seamie Moore
<b>Finance Committee</b>	Councillors Kevin Duffy, Ivan Keatley, Joe Neville, Angela Feeney, Carmel Kelly
<b>Local Rural Water Monitoring Committee</b>	Councillors Mark Leigh, Vanessa Liston, Brendan Wyse, Fintan Brett, Noel Connolly
<b>Local Traveller Accommodation Consultative Committee</b>	Councillors Aoife Breslin, Nuala Killeen, Daragh Fitzpatrick, Peggy O'Dwyer, Anne Breen
<b>Protocol and Procedures Committee</b>	Councillors Aoife Breslin, Vanessa Liston, Pdraig McEvoy, Chris Pender, Fintan Brett, Vera Louise Behan, Michael Coleman, Tim Durkan, Mark Stafford, Carmel Kelly
<b>Corporate Policy Group</b>	Councillors Naoise Ó Cearúil, Suzanne Doyle, Ivan Keatley, Aoife Breslin, Joe Neville, Brendan Weld, Peter Hamilton, Fintan Brett
<b>County Kildare Twinning Committee</b>	Councillors Aoife Breslin, Bernard Caldwell, Brendan Weld, Noel Heavey, Fintan Brett
<b>Coiste Gaeilge</b>	Councillors Aoife Breslin, Íde Cussen, Naoise Ó'Cearúil, Noel Heavey, Anne Breen
<b>Decade of Commemoration Committee</b>	Councillors Ciara Galvin, Nuala Killeen, Brendan Weld, Peggy O'Dwyer, Veralouise Behan, Pdraig McEvoy, Noel Connolly



## Appendix 3 – Membership of External Bodies 2021

External Body	Members
<b>Association of Irish Local Government</b>	Councillors Bill Clear, Fintan Brett, Carmel Kelly
<b>Athy Heritage Company Ltd</b>	Councillors Aoife Breslin, Ivan Keatley, Brian Dooley
<b>Athy Community Enterprise Company CLG</b>	Councillor Brian Dooley
<b>County Joint Policing Committee</b>	Councillors Aoife Breslin, Ivan Keatley, Brian Dooley, Ciara Galvin, Nuala Killeen, Bernard Caldwell, Padraig McEvoy, Tim Durkan, Naoise Ó Cearúil, Chris Pender, Fiona McLoughlin Healy, Anne Connolly, Bill Clear, Fintan Brett, Colm Kenny
<b>County Kildare Fáilte</b>	Councillor Suzanne Doyle
<b>Drehid Community Liaison Committee</b>	Councillors Daragh Fitzpatrick, Brendan Wyse
<b>Dublin Mid-Leinster Regional Health Forum</b>	Councillors Vanessa Liston, Peter Hamilton, Peggy O'Dwyer, Mark Leigh, Anne Breen
<b>Irish Public Bodies Mutual Insurance</b>	Councillor Naoise Ó Cearúil
<b>Kildare Community Network Company</b>	Councillors Rob Power, Brendan Wyse, Seamie Moore
<b>Kildare Heritage Forum</b>	Councillors Noel Heavey, Carmel Kelly, Colm Kenny
<b>Kildare Town Heritage Company CLG</b>	Councillors Suzanne Doyle, Mark Stafford, Noel Connolly
<b>Kildare Sports and Leisure Facilities Ltd</b>	Councillors Anne Breen, Brian Dooley
<b>Kildare Wicklow Education and Training Board</b>	Councillors Angela Feeney, Evie Sammon, Kevin Duffy, Daragh Fitzpatrick, Bernard Caldwell, Peter Hamilton, Íde Cussen
<b>Leixlip Amenities Centre</b>	Councillors Bernard Caldwell, Joe Neville
<b>Local Authorities Members Association</b>	Councillor Joe Neville
<b>Local Community Development Committee</b>	Councillors Aidan Farrelly, Suzanne Doyle, Tracey O'Dwyer
<b>Eastern and Midland Regional Assembly</b>	Councillors Padraig McEvoy, Fintan Brett, Rob Power
<b>County Kildare LEADER Partnership</b>	Councillors Anne Breen, Evie Sammon, Anne Connolly, Fiona McLoughlin Healy
<b>Monread Community Centre</b>	Councillors Seamie Moore, Colm Kenny
<b>South Western Regional Drugs and Alcohol Taskforce</b>	Councillor Chris Pender

## Appendix 4 – Conferences Attended in 2021

Date	Conference Details	No. of Members Attended
17th February 2021	Health Summit Conference	1

## Appendix 5 – Training Attended in 2021

Date	Training Details	No. of Members Attended
January 2021	The Decision on the Planning Application and Appeal	15
February 2021	Overview of Planning Enforcement	9
March 2021	Implementing Ministers Planning Guidelines on Telecommunications	6
April 2021	Housing Supply Strategies and Core principles	9
May 2021	Local Authority Housing and the Housing Agency	6
May 2021	County Development Plan Policy Housing	12
June 2021	Programme for Government and Affordable Housing Delivery	4
July 2021	Delivering Effective Climate Action 2030	11
September 2021	Planning Part V for Housing Practitioners IPA	4
September 2021	Office of the Director of Corporate Enforcement	24
October 2021	Government Decision on the Reform on Remuneration Payable to Local Authority Elected Members	1
November 2021	Elected Members Mental Health & Well-Being and Briefing on the National Office for Suicide Prevention	3
November 2021	LAMA Autumn Training Seminar 3 and 4 – Sligo	1

## Appendix 6 – Councillors Meeting Attendance in 2021

Councillor Name	Total No. of Meetings	No. of Meetings Attended	Total % Rate of Attendance
Aidan Farrelly	29	27	93%
Angela Feeney	34	33	97%
Anne Breen	32	32	100%
Anne Connolly	34	32	94%
Aoife Breslin	60	57	95%
Bernard Caldwell	33	32	97%
Bill Clear	33	28	85%
Brendan Weld	42	39	93%
Brendan Wyse	28	27	96%
Brian Dooley	35	30	86%
Carmel Kelly	42	42	100%
Chris Pender	42	39	93%
Ciara Galvin	33	30	91%
Colm Kenny	33	33	100%
Darragh Fitzpatrick	34	20	59%
Evie Sammon	29	28	97%
Fintan Brett	50	46	92%
Fiona MacLoughlin Healy	32	26	81%
Íde Cussen	29	28	97%
Ivan Keatley	52	44	85%
Joe Neville	45	43	96%
Kevin Duffy	36	35	97%



## Appendix 6 – Councillors Meeting Attendance in 2021... continued

Councillor Name	Total No. of Meetings	No. of Meetings Attended	Total % Rate of Attendance
Mark Stafford	49	46	94%
Mark Leigh	31	29	94%
Michael Coleman	38	37	97%
Naoise Ó Cearúil	38	38	100%
Noel Connolly	30	29	97%
Noel Heavey	32	31	97%
Nuala Killeen	41	39	95%
Padraig McEvoy	42	41	98%
Paul Ward	29	25	86%
Peggy O Dwyer	34	30	88%
Peter Hamilton	40	38	95%
Robert Power	31	31	100%
Seamie Moore	39	37	95%
Suzanne Doyle	41	40	98%
Tim Durkan	41	38	93%
Tracey O Dwyer	30	29	97%
Vanessa Liston	37	35	95%
Veralouise Behan	39	28	72%

## Appendix 7 – Councillors Expenses 2021

**NOTE:** Members Annual Allowance is €22,201.82

Councillor Name	Annual Expenses paid to Councillors	Mobile Phone Allowance	Vouched Expenses	SPC Chair Allowance	Cathaoirleach Allowance	Leas Cathaoirleach Allowance	Conferences	Training	Municipal District Chairperson
	€	€	€	€	€	€	€	€	€
Farrelly, Aidan	3,027.25	201.99							
Feeney, Angela	6,058.52								
Breen, Anne	5,417.62	201.99							
Connolly, Anne	6,150.18	201.99							
Breslin, Aoife	7,340.58	201.99		5,750.00					3,242.57
Caldwell, Bernard	7,065.76	201.99							
Clear, Bill	5,417.62	201.99							
Weld, Brendan	6,058.52	201.99		5,979.48					
Wyse, Brendan	4,577.46	147.12	2,580.00						3,012.47
Dooley, Brian	7,432.10	201.99							
Kelly, Carmel	5,417.62	201.99				3,127.59			
Pender, Chris	3,027.25	201.99	5,000.00						
Galvin, Ciara	5,875.48	202.29							
Kenny, Colm	5,417.62	201.99							
Fitzpatrick, Daragh	5,008.49								
Sammon, Evie	4,211.12		1,492.90					1,500.00	
Brett, Fintan	5,417.62	202.29						872.86	6,301.18
McLoughlin Healy, Fiona	5,417.62							1,500.00	
Cussen, Ide	5,875.48	201.99							6,439.16
Keatley, Ivan	5,509.15	201.99		5,750.00					2,713.64
Neville, Joe	6,991.85	109.13		5,750.00				430.82	5,519.28

## Appendix 7 – Councillors Expenses 2021... continued

**NOTE:** Members Annual Allowance is €22,201.82

Councillor Name	Annual Expenses paid to Councillors	Mobile Phone Allowance	Vouched Expenses	SPC Chair Allowance	Cathaoirleach Allowance	Leas Cathaoirleach Allowance	Conferences	Training	Municipal District Chairperson
	€	€	€	€	€	€	€	€	€
Duffy, Kevin	6,791.20								6,577.14
Leigh, Mark	7,949.56								
Stafford, Mark	5,698.85	202.69			14,373.26				
Coleman, Michael **	6,875.48	201.99							
Ó Cearúil, Naoise	5,773.28				15,638.09				
Connolly, Noel	3,942.97	201.99	3,766.24						
Heavey, Noel	5,417.62							435.29	
Killeen, Nuala	4,233.75	201.99							
McEvoy, Pádraig	5,417.62	201.99							
Ward, Paul	6,058.52								2,989.48
O'Dwyer, Peggy	5,417.62	202.31							
Hamilton, Peter	6,241.69			5,749.50					
Power, Robert	5,417.62								5,427.30
Moore, Seamie	5,417.62	109.13							5,703.26
Doyle, Suzanne	6,350.82	109.13		5,979.48					
Durkan, Tim	6,333.35					2,897.62			
O'Dwyer, Tracey	5,417.62								
Liston, Vanessa	3,851.45		4,800.00						
Behan, Verolouise	8,530.86	201.99							



## Appendix 8 – Corporate Plan Progress Report 2021

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Arts Service	4.7	Further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Arts Council Strategy (2016-2025) Making Great Art Work - leading the development of the Arts in Ireland Short Grass Stories An Arts Strategy for Kildare County Council 2018-2022	No. of arts grants and bursary awards	70 grants annually	86 grants and bursary awards	62 grants and bursary awards
Arts Service	4.7	Further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Arts Council Strategy (2016-2025) Making Great Art Work - leading the development of the Arts in Ireland Short Grass Stories An Arts Strategy for Kildare County Council 2018-2022	No. of artists, community groups and arts organisations supported	300	200	402
Arts Service	4.7	Further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Arts Council Strategy (2016-2025) Making Great Art Work - leading the development of the Arts in Ireland Short Grass Stories An Arts Strategy for Kildare County Council 2018-2022	No. of social media followers and hits on social media links	6,000	Kildare Arts Service Youtube: 12,185 views; Arts in Co Kildare Facebook: 2,608 followers, 8.9k people reached; Kildare Arts Service Instagram: 287 followers; Kildare Arts Service Twitter: 552 followers, 84.9k impressions	YouTube: 7,403  Facebook: 3,578 followers / 3,100 page views / 72,399 page reach  Instagram: 601 followers  Twitter: 770 followers / 295.8k impressions
Community Services	4.1	Work to enhance community participation and achieve citizenship through capacity building and training in conjunction with the PPN	LECP LCDC PPN  Kildare Local Development Strategy 2014 - 2020	No. of PPN Members	934	1080	775

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Community Services	4.1	To develop the community leadership role of the council through the Local Community Development Committee (LCDC)	LECP LCDC PPN  Kildare Local Development Strategy 2014 - 2020	No. of events in Social Inclusion Week	19	9 (online due to Covid 19 restrictions)	24
Community Services	4.1	To develop the community leadership role of the council through the Local Community Development Committee (LCDC)	LECP LCDC PPN  Kildare Local Development Strategy 2014 - 2020	No. of PPN Information sessions regarding supports available	8	9	10
Community Services	4.1	To support the work of the Strategic Policy Committees	LECP LCDC PPN  Kildare Local Development Strategy 2014 - 2020	Sustain the current no. of meetings annually by LCDC and its supporting sub-committees	18	23	24
Community Services	4.1	To support the work of the Strategic Policy Committees	LECP LCDC PPN  Kildare Local Development Strategy 2014 - 2020	No. of policies, strategies and schemes reviewed and developed by Strategic Policy Committee	Reporting to commence in 2020 following the formation of new SPCs	5	5
Community Services	4.1	Residents Associations: To continue to work with existing community residents' associations and support the development of new ones	LECP LCDC PPN  Kildare Local Development Strategy 2014 - 2020	No. Resident Association Groups	111	342	371 (applications)
Community Services	4.0	Continue to promote social inclusion and community development as good practice in all project estates	Use AIRO data to identify project estates and develop needs analysis	Kildare County Council priority project estates supported	10	10	
Community Services	4.0	Support groups to participate in local and national award competitions to highlight best practice and encourage participation	Identify estates, encourage and support participation in Pride of Place	Over 30 groups participate in the annual Pride in your Place Competition	30	23	25
Community Services	4.0	Support groups to participate in local and national award competitions to highlight best practice and encourage participation	Coordinate youth workers in priority project estates with Kildare Youth Service	Over 10 young people participate in the Youth Endeavour Awards	10	2	6

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Community Services	4.1	Supports in the preparation of project proposals/ accessing grants/ funds for identified projects, e.g. community, festival, LPT etc		74 applications for LARA Open Space Grant	74	78	71
Community Services	4.1	Supports in the preparation of project proposals/ accessing grants/ funds for identified projects, e.g. community, festival, LPT etc		235 Community/ Festival Grant applications from targeted estates	235	215	190 (all applications)
Community Services	4.8	Multi-Agency group established for targeted estates in the County to highlight gaps in service provision	Funding and scale of groups assisted through SICAP, LEADER	Scale of annual funding	€1m	SICAP spent all of its allocated budget of €1,092,867 LEADER allocated €1,607,870 in 2020	SICAP spent all of its allocated budget of €1,092,867 LEADER allocated €607,171 in 2021
Community Services	4.8	To continue to focus on social inclusion as a means of tackling poverty and disadvantage	Regular meetings and ongoing multi-agency coordination	At least 4 meetings per year	4	6	5
Community Services	4.8	Multi-Agency group established for targeted estates in the County to highlight gaps in service provision	Funding and scale of groups assisted through SICAP, LEADER	No. of persons supported annually	800	SICAP worked with 706 individuals as part of its' annual plan	SICAP worked with 797 individuals and 86 community groups National targets exceeded (781 and 59)
Community Services	4.8	Multi-Agency group established for targeted estates in the County to highlight gaps in service provision	Funding and scale of groups assisted through SICAP, LEADER	No. of groups supported annually	60	32 projects worth €1,607,870 were funded under LEADER. SICAP worked with 67 local community groups through its' work in line with the agreed annual plan	13 LEADER projects to the value of €607,171.37 were approved in 2021

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Community Services	4.8	Multi-Agency group established for targeted estates in the County to highlight gaps in service provision	Ensure monitoring and review of SICAP to maximise impacts	Bi-monthly LCDC reports	Yes	Yes bi-monthly (6) SICAP sub-group meetings with reports to the board. In addition, 1 meeting with Pobal liaison officer	6 SICAP sub-group meetings took place with reports prepared for upcoming LCDC.  A meeting to agree Mid programme priorities also took place.  An Annual review meeting With the Pobal Liaison Officer also took place
Community Services	4.8	Multi-Agency group established for targeted estates in the County to highlight gaps in service provision	Ensure monitoring and review of SICAP to maximise impacts	Annual review complete Yes/No	Yes	Yes – mid year and end of year review 2020 completed and approved by LCDC	Yes – a mid-term review was completed, a Mid prog, priority was approved by LCDC
Community Services	4.2	To continue to support the work of Comhairle na nOg under the national policy framework "Better Outcomes Brighter Futures 2014-2020"	Kildare County Council continues to support the development of Comhairle na nOg overseeing the service level agreement with Kildare Youth Service	No. of Second-level schools participated in Comhairle	34	23	22
Community Services	4.11	To continue to develop a more inclusive and inter-cultural society in the county through the implementation of the Kildare Integration Strategy 2019 – 2024	Continue to run a number of events and develop strategies to promote diversity and a more inclusive county	Successful Africa Day, Inter-cultural event held in Athy, May 2019	Reporting to commence in 2020, following development of an adoption of new integration strategy	Currently in consultation phase for new integration strategy	New Kildare integration strategy was launched in September 2021
Community Services	4.11	To continue to develop a more inclusive and inter-cultural society in the county through the implementation of the Kildare Integration Strategy 2019 – 2024	Continue to run a number of events and develop strategies to promote diversity and a more inclusive county	Develop and implement a Traveller and Roma Inclusion Strategy to support communities	Strategy adopted in 2019	Implementation worker appointed and implementation committee in place	Implementation committee met 5 times throughout the year as well as inter-agency meetings and working group participation

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Community Services	2.7	<p>Twinning: Strengthen and develop Kildare cultural relationships across the world.</p> <p>Providing support to twinning throughout the county</p>	10 member committee meeting	No. of active twinning groups in the county	17	17	17
Community Services	2.7	Continued implementation of the twinning policy and committee oversight	4 meetings per year	No. of meetings per year	Reporting to commence in 2022	Reporting to commence in 2022	<p>2 twinning liaison meetings held</p> <p>3 county twinning meetings held</p>
Community Services	2.8	To support and facilitate existing and alternative agricultural and rural based economic activities	Progress implementation of the LEADER programme 2014-2020, through support and assessment of applications	Leader funding awarded	LEADER funding approved from Nov 2017 to Nov 2019: €1,567,445	32 projects values at €1,607,870 were approved for LEADER funding in 2020	13 LEADER projects to the value of €607,171.37 were approved in 2021
Community Services	2.8	To support and facilitate existing and alternative agricultural and rural based economic activities	Progress implementation of the LEADER programme 2014-2020, through support and assessment of applications	Leader projects supported	28	32	13
Community Services	4.1	To support the development of sustainable communities through active intervention in facilitating community lead projects	Eight established community grant schemes – Tidy Towns, voluntary and community groups, festival committees, residents' associations and sports groups to enhance towns, housing estates and amenities in the county	Funding annually	€2m	€1.7m	

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Community Services	4.1	To support the development of sustainable communities through active intervention in facilitating community lead projects	Eight established community grant schemes – Tidy Towns, voluntary and community groups, festival committees, residents' associations and sports groups to enhance towns, housing estates and amenities in the county	No. of individual grants awarded	1,000	c. 1000 grants awarded across all categories.  2 Grant schemes under LCDC remit in addition to LEADER above – Community Enhancement Programme allocated €287,800 to 32 groups and Community Mental Health Fund (HI) awarded €35,800 to 9 groups	4 grant schemes under LCDC  - Covid R2  - CEP  - LGBTI  - Social Ent  Total value combined €268,750 awarded to 66 applicants across 4 schemes
Community Services	4.1	To support the development of sustainable communities through active intervention in facilitating community lead projects	Annual county-wide information sessions across the county to inform community of grants available and application guidance	No. of information sessions	8	2	2
Community Services	4.4	Promote access to community-based sports and recreational opportunities	Five new playgrounds will be established in Kildare in line with Kildare Play Strategy 2018-2028	Cumulative total of playgrounds/skateparks/outdoor gyms facilitated and/or aintained by the Council	Playgrounds: 30  Outdoor gyms: 11  Skateparks: 3	Playgrounds: 27  Outdoor Gyms: 10  Skateparks: 3  Construction works started on a new playground in Castledermot and preparation of a planning application for Allenwood playground  Addition of equipment to Celbridge Abbey playground planned	Playgrounds: 32  Outdoor gyms: 10  Skateparks: 3

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Community Services	4.4	To seek the delivery of physical and community infrastructure in conjunction with high quality residential developments to create quality living conditions	Annual 'Play Day' held annually since 2015 circa 3,000 children	Cumulative attendance at Annual Play Day over Corporate Plan lifetime	3,000	No event held in 2020 due to Covid 19 restrictions. 800 play packs distributed as an alternative	No event was held in 2021 due to Covid 19 restrictions. 1000 play packs were distributed as an alternative
Community Services	4.4	To seek the delivery of physical and community infrastructure in conjunction with high quality residential developments to create quality living conditions	Continue to support Kildare Sports Partnership and in particular the Sports Inclusion and Disability Programme to increase participation	Annual participation in Kildare residents engaged in sports and physical activities	30,000	26,000	21,000
Community Services	4.4	To support the development and enhancement of local sports, leisure, recreational and arts facilities	Development of amenity lands at following locations: The Bawnogues, Kilcock, Lough na Mona, Cherry Avenue, Kildare Town.  Commencement of plans for three additional playgrounds	Castledermot	Castledermot – Part 8 approved	Construction started	Completed
Community Services	4.4	To support the development and enhancement of local sports, leisure, recreational and arts facilities	Development of amenity lands at following locations: The Bawnogues, Kilcock, Lough na Mona, Cherry Avenue, Kildare Town.  Commencement of plans for three additional playgrounds	Allenwood	Construction to start 2020	Site of playground had to be changed  New part 8 prepared and advertised	Part 8 was approved and work started on preparing a tender for the playground

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Community Services	4.4	To support the development and enhancement of local sports, leisure, recreational and arts facilities	Development of amenity lands at following locations: The Bawnogues, Kilcock, Lough na Mona, Cherry Avenue, Kildare Town.  Commencement of plans for three additional playgrounds	Prosperous	Part 8 approved tender for design and construction in progress	Playground completed and opened	Upgrade of the St Cocoas Athletic Track completed
Community Services	1.7	To enhance and develop the appearance and environment of Kildare	Delivery of annual Parks Section works programme	Landscaping schemes carried out on Roundabouts Villages and estates	28 Roundabouts landscaped.  12 other small-scale projects carried out 2019.  18 planned for progress in 2020	15 small scale landscape works projects completed in 2020	7 small scale landscape projects completed in 2021
Community Services	1.7	To enhance and develop the appearance and environment of Kildare	Delivery of annual Parks Section works programme	Annual Funding for tree surgery, planting, summer bedding etc	€580,500 (2019)	€580,500	€580,500
Community Services	1.1	To protect and maintain the natural environment of Kildare and change management of amenity & recreation areas to mitigate and adapt to climate change and benefit biodiversity, subject to funding and resources	Conduct baseline assessment of potential Pollinator Friendly sites and introduction of further wildflower areas to parks and open spaces	Existing Wildflower areas in parks	6	Pilot scheme of 20 Different locations chosen for reduced mowing to assist pollinators	Reduced mowing sites increased, by an additional 40 sites
Community Services	1.1	To protect and maintain the natural environment of Kildare and change management of amenity & recreation areas to mitigate and adapt to climate change and benefit biodiversity, subject to funding and resources	Introduction of pollinator friendly actions to parks and open spaces in the county	Implement the actions for the council as identified in the All-Ireland pollinator plan 2015 – 2020	Reporting due in 2020	As above, and Kilcullen roundabout, Naas planted with pollinator friendly plants	As above with the number of sites increased to benefit pollinators

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Community Services	1.1	To protect and maintain the natural environment of Kildare and change management of amenity & recreation areas to mitigate and adapt to climate change and benefit biodiversity, subject to funding and resources	Conservation works in Leixlip Spa	Conservation of Spa well to be progressed in 2020	Reporting due in 2020	Annual programme of grassland meadow and wetlands area maintenance complete	Annual programme of grassland meadow and wetland areas maintenance complete
Community Services	4.3	To lead and support the Kildare Age-Friendly County programme (and act as regional lead for south-east region) which is being developed and overseen by the Kildare Age Friendly Alliance supported by Age Friendly Ireland	Celbridge established Age Friendly Town  Kildare Older Persons Council established and supported  Council will lead the South-East Regional Programme as part of its' shared service function	No. of roadshows	5	Restrictions on attending roadshows due to Covid-19	N/A
Corporate Services	6.10	To increase the use of social media by the council and enhance community awareness	Putting People First and Council Communications Strategy	No. of followers on social media channels	34,608	49,395 (2019 NOAC). Kildare County Council central channels end 2020: FB 15,081; Twitter 8,520; Instagram 1,516	Total followers: 59,067 (2020 NOAC)  Corporate Channels (2021):  Facebook: 17,917  Twitter: 9,431  Instagram: 2,024
Corporate Services	6.7	Ensure transparency is upheld and that the FOI Act 2014 is complied with	Freedom of Information Act 2014	Average no. of days for FOI decisions made (statutory requirement is 20 working days)	18.9	24	20

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Community Services	4.3	To lead and support the Kildare Age-Friendly County programme (and act as regional lead for south-east region) which is being developed and overseen by the Kildare Age Friendly Alliance supported by Age Friendly Ireland	<p>Celbridge established Age Friendly Town</p> <p>Kildare Older Persons Council established and supported</p> <p>Council will lead the South-East Regional Programme as part of its' shared service function</p>	Attendance at events	400	<p>Ongoing online interaction held with Kildare Older Persons to assist during the year</p> <p>Assistance also given through Community Call Helpline and Community Response Forum.</p> <p>Continued to support Kildare Alliance and agreed 6 monthly work</p> <p>Annual Report published identifying progress on key objectives from the Kildare strategy</p> <p>Support given to national shared service centre and SE continues as agreed with Age Friendly Ireland</p> <p>Many actions implemented and walkability audits took place</p> <p>programmes</p>	<p>Continued to support Kildare Alliance and agreed 6 monthly work programmes</p> <p>Annual Report published identifying progress on key objectives from the Kildare strategy</p> <p>Supports continued throughout the county</p> <p>Kildare took the Lead in in some National programme delivery</p>
Corporate Services	6.7	Ensure transparency is upheld and that the FOI Act 2014 is complied with	Freedom of Information Act 2014	Yes	Yes	Yes	Yes
Corporate Services	6.4	To ensure ICT is used to track and effectively manage customer interactions	Maximising use of CRM for managing customer cases	No. of customer cases processed annually within the Customer Relation Management System	9400	14,334	17,488 (Processed: cases closed during year)

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Corporate Services	6.4	To ensure ICT is used to track and effectively support the elected members role	Maximising use of CRM for managing customer cases	No. of representations from elected members processed annually	4787	5,106	4,996 (Processed: case closed during year)
Corporate Services	6.4	To grow awareness and participation in the electoral process	Putting People First and Local Government Reform Act	No. on Draft register of Electors	150,556	151,751	150,641
Corporate Services	1.3	To ensure that all non-domestic local authority owned premises comply with sustainability requirements by undergoing energy audits to identify ways to improve energy efficiency	Kildare County Council Climate Change Adaptation Strategy	Cumulative no. (and type) of non-domestic local authority owned premises where an energy audit has been carried out at end 2018	6 Libraries 2 Office Buildings (including head office Aras Chill Dara)	9 energy audits	None completed in 2021 due to low occupancy levels during covid
Economic Development	2.1	To strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Local Economic & Community Plan  Local Enterprise Office SLA with Enterprise Ireland  Enterprise 2025. Kildare Annual Enterprise Plan	No. of jobs created	285	252 created, loss of 263  Net loss of 11 jobs from LEO portfolio	254
Economic Development	2.1	To strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Local Economic & Community Plan  Local Enterprise Office SLA with Enterprise Ireland  Enterprise 2025. Kildare Annual Enterprise Plan	No. of grants approved	68	555	55

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Economic Development	2.1	To strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Local Economic & Community Plan  Local Enterprise Office SLA with Enterprise Ireland  Enterprise 2025. Kildare Annual Enterprise Plan	No. of training participants on training courses	1,653	3,612	4,300
Economic Development	2.1	To strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Local Economic & Community Plan  Local Enterprise Office SLA with Enterprise Ireland  Enterprise 2025. Kildare Annual Enterprise Plan	No. of mentoring sessions	421	1,088	705
Economic Development	2.1	To strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Local Economic & Community Plan  Local Enterprise Office SLA with Enterprise Ireland  Enterprise 2025. Kildare Annual Enterprise Plan	No. of online trading vouchers approved	40	632	125
Economic Development	2.10	Promote and assist access to the agile and Innovation funds across all industry sectors		No. of Innovation vouchers availed of & value of funds accessed by Kildare based companies	Reporting to commence in 2020	Reporting to commence in 2021	3 applications approved totalling €214,725.00

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Economic Development	2.2	Promote Kildare as location of choice for FDI investment & support existing FDI companies in sustaining and expanding their business	Kildare County Council's FDI strategy in association with Chamber, IDA, MUI to attract FDI	No. of FDI companies in Kildare	28	29	29
Economic Development	2.2	Promote Kildare as location of choice for FDI investment & support existing FDI companies in sustaining and expanding their business	Kildare County Council's FDI strategy in association with Chamber, IDA, MUI to attract FDI	No. employed in the equine industry	Reporting to commence in 2020	4,735 direct, indirect & secondary employment	5,500 direct, indirect & secondary employment
Economic Development	2.2	Promote Kildare as location of choice for FDI investment & support existing FDI companies in sustaining and expanding their business	Kildare County Council's FDI strategy in association with Chamber, IDA, MUI to attract FDI	No. of visitors related	Not reported	Not reported	83,560
Economic Development	2.3	Promote Kildare as 'The Thoroughbred County'  Pursue planning policies which protect the environmental qualities which have led to the development of Kildare as the centre of the equine industry in Ireland	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of training participants in equine related programmes	Reporting to commence in 2020	36	20

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Economic Development	2.3	Promote Kildare as 'The Thoroughbred County'  Pursue planning policies which protect the environmental qualities which have led to the development of Kildare as the centre of the equine industry in Ireland	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of start-ups in Equine Tech Hub	Reporting to commence in 2020	Reporting to commence in 2021	Reporting to commence in 2022
Economic Development	2.3	Promote Kildare as 'The Thoroughbred County'  Pursue planning policies which protect the environmental qualities which have led to the development of Kildare as the centre of the equine industry in Ireland	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	Completion of an Equine Asset map of the County	Reporting to commence in 2020	Reporting to commence in 2021	Reporting to commence in 2022
Economic Development	2.3	Promote Kildare as 'The Thoroughbred County'  Pursue planning policies which protect the environmental qualities which have led to the development of Kildare as the centre of the equine industry in Ireland	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	Establishment of an Equine Industry Forum	Reporting to commence in 2020	Reporting to commence in 2021	Reporting to commence in 2022
Economic Development	2.5	Facilitate and support the expansion and sustainment of the retail offering in Kildare	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of retail Outlets in the County	Reporting to commence in 2020	Reporting to commence in 2021	Reporting to commence in 2022

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Economic Development	2.5	Facilitate and support the expansion and sustainment of the retail offering in Kildare	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of Shops opting to use Shop Front Grant Scheme	33 shop front grants approved	93	78
Economic Development	2.5	Facilitate and support the expansion and sustainment of the retail offering in Kildare	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of entrants in pride of place shop front competition	Reporting to commence in 2020	Postponed in 2020	Postponed in 2021
Economic Development	2.5	Facilitate and support the expansion and sustainment of the retail offering in Kildare	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of retailers engaging with Age Friendly Business Recognition scheme	Reporting to commence in 2020	17	Training commenced in Q1 of 2022 for businesses interested in becoming a designated Age Friendly Business (x10 businesses per selected town(s) expected to take part in Age Friendly Business Recognition Scheme). The Community section in KCC is currently working on the development of new Age Friendly Digital Strategy
Economic Development	2.5	Facilitate and support the expansion and sustainment of the retail offering in Kildare	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of MD'S Developing and promoting initiative Purple brigade	Reporting to commence in 2020	Reporting to commence in 2021	Reporting to commence in 2022
Economic Development	2.5	Facilitate and support the expansion and sustainment of the retail offering in Kildare	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of MD'S Developing and promoting Enterprise Town initiatives	Reporting to commence in 2020	Reporting to commence in 2021	Reporting to commence in 2022

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Economic Development	2.5	Facilitate and support the expansion and sustainment of the retail offering in Kildare	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of retail adopting online amongst our bricks and mortar retailers	Reporting to commence in 2020	632	40
Economic Development	2.4	Support, co-ordinate and optimize the visitor experience potential and reinforcing a positive image encompassing, Equine, history, culture, food, retail and natural and built environment	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	Completion of an asset map across the county	Reporting to commence in 2020	Reporting postponed in 2020 due to Covid 19	Reporting postponed in 2021 owing to the COVID-19 pandemic and lack of resources  Reporting will recommence in 2022
Economic Development	2.4	Support the expansion/improvement of existing network of facilities in Tourism, Hospitality & Leisure Industry	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	Increased no. employed in the sectors associated with visitor experience	Reporting to commence in 2020	Reporting postponed in 2020 due to Covid 19	Reporting postponed in 2021 due to Covid 19
Economic Development	2.4	Support the expansion/improvement of existing network of facilities in Tourism, Hospitality & Leisure Industry	Kildare County Council Economic Strategy and supporting strategies in tourism, equine and retail	No. of visitors as well as FDI and business start-ups in the county	Reporting to commence in 2020	Reporting postponed in 2020 due to Covid 19	Reporting will recommence in 2022
Economic Development	2.8	Increase economic activity and build sustainability into the rural economy  Support increase in development of rural enterprises, particularly in renewable energy and Green technology  Encourage and support start up enterprises along the blueway and greenways	Kildare Leader Programme  National Tourism Strategy	Increased no. of rural enterprise and diversification initiatives  Development of Agrifood – Science network  Development of Agrifood – Hub	Reporting to commence in 2020	Reporting postponed in 2020 due to Covid 19	85 clients commenced Green for Micro Programme  Ongoing – related to the Athy Model School Project  RRDF funding application will be submitted in April 2022  Greenway/ Blueway Start Your Own Business and Idea Generation Workshops were held in 2021 and will be scheduled for 2022 to support enterprises

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Economic Development	2.9	Encourage and support upskilling job mobility and enterprise creation management	Kildare Economic Enterprise and training strategy	No. of people engaged in upskilling and training in business sector	Reporting to commence in 2020	3,784	4,300
Economic Development	2.9	Encourage and support upskilling job mobility and enterprise creation management	Mid-East Enterprise Plan 2020	Mid-East Enterprise Plan 2020	Reporting to commence in 2020	The Mid-East Regional Enterprise Plan 2020 complete. New plan being prepared and is due to be published in Q3 2021	The Mid-East REP progress report to 2020 has been published on enterprise.gov.ie
Economic Development	2.9	Encourage and support upskilling job mobility and enterprise creation management	Innovative Enterprise liaison Strategies between Kildare LEO, KWETB and sectorial business networks	Mid-East Enterprise Plan 2020	Reporting to commence in 2020	Reporting to commence in 2021	Reporting to commence in 2022
Economic Development	2.9	Encourage and support upskilling job mobility and enterprise creation management	Kildare County Council Economic Forum	Mid-East Enterprise Plan 2020	Reporting to commence in 2020	Kildare County Council's Economic Development Strategy – Kildare 2025 has been adopted by council members and will be implemented throughout 2021 - 25	Reporting to commence in 2022
Economic Development	2.0	Contribute to the growth of the region and expand international reach	Mid-East Enterprise Plan 2020	No. of client companies exporting	Reporting to commence in 2020	250	152
Economic Development	2.0	Contribute to the growth of the region and expand international reach	Mid-East Enterprise Plan 2020	No. of clients accessing TAME vouchers	Reporting to commence in 2020	International travel impacted due to Covid 19	18 applications approved totalling €28,469
Economic Development	2.0	Contribute to the growth of the region and expand international reach	Mid-East Enterprise Plan 2020	No. of innovation hubs developed in the county and region	Reporting to commence in 2020	3	3

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Economic Development	2.0	Contribute to the growth of the region and expand international reach	Kildare County Council Economic Strategy	No. of HPSU start-ups transferred to Enterprise Ireland	Reporting to commence in 2020	2	1
Economic Development	2.0	Contribute to the growth of the region and expand international reach	Kildare County Council Economic Strategy	No. of start-ups on global ambition programme	Reporting to commence in 2020	15	27
Economic Development	2.0	Contribute to the growth of the region and expand international reach	Kildare County Council Economic Strategy	No. of attendees at regional conference on innovation	Reporting to commence in 2020	Innovation conference (in-person) Oct 2019 – 60+ participants Dec 2020 Workplace of the Future (digital seminar) – 216 registered participants	Innovation Conference: September 2021 – 146 clients MERITS webinars during the COVID pandemic have attracted over 500 attendees
Economic Development	1.9	Provide opportunities to reduce car-based commuting out of the county through high quality co-working hubs enabling people to work remotely, temporarily or permanently	ERDF and Regional Economic Strategy and Kildare County Council Adaption Strategy	% occupancy of MERITS	Reporting to commence on delivery of MERITS project	Hosted 2 innovation events 10 businesses committed to Innovate Kildare Programme with Carlow IT	Hosted 4 innovation events MERITS continues to run events and programmes for tech startups and supported 40 such companies during 2021 3 person MERITS team now in place Building programme completed and snagging of the building under way Building fully furnished and AV fitout completed to high standard 9 companies now resident at MERITS (max capacity until snagging items are completed) FDI client using the facility as a base for the recruitment drive and training facility

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Environment Services/ Water & Climate Change	1.6	Ensure a high-quality environment through effective environmental enforcement activities	1992 EPA Act	No. of complaints logged on the Council pollution complaints portal	2,100	1,931	Not reported
Environment Services/ Water & Climate Change	1.6	Ensure a high-quality environment through effective environmental enforcement activities	1992 EPA Act	No. of complaints lodged with EPA	50	Not reported	Not reported
Environment Services/ Water & Climate Change	1.6	Ensure a high-quality environment through effective environmental enforcement activities	1992 EPA Act	No. of complaints lodged with office of Environmental Enforcement	20	Not reported	Not reported
Environment Services/ Water & Climate Change	1.6	Ensure a high-quality environment through effective environmental enforcement activities	1992 EPA Act	No. of litter fines issued	340	258	Not reported
Environment Services/ Water & Climate Change	1.6	Ensure the protection of rivers and public waterways and use enforcement legislation where necessary to prevent pollution	The Water Framework Directive	RMCEI – recommended minimum criteria for environment inspection – samples taken	318	636	824
Environment Services/ Water & Climate Change	1.5	Provide for the maintenance of existing Civic Amenity Sites to encourage the recycling of waste and forward plan for new Civic Amenity Sites where deemed necessary and funding available	Easter Midlands Region Waste Management Plan 2015 – 2-21	No. of managed civic amenity facilities in the county	2	2	2

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Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Environment Services/ Water & Climate Change	1.6	Oversee the provision of waste collection on a County-wide basis, both domestically and commercially; and take enforcement action where necessary	Waste Management Act 1986 (as amended) and operation of relevant waste management bye laws	No. of notices issued regarding potential infringements	Reporting to commence in 2020	Reporting to commence in 2021	Reporting to commence in 2022
Environment Services/ Water & Climate Change	1.6	Oversee the provision of waste collection on a County-wide basis, both domestically and commercially; and take enforcement action where necessary	Waste Management Act 1986 (as amended) and operation of relevant waste management bye laws	No. of spot checks for compliance	Reporting to commence in 2020	Reporting to commence in 2021	Reporting to commence in 2022
Environment Services/ Water & Climate Change	1.6	Oversee the provision of waste collection on a County-wide basis, both domestically and commercially; and take enforcement action where necessary	Waste Management Act 1986 (as amended) and operation of relevant waste management bye laws	Management and enforcement where necessary of: <ul style="list-style-type: none"> <li>Waste facility permits</li> <li>Certificates of registration</li> <li>Waste collection permit holders</li> </ul>	22 4 137	24 8 116	Litter Patrols/ investigations: 1,640 Litter pollution monitoring surveys: 209 Household waste inspections arising from complaints: 112 Investigations of fly-tipping/illegal dumping: 947
Environment Services/ Water & Climate Change	1.6	Plan for long-term cemetery needs of the county and maintain existing cemeteries	Public Health Acts and local bye-laws	Funding for cemetery maintenance, improvement and expansion programme	Funding for cemetery maintenance, improvement and expansion programme	Funding for cemetery maintenance, improvement and expansion programme	Funding for cemetery maintenance, improvement and expansion programme
Environment Services/ Water & Climate Change	1.10	Support and recognize environmental protection through community awareness, supports, incentives and facilities	National Litter Pollution Monitoring Scheme	National Tidy Towns results	10 medals	No competition in 2020	40

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Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Environment Services/ Water & Climate Change	1.10	Support and recognize environmental protection through community awareness, supports, incentives and facilities	National Litter Pollution Monitoring Scheme	IBAL survey results	'Clean to European Norms'	Maynooth: 10th Place  Newbridge: 9th Place	Naas: 1st  Leixlip: 4th
Environment Services/ Water & Climate Change	1.10	Support and recognize environmental protection through community awareness, supports, incentives and facilities	National Litter Pollution Monitoring Scheme	No. of green flag schools participating	130	33	100
Environment Services/ Water & Climate Change	1.10	Support and recognize environmental protection through community awareness, supports, incentives and facilities	National Litter Pollution Monitoring Scheme	No. of glass recycling facilities	40	39	39
Environment Services/ Water & Climate Change	1.6	Ensure the control of dogs	Control of Dogs Act	No. of dog licences issued  No. of dogs rehomed/reclaimed/transferred to welfare groups	4,587  158	5,909  74	Not reported
Environment Services/ Water & Climate Change	1.6	Ensure the protection of the general public against dangerous structures and derelict sites	Derelict Sites Act  Sanitary Services Act (Dangerous structures)	No. of entries in derelict site register  No. of dangerous structure cases	15  3	2  5	15  Not reported
Environment Services/ Water & Climate Change	1.6	Ensure the food safety standards are monitored and enforced	Public Health Act 1878  Council bye-laws	No. of Food Safety Authority of Ireland inspections of abattoirs	Monthly at all facilities	Monthly at all facilities	Monthly inspections

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Environment Services/ Water & Climate Change	1.3	To support the implementation of the All of Government Climate Action Plan  (Note: all of Government Climate Action Plan requires reduction in CO2 eq emissions by 30% by 2030)	Sectoral reporting and monitoring structure in place	Engage with and implement the reporting and monitoring structure to be implemented for Local Government Sector		SECAP to align with requirements of Climate Action Plan which will be prepared following enactment of new Climate Action and Low Carbon Development Act 2020	SECAP to align with requirements of Climate Action Plan which will be prepared following enactment of new Climate Action and Low Carbon Development Act 2020
Environment Services/ Water & Climate Change	1.3	To sign and commence implementation of the local authority sector climate charter	Establish reporting structures to monitor implementation of the Climate Charter	Annual reporting on progress of actions contained within the climate charter		To have SECAP in place by end Sept 2021 which will establish a pathway for achieving the 2030 Covenant of Mayors targets	An estimation of emissions for the county as a baseline has been delivered. Work is continuing on finalizing the data. Risk analysis has commenced to bring work on the plan as far as possible while awaiting the guidelines to be issued by the Minister of the Environment, Climate and Communications
Environment Services/ Water & Climate Change	6.7	Ensure the public's right of access to environmental information (AIE)	European Communities (Access to Information on the Environment) Regulations	No. of access to information on the environment requests	13	7	17
Environment Services/ Water & Climate Change	1.6	Kerdiffstown remediation project management and remediation of former landfill site	DCCAIE funded project  Memorandum of Understanding (DCCAIE)	Phased delivery of a remediated landfill and conversation to public amenity land acquisition  Planning approval received & EPA Licence	Programme of works agreed, tender assessment ongoing  CPO approved, lands being acquired  Compliance with licence	Main works contractor appointed in October 2020 with initial remediation works underway on site by the end of the year.  Significant progress with acquisition of relevant lands arising out of CPO process	Works ongoing, completion expected in 2023

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Water Services	1.8	Rural Water Provision of support/ advice to Group Water schemes and small private supplies through Govt grants and liaison with Irish Water	Dept of Housing Planning Local Government – Rural Water Multi-Annual Programme 2019-2021	Actual spend under Rural Water Multi Annual Programme 2019-2021	Allocation for life of programme: €414,000	Total spend to date: €49,744	Spend to date: €52,000
Water Services	1.8	Compliance with EU drinking water regulation	Compliance with EU drinking water regulation	HSE record of water sampling results	2 samples per year per private supply	102 samples	178 samples
Water Services	1.8	Compliance with EU drinking water regulation	Compliance with EU drinking water regulation	No. of well grant applications processed	47	43	55
Finance	6.7	Ensure that the Council's revenue account is in balance over the medium term	Improve rates income collection	Collection level for rates	82%	As a result of the Covid Pandemic the Department paid a 9-month rates waiver and as this was not treated as cash the 2020 Rates Collection Rate is 70%. However, if the waiver had been treated as cash the 2020 Rates Collection rate would have been 80%	As a result of the Covid Pandemic the Department paid a 12-month rates waiver and as this was not treated as cash the 2021 Rates Collection Rate is 82%. However, if the waiver had been treated as cash the 2021 Rates Collection rate would have been 86%
Finance	6.7	Ensure that the Council's revenue account is in balance over the medium term	Improve rates income collection	Collection level for rates	89%	92%	93%
Finance	6.7	Ensure that the Council's revenue account is in balance over the medium term	Improve rates income collection	Collection level for rates	51%	62%	69%
Finance	6.7	Ensure that the Council's revenue account is in balance over the medium term	Improve rates income collection	Annual Financial Statement	Annually in March	Sent to Dept in March	Sent to Dept in March

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Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Finance	6.7	Ensure that the Council's revenue account is in balance over the medium term	Budget as adopted to be sufficient to meet the expenditure arising in the year	Revenue expenditure per capita	€646.25	€978.21	€858.78
Finance	1.3	To enhance the competency of staff in Green procurement practices	Climate Action Plan	No. of relevant staff attending Green Procurement briefings/training	Reporting to commence in 2020	N/A	
Fire Service & Emergency Management	4.9	To protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	To identify and manage risk and to prepare to respond to emergencies in accordance with the framework for Major Emergency management	Cost of fire service per capita	€30.48	€32	€32
Fire Service & Emergency Management	4.9	To protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	To identify and manage risk and to prepare to respond to emergencies in accordance with the framework for Major Emergency management	Average time taken to mobilise fire brigades	6.33 minutes (2018 data)	6.53 minutes	6.75 minutes
Fire Service & Emergency Management	4.9	To protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	To identify and manage risk and to prepare to respond to emergencies in accordance with the framework for Major Emergency management	% of cases in respect of fire/other emergency incidents in which first attendance at the scene within:  10 Minutes  10 – 20 Minutes  After 20 Minutes	<b>10 Minutes</b> Fire incidents: 21.17% Other: 17.10%  <b>10 – 20 Minutes</b> Fire incidents: 61.03% Other: 59.25%  <b>After 20 Minutes</b> Fire incidents: 17.83% Other: 23.65%	<b>10 Minutes</b> Fire incidents: 20.20% Other: 14.62%  <b>10 – 20 Minutes</b> Fire incidents: 58.89% Other: 66.45%  <b>After 20 Minutes</b> Fire incidents: 20.91% Other: 18.94%	<b>10 Minutes</b> Fire incidents: 20.20% Other: 14.62%  <b>10 – 20 Minutes</b> Fire incidents: 58.89% Other: 66.45%  <b>After 20 Minutes</b> Fire incidents: 20.91% Other: 18.94%

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Health & Safety	6.1	Drive health and safety best practice through staff consultation, communication and proactive monitoring	Health and Safety Plan	No. of attendees at 2019 Health & Safety conference	445	No conference in 2020 due to Covid 19. Staff communications was conducted through H&S portal and a dedicated external website	2 Webinars held in lieu of conference. 19 attendees 17 attendees Both sessions were recorded so additional views not recorded
Health & Safety	6.1	Drive health and safety best practice through staff consultation, communication and proactive monitoring	Health and Safety Plan	Annual target of 48 safety inspections to be completed. No. of inspections	69	18 site inspections completed and 133 Covid 19 compliance inspections	369 Covid compliance inspections completed
Housing Supply	3.1	Deliver new local authority social housing units across the following programmes: Construction, Turnkey, Acquisition, Housing Assistance Payment, Rental Accommodation Scheme, Leasing [including Repair and Lease Scheme], Buy and Renew Scheme, Public Private Partnerships, Part V, Land Acquisition, Affordable Housing.	Note: all new social housing where a part 8 has been published after 31 October 2019 and where the dwelling is not substantially complete before 31 October 2020 will comply with Near Zero Energy Building (NZEB) requirements  National Vacant Housing Reuse Strategy 2018 – 2021  Kildare County Council Vacant Homes Action Plan 2018 – 2021		Rental Accommodation Scheme (RAS): 4  Construction: 26  Acquisition: 225  Leasing (CALF): 20  Parv V: 30  Leasing: 12  Capital Acquisition Scheme: 28	360 active tenancies  200 including turnkey  97  169  41  54  39  3 CPOs	285 RAS properties in use  834 units delivered by Kildare County Council and AHBs. Rebuilding Ireland target achieved  3 CPOs progressed
Housing Supply	3.2	Support members of the Travelling Community to access social housing support.	Traveller Accommodation Programme 2019–2024.	No. Traveller specific units delivered under Traveller Accommodation Plan 2014–2018	71	20 allocations	18 allocations  No. of traveller families in homelessness reduced

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Housing Supply	3.3	<p>Continue the roll out of the HAP Homeless Placefinder Service</p> <p>Introduce and deliver Housing First in the county in conjunction with our partners – The Peter McVerry Trust</p> <p>Pursue innovative solutions to address homelessness in the county</p> <p>Note: Kildare County Council is the lead authority for the Mid-East Region (Kildare, Meath, Wicklow) and as such, has a key role in relation to the implementation of the regional action plan and Housing First implementation, in addition to reporting responsibilities to Dept of Housing, Planning and Local Government</p>	<p>Mid-East Region Homelessness Action Plan 2018 – 2020</p> <p>Housing First Implementation Plan 2018 – 2021</p>	<p>No. of Housing First tenancies supported</p> <p>No. of mortgage rent cases concluded</p>	10 (based on 2018 returns to DHPLG)	<p>6 tenancies established</p> <p>8</p>	<p>297 Homeless HAP tenancies in place</p> <p>14 Housing First tenancies in place</p> <p>4 shared tenancies established in Council owned properties</p> <p>Hostel beds increased by 15 units</p>
Housing Supply	3.4	<p>Utilisation of Existing Housing Stock</p> <p>Greater utilisation and improvement of existing social and private housing stock to increase the availability of social housing</p>	Kildare County Council Implementation Plan for the Inspection of Rental Properties	<p>No. of units acquired/leased.</p> <p>No. of maintenance repairs</p> <p>Expenditure on planned/response maintenance</p> <p>No. of private units inspected</p>	<p>225 units acquired/18 leased</p> <p>5,311 housing repairs carried out</p> <p>€3,600,345 spent on planned maintenance</p> <p>462 private rented properties inspected</p>	<p>See section 3.1 above</p> <p>6,733 repairs completed</p> <p>€3,141,840 spent on maintenance of stock including planned maintenance</p> <p>972</p>	<p>As above</p> <p>6,623 repairs completed</p> <p>TBC</p> <p>609</p>

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Housing Supply	3.5	<p>Provision of Housing Support to Persons with a Disability</p> <p>Deliver and adapt appropriate housing for disabled persons and provide grant funding</p>	<p>National Guidelines for the Assessment and Allocation Process for Social Housing Provision for People with a Disability.</p> <p>Kildare County Council Strategic Plan for Housing Persons with Disabilities</p> <p>Kildare County Council Housing and Disability Steering Group</p> <p>Capital Assistance Scheme</p>	<p>Achieve targets for the provision of suitable housing.</p> <p>No. of grants paid</p> <p>No. of Capital Assistance Scheme units delivered</p>	<p>10% of acquisitions (depending on market availability) + 12% of new builds suitable for a person with a disability.</p> <p>438 grants paid</p> <p>28 new CAS households created (2018 full year figure)</p>	<p>10% acquisition target achieved</p> <p>493</p> <p>39 CAS</p>	<p>Target achieved</p> <p>647</p> <p>11 CAS</p>
Housing Supply	3.7	<p>Support to Customers and Tenants Provide eligible persons with access to social housing supports, engage with and support existing tenants.</p> <p>Support eligible persons to access Rebuilding Home Loan funding</p>	<p>Social Housing Assessment Regulations 2011 Allocation Scheme for Social Housing</p> <p>Anti-social Behaviour Strategy</p> <p>Kildare County Council Tenant Handbook</p>	<p>No. of allocations to social houses</p> <p>Housing applications processed within permitted time frame</p> <p>Undertake an annual housing needs assessment in accordance with departmental guidelines</p> <p>No. of loans approved</p>	<p>546 allocations (2018)</p> <p>All housing applications processed within the permitted timeframe (952 in 2018)</p> <p>Annual housing needs assessment (1 per annum) completed within the permitted timeframe</p> <p>63 (April – Dec 2018)</p>	<p>757</p> <p>705 new applications processed</p> <p>Needs assessment completed</p> <p>49 loans (approvals in principle)</p>	<p>788</p> <p>646 new applications processed</p> <p>Social housing needs assessment completed</p> <p>49 loans approved</p>

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Housing Supply	1.3	<p>To continue to encourage energy efficiency and environmental awareness by incorporating a module in the tenancy induction programme.</p> <p>To implement a programme of retrofitting Council houses to increase energy efficiency and reduce carbon usage, subject to available resources</p>	Climate Action Plan	<p>Review of relevant content during 2020</p> <p>No. of tenants receiving revised tenant handbook</p> <p>Measurement methodology to be determined</p>	Measurement commencing in 2020	<p>200 A-Rated units constructed including turnkey units.</p> <p>41 A-Rated Part V units acquired</p> <p>90 open flues for burning of solid fuel blocked up</p> <p>167 units constructed with air to water heat pumps for primary heating (includes Part V and Turnkey units)</p>	<p>All newly constructed properties have a minimum BER rating of A2 (includes new build leased properties).</p> <p>Works to existing properties:</p> <p>79 properties fitted with high efficiency gas boilers</p> <p>114 open flues for the burning of solid fuel blocked up.</p> <p>65 Attics insulated</p> <p>6 units received internal wall insulation.</p> <p>5 units received cavity pumping</p>
Human Resources	6.3	Build organisational competence to effectively deliver on our current and future services through creating a culture of training excellence and continuous learning and development	Implementation of People Strategy	<p>No. of average training days per staff member (2018)</p> <p>No. of training courses/seminars delivered (2018)</p> <p>No. of staff attending training</p>	<p>3.06</p> <p>427</p> <p>952</p>	<p>1.94</p> <p>319</p> <p>926</p>	<p>3.8</p> <p>327</p> <p>958</p>
ICT Services	6.4	Support the functions of Kildare County Council through innovative ICT solutions	Kildare County Council IT Strategy	<p>Overall cost of ICT provision per WTE</p> <p>No. of page views on LA website</p> <p>% of Motor Tax transactions completed online</p>	<p>€2,541.51</p> <p>2,400,420</p> <p>82.72%</p>	<p>€2,929,733</p> <p>1,947,672</p> <p>91.21%</p>	<p>€4,343.06</p> <p>1,877,865</p> <p>91.99%</p>

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Planning	5	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	<p>Adopt and implement quality development plans consistent with regional and national policies</p> <p>Manage submissions on compliance with conditions associated with grants of planning permission and compliance with conditions</p>	<p>Variation of Kildare County Development Plan</p> <p>Local Area Plans:</p> <p>Naas, Athy, Kildare Town, Maynooth, Celbridge, Newbridge, Kilcock, Monasterevin, Clane, Sallins, Kilkullen</p> <p>Review of Kildare County Development Plan</p> <p>Processing of planning applications</p>	<p>Complete by 31/12/20</p> <p>Complete by 01/02/23</p> <p>Rolling programme 2019 – 2024</p> <p>New to 2020</p> <p>1,596 applications</p> <p>1,288 decisions issued</p>	<p>Completed and adopted 9/06/2020</p> <p>Draft Athy LAP to be considered at Special Meeting 23/04/2021. Draft Naas LAP on public consultation 09/03/2021 21/04/2021. Background papers and assessments being compiled for Kildare Town and Maynooth</p> <p>Pre-draft issues paper published 11 Jan 21. 2x online public consultations held in addition to other stakeholder/state agency engagement. Additional background work to inform CDP underway</p> <p>1,627 applications</p> <p>1,170 decisions issued</p>	<p>Athy Local Area Plan 2021 – 2027 adopted 13/09/21</p> <p>Naas Local Area Plan 2021 – 2027 adopted 1/12/21</p> <p>Issues Paper for the Draft CDP 2023-29 published 11/01/21</p> <p>320 submissions received, 2 online public information sessions with over 80 attendees</p> <p>1,846 applications</p> <p>1,384 decisions issued</p>
Planning	1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	National Planning Framework under Project Ireland 2040. Regional Spatial and Economic Strategy 2019 – 2031	<p>% of Planning enforcement cases closed (against no. of cases that were investigated)</p> <p>% of applications where the decision was confirmed (with or without variation) by An Bord Pleanála</p> <p>Buildings inspected as a % of new buildings notified to the local authority</p>	<p>49.2% (2018).</p> <p>84.93% (2018)</p> <p>17.89% (2018)</p>	<p>48.72% (2020)</p> <p>73.85% (2020)</p> <p>16.8% (2020)</p>	<p>45% (2021)</p> <p>79% (2021)</p> <p>47.4% (2021)</p>

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Planning	5.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	Manage submissions on compliance with conditions associated with grants of planning permission	Cost of the planning service per capita  Pre-planning meetings  Section 5 (exempt development) declarations	€35.44 per person (2018)  222 commercial meetings  143 one-off housing meetings  10 pre-planning clinics  36 decisions issued	€35.09 per person (2020)  127 commercial meetings  108 one-off housing meetings  2 pre-planning clinics; remainder by phone/email consultation due to Covid 19 restrictions  29 decisions issued	€37.72 per person (2021)  153 commercial meetings held. 168 one-off housing meetings held. 11 Strategic Housing meetings were held. (2021)  56 decisions issued
Planning – Building Control	3.8	To ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building control	No. of inspections	153	2067	3,215
Planning – Building Control	1.6	To ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building control regulations, energy performance of buildings directive, construction products regulation  National building control management system	No. of commencement notices received  No. of valid commencement notices received  No. of inspections carried out on commencement notices  No. of certificates of compliance received  No. of disability certificates received  No. of disability certs granted	662  618  109  644  139  130	461  454  199  426  124  137	581  578  337  701  193  193

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Planning – Strategic Projects & Public Realm	2.5	<p>To conduct a “health check”/ urban design analysis of settlements and develop an associated Town/ Village Renewal Plan in line with the County Development Plan and an agreed programme across Municipal Districts</p> <p>To actively pursue funding opportunities for projects that revitalise the county’s towns &amp; villages</p> <p>To maximise public participation and collaboration in informing design and project proposals for each town and village</p>	Town and Village Renewal Scheme, Rural Regeneration and Development Fund, Urban Regeneration and Development Fund	<p>No. of settlements reviewed per year in line with agreed programme</p> <p>Total value of funding approvals annually</p> <p>No. of public consultation events held per year and No. of associated submissions received</p>	<p>Reporting to commence in 2020</p> <p>€5m being sought over 2 RRDF applications in 2020</p> <p>17 planned for 2020</p>	<p>10 in progress during 2020</p> <p>€3,490,000 awarded for Naas Town Centre plan &amp; cultural quarter. €1,900,000 awarded for Maynooth Town Centre plan</p> <p>10 progressed online in 2020 due to Covid 19 restrictions</p>	<p>10 progressed during 2021</p> <p>€3,496,374 awarded for Naas Town Centre Renewal Masterplan. €1,908,750 awarded for Maynooth Town Centre Renewal Masterplan in 2021</p> <p>12 public consultations progressed online during 2021</p>
Planning – Strategic Projects & Public Realm	5.2	To deliver projects that revitalise the local economy and rural hinterlands of the County’s Towns and Villages, including greenway and blueway projects. To create an increased sense of place, where sustainable transport and modal shift is prioritised.	<p>Town and Village Renewal Scheme</p> <p>Rural Regeneration and Development Fund</p> <p>Urban Regeneration and Development Fund</p>	<p>Funding per annum on completed projects</p> <p>Value of active projects on hand at year end</p>	<p>Reporting to commence in 2020</p>	<p>€750,000 spent on completing Prosperous Town Park in 2020. €40,000 spent on completion of Roberstown Amenity Lands Masterplan</p>	<p>Significant number of projects nearing completion at year end 2021</p> <p>€36,707,583 at end of 2021</p>

\* unless otherwise stated



Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Roads, Transportation and Public Safety	5.1	<p>Deliver a Multi Annual Road Improvement and Restoration Programme for the regional and local road network, in accordance with DTTaS funding allocation.</p> <p>Continue to update the Map Road database to maximise the annual allocation of funding</p> <p>Continue to identify safety improvement schemes to reduce the incidents of road traffic collisions</p> <p>Survey all bridges on local roads to establish a risk register based on vulnerability to failure</p> <p>Support the Kildare National Roads office to deliver improvements and upgrades to the national road network</p> <p>Operate an effective road licensing system and management of road openings in a coordinated way</p>	<p>Pavement Surface Condition Index (PSCI) ratings for regional, local, primary, and local roads</p> <p>Annual funding from Department of Transport, Tourism and Sport</p> <p>DTTaS policy and circulars on safety improvement schemes</p> <p>Transport Infrastructure Ireland Transport 21 National Development Plan</p> <p>Department of Transport, Tourism and Sport Roads Programme</p>	<p>Current ratings provided in the Pavement Surface Condition Index (PSCI) at www.noac.ie</p> <p>Annual Roadworks Programme</p> <p>Annual % of surveys of bridges by Kildare County Council on national database (Baseline No. of bridges – 2,000)</p> <p>Annual spend on National Road Network</p> <p>No. of road opening licences processed</p>	<p>2,528 KM of road</p> <p>€37.9m</p> <p>Reporting to commence in 2020</p> <p>1,260</p>	<p>2,520 KM of road (2020) with an additional 71KM added to Map Road in 2020 from estates taken in charge.</p> <p>61KM of road improved (RI)</p> <p>104KM of road maintained (RM)</p> <p>€50.5m</p> <p>Reporting to commence in 2021 due to Covid 19 restrictions</p> <p>€1.3m. 14km of national road delivered in 2020</p> <p>1,177</p>	<p>Total 2670 km:</p> <p>128km Motorway</p> <p>19km National Primary</p> <p>18km National Sec.</p> <p>487km Regional</p> <p>2018km Local Primary/Local Secondary and Local Tertiary</p> <p>75km of road improvements (RI)</p> <p>120km of road maintained (RM)</p> <p>€62.729m</p> <p>9 low cost safety scheme projects</p> <p>Reporting to commence in 2022</p> <p>2020 relates to Sallins by-pass. No new works for 2021</p> <p>1,322</p>

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Roads, Transportation and Public Safety	1.2	Deliver the Annual Winter Maintenance Programme  Implement the Severe Weather Plan as required	Purple Book (DTTAs) Kildare Severe Weather Plan  National Major Emergency Plan Kildare Major Emergency Management Plan	No. of routes serviced  KM of roadway salted  Ensure effective planning and coordination to deliver an efficient response when emergencies arise	10 winter salting routes  620KM of roadway salted.  1x inter-agency meeting per year  6 MEMC meetings per year	10 winter salting routes  678KM of roadway salted  1x inter-agency meeting per year  1x MEMC (2020) with other groups formed under MEM	10 winter salting routes  678km of roadway salted  1 inter-agency meeting  5 MEMC meetings
Roads, Transportation and Public Safety	5.2	Promote and support the development and maintenance of walking/ cycling routes within the County in conjunction with other Agencies	National Strategy for the Development of National and Regional Greenways	No. of cycleway Schemes delivered each year	Reporting to commence in 2020	Projects for delivery in 2021 were outlined to elected members in Nov 2020	Sustainable Transport Section has been established to implement the Council's allocation of Active Travel Investment Grants from the National Transport Authority
Roads, Transportation and Public Safety	5.2	To deliver the Greater Dublin Area Cycling  Network for Kildare in accordance with NTA annual funding allocations  To ensure our services, projects and programmes promote the Climate Action Plan for County Kildare  Optimise sustainable alternatives, LocalLink and public transport to the use of motorised vehicles  Support BusConnects	National Transport Authority (NTA) Strategy for the Greater Dublin Area  Kildare Climate Action Strategy  National Sustainable Development Plan  NTA BusConnects Strategic Plan	No. of NTA funded projects ongoing at year end. (end 2018)  Cumulative No. of new park and ride spaces and bicycle facilities provided  No. of new rural bus routes – LocalLink routes  Cumulative No. of bus stops and related infrastructure provided	8 projects. 60 park and ride. 12 bicycle lockers      Reporting to commence in 2020	Pedestrian/ Cycling facilities provided countywide under the NTA Active Travel Measures 2020  30 new upgrade bike parking/ standing facilities provided  0 new services provided. 37 existing routes  10 additional bus stops provided	24 projects across the county with a NTA allocation of €9m  Parking at 20 locations  1 new route  5 new shelters

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Roads, Transportation and Public Safety	5	<p>Deliver major capital infrastructure project</p> <p>Deliver local traffic management projects to support mobility and ease congestion</p>	<p>County Development Plan 2020 – 2024</p> <p>Kildare County Council Capital Programme 2018 – 2021 (end 2018)</p>	3-year Capital Programme	€111m	The Roads Project Team continue to progress projects through the design, planning and construction phases, delivering infrastructure that will benefit pedestrian, cyclists and all road users	<p>€115m</p> <p>2021-2023 Capital Programme</p>
Roads, Transportation and Public Safety	5.1	<p>Deliver local traffic management projects to support mobility and ease congestion</p> <p>Ensure the continued safety of vulnerable road users</p> <p>Develop and publish a Road Safety Plan</p> <p>Complete the County Speed Limit review</p> <p>Promote road safety with the Road Safety Authority, An Garda Síochána and other key stakeholders in promoting and improving road safety in the County</p>	<p>Department of Transport, Tourism and Sport Road Safety Authority</p> <p>National Road Safety Plan Roads Act 1993</p> <p>Kildare Speed Limit Bye Laws – completion yes/no</p>	<p>Cumulative No. of Signalised junctions, pedestrian crossings and traffic cameras</p> <p>School flashing display signs</p> <p>Electronic speed display sites</p> <p>Road Safety Working Together Group (RSWTG)</p> <p>Published Bye Laws as approved by elected members</p>	<p>84 – Signalised junctions</p> <p>128 pedestrian crossings</p> <p>80 traffic cameras</p> <p>48 school flashing display signs</p> <p>31 electronic speed display sites</p> <p>4 RSWTG meetings per year</p> <p>Completion of a 5-year plan for 2020 – 2024</p> <p>Publication of County Speed Limit Bye Laws</p>	<p>88 signalised junctions</p> <p>137 pedestrian crossings</p> <p>110 traffic cameras</p> <p>48 school flashing display signs</p> <p>56 electronic speed display sites</p> <p>0 meetings held in 2020. Warden duties restricted in line with school openings</p> <p>Awaiting completion of revised RSA plan</p> <p>County Speed Limit Review continues to progress with timelines impacted by Covid 19 restrictions</p>	<p>90 signalised junctions</p> <p>121 controlled ped crossings</p> <p>45 zebra crossings</p> <p>137 traffic cameras</p> <p>104 school flashing display signs</p> <p>59 electronic speed display signs</p> <p>None held in 2021 due to Covid 19 restrictions</p> <p>Kildare County Council Road Safety Plan to be developed in 2022 Progress delayed due to Covid 19 restrictions.</p> <p>Submissions received and Workshops held with all elected members across 5 MDs</p>

\* unless otherwise stated

Functional Area	Corporate Plan	Performance Goals	Supporting Programme	Measurement Methodology	Actual Current Operational Baseline (2018 data*)	2020 Progress Update (2020 data*)	2021 Progress Update (2021 data*)
Roads, Transportation and Public Safety	5.3	<p>Manage parking to optimize parking spaces and support businesses and users</p> <p>Provide user friendly option to pay for parking (discs and park by phone) as well as the management of on-street parking.</p> <p>Continue to administer and enforce pay parking and associated bye laws</p> <p>Manage enforcement system</p>	Kildare County Parking Policy 2016	No. of towns and villages with pay parking	7	<p>10 (2020)</p> <p>The development of the on-line permit applications and processes commenced in 2020</p> <p>The parking unit continues to administer, improve and regulate pay parking and illegal parking across the county in accordance with the Road Traffic Act and the Parking Bye-Laws as adopted by the Elected Members</p> <p>The Enforcement System was managed by the Staff of the Parking Unit</p>	<p>10 (2021)</p> <p>The development of the online permit applications and processes were in final testing phase at the end of 2021</p>
Roads, Transportation and Public Safety	5.3	Support the installation of services and rollout of broadband services by relevant providers	National Digital Strategy	No. of road opening licences for telecommunications companies	Reporting to commence in 2020	230	265
Roads, Transportation and Public Safety	5.3	Implement the National Public Lighting Upgrade Project to improve energy efficiency and the safety of the County road network	Climate Action Plan - National Public Lighting Upgrade Project	% of public street lighting infrastructure that is low energy (baseline stock 28,000 public lights Sept 2019)	Measurement commencing when Project commences in County Kildare. Regional Project, led by Kilkenny County Council	Measurement commencing when Project commences in County Kildare. Regional Project, led by Kilkenny County Council	Project expected to commence in Kildare Q4 2022

\* unless otherwise stated



# Appendix 9 – Annual Service Delivery Plan 2021 Progress Report



## In this section

Transportation and Public Safety

Health & Safety

Building & Development Control

Fire Service

Housing

Corporate Services

Human Resources

Finance

Information Systems

Library & Arts Service

Economic Development

Environmental & Water Services

Climate Action Regional Office (CARO)

Planning & Strategic Development

Community Services

## Transportation & Public Safety

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.2	Deliver the Annual Winter Maintenance Programme	Implement Severe Weather Plan as required	No. of routes serviced	10 winter salting routes (total 678km)	10 winter salting routes (total 678km)	N/A
1.2	Deliver the Annual Winter Maintenance Programme	Implement Severe Weather Plan as required	No. of winter salting events	80	77	N/A
1.2	Implement the Severe Weather Plan as required	Respond to major emergencies as required	No. of weather-related alerts via Mapalserter	1 weather event alert Average 1,300 subscribers per alert	2 weather event alerts Average 1,300 subscribers per alert	N/A
1.2	Implement the Severe Weather Plan as required	Respond to major emergencies as required	Ensure effective planning and co-ordination to deliver an efficient response when emergencies arise	1 MEMC meeting per year 1 inter-agency meeting per year	5 MEMC meetings 1 inter-agency meeting Kildare County Council was represented at all inter-agency meetings of Eastern-regional steering group & the eastern regional working group meeting multiple times during the year	N/A
1.3	Implement the National Public Lighting upgrade project to improve energy efficiency and the safety of the county road network		% of public street lighting infrastructure that is low energy (baseline stock c 28,000 public lights – Sept 2019)	Measurement commencing when project commences in Kildare Regional project led by Kilkenny County Council	Measurement commencing when project commences in Kildare	N/A
5	Deliver major capital infrastructure projects	Deliver the Kildare County Council capital programme in accordance with resources available, statutory processes and funding	Progression of projects on the 3-year capital programme 2021 – 2023	Resource based delivery of project milestones	€115m	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
5.1	Deliver a multi-annual road improvement and restoration programme for the regional and local road network, in accordance with DTTaS funding allocation	Deliver annual road improvement and restoration works in accordance with DTTaS funding allocation	Current ratings provided in the Pavement Surface Condition Index (PSCI) at www.noac.ie	2,520km of road 2,502km local and regional road 18km of national secondary	2,524km of road 2,506km local and regional 18km of national secondary	N/A
5.1	Continue to update the map road database to maximise the annual allocation of funding  Continue to identify safety improvement schemes to reduce the incidents of road traffic collisions	Review and update map road on an annual basis to maximise funding and secure annual funding for safety improvement schemes	Annual roadworks programme	€51.8m	€62.729m	N/A
5.1	Survey all bridges on local roads and establish a risk register based on vulnerability to failure	To deliver an annual programme of bridge repairs in accordance with DTTaS funding allocation	Annual % of surveys of bridges by Kildare County Council on national database (baseline no. of bridges – 2,000)	Reporting to commence in 2021	Reporting to commence in 2022	N/A
5.1	Support the Kildare National Road Office to deliver improvement and upgrades to the National Road Network	To deliver TII annual programme of road improvements and upgrades	Annual spend on National Road Network	14 KM of national road upgrades – Sallins by-pass	No new works in 2021	N/A
5.1	Operate an effective road licensing system and management of road openings in a coordinated way	To issue road opening licences as required	No. of road opening licences processed	1,177	1,322	N/A
5.1	Deliver local traffic management projects to support mobility and ease congestion	Provide new pedestrian crossings	Cumulative no. of signalised junctions	88	90	N/A
5.1	Deliver local traffic management projects to support mobility and ease congestion	Provide new pedestrian crossings	Controlled pedestrian crossings	110	121	N/A
5.1	Deliver local traffic management projects to support mobility and ease congestion	Provide new pedestrian crossings	Zebra crossings	No. of zebra crossings	45	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
5.1	Deliver local traffic management projects to support mobility and ease congestion	Provide traffic cameras	No. of Traffic cameras	110	137	N/A
5.1	Ensure the continued safety of vulnerable road users	Provide and maintain appropriate measures to protect vulnerable road users	School flashing display signs	56	104	N/A
5.1	Ensure the continued safety of vulnerable road users	Provide and maintain appropriate measures to protect vulnerable road users	Electronic speed display sites	40	59	N/A
5.1	Promote and improve road safety with the Road Safety Authority, An Garda Síochána and other stakeholders	Publish a 5-year Kildare Road Safety Plan	RSA Road Safety Strategy 2021 – 2030	Completion of 5-year plan	Completion of 5-year plan	N/A
5.1	Promote and improve road safety with the Road Safety Authority, An Garda Síochána and other stakeholders	Deliver road safety education in all primary, post-primary and third level schools	Road safety working together group (RSTWG)	4 RSTWG meetings per year	0 Meetings to recommence in March 2022	N/A
5.1	Promote and improve road safety with the Road Safety Authority, An Garda Síochána and other stakeholders	Promote road safety awareness in the community and on social media	Local Authority Road Safety Officers (LARSO) Forum	No existing baseline	Commence reporting in 2022	N/A
5.1	Promote and improve road safety with the Road Safety Authority, An Garda Síochána and other stakeholders	Coordinate Road Safety Week in Kildare	No. of events held	No existing baseline	Commence reporting in 2022	Training will recommence in 2022
5.1	Promote and improve road safety with the Road Safety Authority, An Garda Síochána and other stakeholders	Publish the county speed limit bye laws	Public bye laws as approved by elected members	Publication of county speed limit bye laws	Publication of county speed limit bye laws	Progress delayed due to Covid 19. Workshops held online with elected members of each MD
5.2	Promote and support the development and maintenance of walking/cycling/public transport routes within the county in conjunction with other agencies	Continue delivery of the greater Dublin area cycling network & transport strategy in Kildare in accordance with NTA annual funding allocations	No. of cycleway schemes progressed through or to the end of current phase in line with plan	2021 plan outlined to elected members in November 2020	Project progressed	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
5.2	Ensure our services, projects and programmes promote the Climate Action Plan for Kildare	Optimise sustainable alternatives to the use of motorised vehicles – walking, cycling, LocalLink and public transport	Cumulative no. of new or replaced bicycle parking/stand provided	30 new/ upgraded bike parking/standing	20	N/A
5.2	Ensure our services, projects and programmes promote the Climate Action Plan for Kildare	Optimise sustainable alternatives to the use of motorised vehicles – walking, cycling, LocalLink and public transport	No. of new & existing rural bus routes – Local Link routes	37	38 1 new route	N/A
5.2	Ensure our services, projects and programmes promote the Climate Action Plan for Kildare	Optimise sustainable alternatives to the use of motorised vehicles – walking, cycling, LocalLink and public transport	No. of bus shelters (new or replacement) and related infrastructure provided	10 shelters	15 shelters 5 new shelters	N/A
5.2	Ensure our services, projects and programmes promote the Climate Action Plan for Kildare	Supporting BusConnects	Provision of real time passenger information (RTPI)	10 RTPI	5 RTPI	N/A
5.3	Manage parking to optimize parking spaces and support businesses and users	Implement pay parking bye laws	Commence the review of parking bye-laws across the county	10	10	N/A
5.3	Provide user-friendly options to pay for parking (discs and park by phone) as well as the management of on-street parking	Purchase coin and card facility pay and display machines in conjunction with review of parking bye-laws	Upgrading new pay parking machines on a phased basis across the county	Reporting to commence in 2022	Reporting to commence in 2022	N/A
5.3	Continue to administer and enforce pay parking and associated bye laws. Manage enforcement system	Provide an online parking permit system	Develop and implement an online parking permit system	Reporting hasn't yet commenced	System development at testing stage	N/A
5.2	Promote and support the development and maintenance of walking/ cycling/public transport routes within the county in conjunction with other agencies	Continue delivery of the greater Dublin area cycling network & transport strategy in Kildare in accordance with NTA annual funding allocations	No. of cycleway schemes progressed through or to the end of current phase in line with plan	2021 plan outlined to elected members in November 2020	Project progressed	N/A
5.2	Ensure our services, projects and programmes promote the Climate Action Plan for Kildare	Optimise sustainable alternatives to the use of motorised vehicles – walking, cycling, LocalLink and public transport	Cumulative no. of new or replaced bicycle parking/stand provided	30 new/ upgraded bike parking/standing	20	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
5.2	Ensure our services, projects and programmes promote the Climate Action Plan for Kildare	Optimise sustainable alternatives to the use of motorised vehicles – walking, cycling, LocalLink and public transport	No. of new & existing rural bus routes – Local Link routes	37	38 1 new route	N/A
5.2	Ensure our services, projects and programmes promote the Climate Action Plan for Kildare	Optimise sustainable alternatives to the use of motorised vehicles – walking, cycling, LocalLink and public transport	No. of bus shelters (new or replacement) and related infrastructure provided	10 shelters	15 shelters 5 new shelters	N/A
5.2	Ensure our services, projects and programmes promote the Climate Action Plan for Kildare	Supporting BusConnects	Provision of real time passenger information (RTPI)	10 RTPI	5 RTPI	N/A
5.3	Manage parking to optimize parking spaces and support businesses and users	Implement pay parking bye laws	Commence the review of parking bye-laws across the county	10	10	N/A
5.3	Provide user-friendly options to pay for parking (discs and park by phone) as well as the management of on-street parking	Purchase coin and card facility pay and display machines in conjunction with review of parking bye-laws	Upgrading new pay parking machines on a phased basis across the county	Reporting to commence in 2022	Reporting to commence in 2022	N/A
5.3	Continue to administer and enforce pay parking and associated bye laws. Manage enforcement system	Provide an online parking permit system	Develop and implement an online parking permit system	Reporting hasn't yet commenced	System development at testing stage	N/A
5.3	Manage Enforcement system	Manage Enforcement system	No. of fines issued	No reported	14,693	N/A
5.4	Support the installation of services and rollout of broadband services by relevant providers	Support the development of a digital strategy	No. of road opening licences for telecommunications companies	230	265	N/A

## Health & Safety

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.1	Drive health and safety best practice through staff consultation, communication and proactive monitoring	Continue to review and improve the organisation's Health & Safety management system	Annual target of 48 safety inspection to be completed	84	369 covid compliance inspections completed	Committed to completing 7 covid compliance inspections per week

## Building & Development Control

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building regulations and building control regulations	Total no. of new buildings notified to building control authority	1816	2,346	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building regulations and building control regulations	No. of new buildings notified that were subject to at least one inspection	305	1,114	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building regulations and building control regulations	PI: No. of buildings inspected as a % of new buildings notified to the local authority (min target 15%)	14.45% (2019 NOAC)	47.5%	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building regulations and building control regulations	Total no. of inspections	2,067	3,215	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building regulations and building control regulations	Total no. of commencement notices received	461	581	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building regulations and building control regulations	No. of valid commencement notices received	454	578	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building regulations and building control regulations	No. of certificates of compliance received	426	701	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building regulations and building control regulations	No. of valid certificates of compliance received	425	701	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with building regulations and building control regulations	No. of valid certificates of compliance received	124	193 (including revised DACs)	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.6	Ensure safe and sustainable buildings in urban and rural areas	Monitor compliance with the energy performance of buildings directive	No. of BER certificates received	1,043 BERs received  15 agents inspected	1,369 BERs received	N/A
3.8	Ensure safe and sustainable buildings in urban and rural areas	Monitor performance with the construction products directive	Ongoing review of construction products and CE markings as part of site inspections	Currently no relevant metric	Currently no relevant metric	N/A
3.8	Ensure safe and sustainable buildings in urban and rural areas	Active private housing developments: to monitor active private housing developments so that site development works are constructed and completed in accordance with the conditions of the granted planning permission and relevant specifications	No. of development control inspections of active housing developments	1,619	1,068	N/A
3.8	Ensure safe and sustainable buildings in urban and rural areas	Legacy housing estates: estates not completed to the satisfaction of the planning authority or where works are outstanding for various reasons	No. of site resolution plans developed	1	5	N/A
3.8	Ensure safe and sustainable buildings in urban and rural areas	Legacy housing estates: estates not completed to the satisfaction of the planning authority or where works are outstanding for various reasons	No. of site resolution plans agreed with Irish Water	1	9	N/A
3.8	Ensure safe and sustainable buildings in urban and rural areas	Progress the taking in charge process when requested by developers or the majority of homeowners (section 180 request)	No. of estates where snag lists have been prepared and passed to the developer	23	11	N/A
3.8	Ensure safe and sustainable buildings in urban and rural areas	Progress the taking in charge process when requested by developers or the majority of homeowners (section 180 request)	No. of estates taken in charge	10	4	N/A
3.8	Ensure safe and sustainable buildings in urban and rural areas	Progress the taking in charge process when requested by developers or the majority of homeowners (section 180 request)	In 2021, update the current Kildare County Council taking in charge policy	Deliver by Q4 2021	Process commenced but not complete	N/A



## Fire Service

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.6	Ensure safe and sustainable buildings in urban and rural areas	Enforce fire safety legislation in premises through a programme of inspections, licencing and enforcement, prioritised based on risk	No. of premises inspected (in accordance with the schedule set out in the fire safety business plan)	34 inspections of 32 premises	11 inspections of 10 premises	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Support the legislated fire safety requirements of the building control act, through providing an efficient fire safety certification process	P5: A % of applications for fire safety certificates received that were decided (granted or refused) within two months of their receipt	73.02% (2019 NOAC)	65.89% (2020 NOAC)	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Support the legislated fire safety requirements of the building control act, through providing an efficient fire safety certification process	P5: B % of applications for fire safety certificates received that were decided (granted or refused) within an extended period agreed with the applicant	26.98% (2019 NOAC)	31.78% (2020 NOAC)	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Promote fire safety via the schools programme	No. of national school third classes visited as a % of the total number of classes in the county	0%	0%	N/A
1.6	Ensure safe and sustainable buildings in urban and rural areas	Improve fire safety in vulnerable communities through the promotion and implementation of home fire safety checks	No. of home fire safety checks	0	0	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Maintain operational readiness and capability to deliver an appropriate response to fire service incidents	F2: Average time taken, in minutes, to mobilise the fire brigades in respect of fire	6.32 (2019 NOAC)	6.75 (2020 NOAC)	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Maintain operational readiness and capability to deliver an appropriate response to fire service incidents	F2: Average time taken, in minutes, to mobilise fire brigades in respect of all other (non-fire) emergency incidents	6.06 (2019 NOAC)	6.53 (2020 NOAC)	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Maintain operational readiness and capability to deliver an appropriate response to fire service incidents	F3: A % of cases in respect of fire in which first attendance at the scene within 10 minutes	16.91% (2019 NOAC)	20.20% (2020 NOAC)	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Maintain operational readiness and capability to deliver an appropriate response to fire service incidents	F3: B % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	64.68% (2019 NOAC)	58.89% (2020 NOAC)	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Maintain operational readiness and capability to deliver an appropriate response to fire service incidents	F3 C % of cases in respect of fire in which first attendance at the scene is after 20 minutes	18.40% (2019 NOAC)	20.91% (2020 NOAC)	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Maintain operational readiness and capability to deliver an appropriate response to fire service incidents	F3 D % of cases in respect of all other emergency incidents in which fire attendance at the scene is within 10 minutes	15.08% (2019 NOAC)	14.62% (2020 NOAC)	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Maintain operational readiness and capability to deliver an appropriate response to fire service incidents	F3 E % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	64.82% (2019 NOAC)	66.45% (2020 NOAC)	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Maintain operational readiness and capability to deliver an appropriate response to fire service incidents	F3 F % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	20.10% (2019 NOAC)	18.94% (2020 NOAC)	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Maintain operational readiness and capability to deliver an appropriate response to fire service incidents	F1 Cost per capital of the fire service	€31.49 (2019 NOAC)	€32 (2020 NOAC)	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	Coordinate the emergency management function for Kildare County Council and arrange bi-monthly major emergency management committee (MEMC) meetings	MEMC meetings held	1	5	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	MEMC meetings	Internal MEM exercises and training held	0	0	N/A
4.9	Protect communities from fire and other emergencies, working with partner agencies and in accordance with national policies	MEMC meetings	Interagency exercises and training	0	0	N/A

# Housing

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
3.1	To increase and maintain housing provision in Kildare in line with the national objectives of Housing for All [once published] and to have regard to social housing targets for the period 2021-2024	Deliver the capital programme	To advance Kildare County Council's Capital Programme	86% of Build target achieved	Target achieved  2,697 units delivered compared to target of 2,426	N/A
3.1	To increase and maintain housing provision in Kildare in line with the national objectives of Housing for All [once published] and to have regard to social housing targets for the period 2021-2024	Deliver the capital programme	To deliver units through SHIP, ie build, acquisition [in particular turnkey] and Part V. The ability to deliver units through direct build will be subject to availability of land	119% of Leasing target achieved  207% of Acquisitions target achieved	Leasing target achieved	N/A
3.1	To increase and maintain housing provision in Kildare in line with the national objectives of Housing for All [once published] and to have regard to social housing targets for the period 2021-2024	Deliver the capital programme	To prioritise the option of delivery of 10% of housing units on-site or off-site through Part V where suitable	41 Part V properties provided under this requirement	98 Part V properties delivered	N/A
3.1	To increase and maintain housing provision in Kildare in line with the national objectives of Housing for All [once published] and to have regard to social housing targets for the period 2021-2024	Deliver the capital programme	To assess opportunities for delivery of housing through Joint Venture (JV) and turnkey projects and to progress, where possible, delivery of affordable housing units having regard to Affordable Housing Regulations and Guidelines due to be published	107 turnkey properties acquired	27 turnkey properties acquired	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
3.1	To increase and maintain housing provision in Kildare in line with the national objectives of Housing for All [once published] and to have regard to social housing targets for the period 2021-2024	Deliver the capital programme	To assess opportunities for delivery of housing through Joint Venture (JV) and turnkey projects and to progress, where possible, delivery of affordable housing units having regard to Affordable Housing Regulations and Guidelines due to be published	39 properties acquired directly	46 properties acquired directly	N/A
3.1	To increase and maintain housing provision in Kildare in line with the national objectives of Housing for All [once published] and to have regard to social housing targets for the period 2021-2024	Deliver the capital programme	To assess opportunities for delivery of housing through Joint Venture (JV) and turnkey projects and to progress, where possible, delivery of affordable housing units having regard to Affordable Housing Regulations and Guidelines due to be published	€550,000 serviced site fund approval secured and JV opportunities continued to be considered	€550,000 serviced site funding secured  JV opportunities continued to be considered in addition to mixed tenure PPP schemes  Sites proposed for JV have now been submitted to be considered for PPP delivery	N/A
3.1	To increase and maintain housing provision in Kildare in line with the national objectives of Housing for All [once published] and to have regard to social housing targets for the period 2021-2024	Deliver the capital programme	Review tendering options in terms of maximizing tender returns i.e. amalgamating different sites into one tender package	Single Stage Tender process available for use where appropriate – not used in 2020	A number of infill sites submitted for single stage approval or combined stage 1 and stage 2 approval	N/A
3.1	To increase and maintain housing provision in Kildare in line with the national objectives of Housing for All [once published] and to have regard to social housing targets for the period 2021-2024	Deliver the capital programme	To assess opportunities for delivery of housing through rapid build	No. of rapid build sites assessed	Opportunity for rapid build sites continued to be assessed  Currently 3 sites are being considered for rapid build delivery	N/A
3.4	Renewal, refurbishment, and maintenance of housing stock	To facilitate and support the co-ordination of the response and planned maintenance programmes with other areas of housing in order to provide a comprehensive and efficient service	Implement a planned maintenance programme	205 upgrades completed  108 vacant units  97 house purchases	156 upgrades completed  90 vacant units  66 new house purchases	Contractor and supply chain difficulties caused delays in repairs and turnaround of properties

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
3.4	Renewal, refurbishment, and maintenance of housing stock	To facilitate and support the co-ordination of the response and planned maintenance programmes with other areas of housing in order to provide a comprehensive and efficient service	Provide a response maintenance service	6,733 repairs to housing stock completed	6,733 repairs to housing stock completed	Contractor and supply chain difficulties caused delays in repairs and turnaround of properties
3.4	Renewal, refurbishment, and maintenance of housing stock	To facilitate and support the co-ordination of the response and planned maintenance programmes with other areas of housing in order to provide a comprehensive and efficient service	Deliver the Self-Help Tenant Support Scheme	80 applications approved	87 Self Help applications approved	Contractor and supply chain difficulties caused delays in repairs and turnaround of properties
3.4	Renewal, refurbishment, and maintenance of housing stock	To facilitate and support the co-ordination of the response and planned maintenance programmes with other areas of housing in order to provide a comprehensive and efficient service	Continue to refurbish vacant/derelict units subject to the availability of departmental funding	97 vacant properties refurbished  108 upgrades to housing stock completed		N/A
3.4	Renewal, refurbishment, and maintenance of housing stock	To facilitate and support the co-ordination of the response and planned maintenance programmes with other areas of housing in order to provide a comprehensive and efficient service	Implement the Climate Action Programme	Pilot scheme commenced	Midlands energy Retrofit Programme and Energy Retrofit  Programme: 40 units completed, 73 in progress.	N/A
3.1	Delivery of social housing current expenditure programme	To ensure schemes delivered under the SHCEP [i.e. HAP/RAS/ Leasing/ Enhanced Leasing/ Mortgage to Rent and Repair and Leasing Scheme] are administered in accordance with regulations and guidelines	Targets awaited	2,398 active HAP tenancies in 2020	2,320 active HAP tenancies	N/A
3.1	Delivery of social housing current expenditure programme	To ensure schemes delivered under the SHCEP [i.e. HAP/RAS/ Leasing/ Enhanced Leasing/ Mortgage to Rent and Repair and Leasing Scheme] are administered in accordance with regulations and guidelines	Targets awaited	13 new HAP tenancies per week set up	447 new HAP tenancies created	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
3.1	Delivery of social housing current expenditure programme	To ensure schemes delivered under the SHCEP [i.e. HAP/RAS/ Leasing/ Enhanced Leasing/ Mortgage to Rent and Repair and Leasing Scheme] are administered in accordance with regulations and guidelines	Targets awaited	360 RAS properties in use	285 Ras properties in use	N/A
3.1	Delivery of social housing current expenditure programme	To ensure schemes delivered under the SHCEP [i.e. HAP/RAS/ Leasing/ Enhanced Leasing/ Mortgage to Rent and Repair and Leasing Scheme] are administered in accordance with regulations and guidelines	Targets awaited	54 AHB leased properties in 2020	318 units delivered by AHB availing of Capital Advance and Leasing Facility Funding	N/A
3.1	Delivery of social housing current expenditure programme	To ensure schemes delivered under the SHCEP [i.e. HAP/RAS/ Leasing/ Enhanced Leasing/ Mortgage to Rent and Repair and Leasing Scheme] are administered in accordance with regulations and guidelines	Targets awaited	436 AHB units under construction/ on site	334 leased units delivered by KCC and AHBs.  44 units delivered via the mortgage to rent scheme	N/A
3.1	Inspect private rented properties to ensure that they comply with minimum rental standards	To support the HAP scheme to provide rental accommodation in accordance with minimum rental standards	Targets awaited	972 inspections in 2020	609 private rented inspections in 2021	Programme curtailed due to Covid 19
3.7	Facilitate customers in accessing social housing, and other supports, where they have demonstrated compliance with the necessary criteria	Process housing applications within 12 weeks as required by regulation	Process housing applications within 12 weeks as required by regulation	705 new applications processed within 12 weeks  75 allocations completed	646 social housing applications processed within statutory timeframe	N/A
3.7	Facilitate customers in accessing social housing, and other supports, where they have demonstrated compliance with the necessary criteria	Undertake a housing needs assessment in 2021, in accordance with departmental guidelines	Summary of social housing needs assessment	Completion of housing needs assessment	Summary of social housing needs assessment completed	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
3.3	Provide homelessness services to those who find themselves homeless or at risk of being homeless	Continue to work to reduce the numbers of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies and advocacy groups to reduce the numbers who find themselves homeless or at risk of being homeless	Mid-East Region Homelessness Action Plan 2021-2023	Reduction in no. of families/ individuals in emergency accommodation	Reduction in no. of families/ individuals in emergency accommodation	N/A
3.3	Provide homelessness services to those who find themselves homeless or at risk of being homeless	Continue to work to reduce the numbers of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies and advocacy groups to reduce the numbers who find themselves homeless or at risk of being homeless	Mid-East Region Homelessness Action Plan 2021-2023	Increase in Family Hub units to 11		
3.3	Provide homelessness services to those who find themselves homeless or at risk of being homeless	Continue to work to reduce the numbers of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies and advocacy groups to reduce the numbers who find themselves homeless or at risk of being homeless	Mid-East Region Homelessness Action Plan 2021-2023	25 bed hostel facilities in operation	Increase from 25 to 40 hostel facilities in order to reduce rough sleeping and to deal with single presentations	N/A
3.3	Provide homelessness services to those who find themselves homeless or at risk of being homeless	Continue to work to reduce the numbers of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies and advocacy groups to reduce the numbers who find themselves homeless or at risk of being homeless	Mid-East Region Homelessness Action Plan 2021-2023	21 supported emergency beds in place		N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
3.3	Provide homelessness services to those who find themselves homeless or at risk of being homeless	Continue to work to reduce the numbers of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies and advocacy groups to reduce the numbers who find themselves homeless or at risk of being homeless	Mid-East Region Homelessness Action Plan 2021-2023	24 winter/cold weather beds available	24 winter/cold weather beds available	N/A
3.3	Provide homelessness services to those who find themselves homeless or at risk of being homeless	Continue to work to reduce the numbers of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies and advocacy groups to reduce the numbers who find themselves homeless or at risk of being homeless	Housing First targets awaited	6 Housing First tenancies commenced	14 Housing First tenancies in place	N/A
3.3	Provide homelessness services to those who find themselves homeless or at risk of being homeless	To support the Homeless HAP and Homeless HAP Placefinder service	Mid-East Region Homelessness Action Plan 2021-2023	246 Homeless HAP tenancies in place	297 homeless HAP tenancies in place 4 shared housing tenancies created in Kildare County Council owned properties	N/A
3.3	Provide homelessness services to those who find themselves homeless or at risk of being homeless	Continue to work to reduce the numbers of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies and advocacy groups to reduce the numbers who find themselves homeless or at risk of being homeless	Mid-East Region Homelessness Action Plan 2021-2023	Review of draft Mid East Region Homelessness Action Plan 2018 – 2020 commenced	Mid-East Region Homelessness Action Plan completed	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
3.6	Implementation of Anti-Social Behaviour Strategy as adopted by full Council February 2017	To continue to investigate complaints regarding Anti-Social Behaviour and Estate Management through the Tenant Liaison Officer Service	Anti-Social Behaviour Policy	5 Tenant Liaison Officers in place	5 Tenant Liaison Officers in place and 2 Social Workers	N/A
3.6	Implementation of Anti-Social Behaviour Strategy as adopted by full Council February 2017	To continue to investigate complaints regarding Anti-Social Behaviour and Estate Management through the Tenant Liaison Officer Service	Anti-Social Behaviour Policy	5 Tenant Liaison Officers in place	5 Tenant Liaison Officers in place and 2 Social Workers	N/A
3.6	Implementation of Anti-Social Behaviour Strategy as adopted by full Council February 2017	To continue to investigate complaints regarding Anti-Social Behaviour and Estate Management through the Tenant Liaison Officer Service	Anti-Social Behaviour Policy	Anti-Social Behaviour Forum established	Ongoing engagement between the Housing and Community Team	N/A
3.7	To continue to deliver the housing grants programme, subject to availability of departmental funding	In tandem with delivery of the grants programme consideration will be given to allocation of a % of funding to category C applicants in 2021 subject to availability of adequate funding from the Department of Housing, Local Government and Heritage	Expenditure of 2021 grant allocation	€3.5m in private and social housing grants approved	€4.25 million in private and social housing grants approved	N/A
3.7	To continue to deliver the housing grants programme, subject to availability of departmental funding	In tandem with delivery of the grants programme consideration will be given to allocation of a % of funding to category C applicants in 2021 subject to availability of adequate funding from the Department of Housing, Local Government and Heritage	Expenditure of 2021 grant allocation	303 Adaption grants approved	330 adaptation grants approved	N/A
3.7	To continue to deliver the housing grants programme, subject to availability of departmental funding	In tandem with delivery of the grants programme consideration will be given to allocation of a % of funding to category C applicants in 2021 subject to availability of adequate funding from the Department of Housing, Local Government and Heritage	Expenditure of 2021 grant allocation	190 Older Persons grants approved	256 housing aid grants approved  16 mobility aid grants approved  36 disabled persons grants completed on Kildare County Council stock	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
3.9	Continue to develop choice-based lettings as a mechanism for allocation of social housing	Monitor the use of choice-based lettings as a mechanism for allocation of social housing	No. of properties allocated	66 properties allocated by CBL	787 allocations  95 properties allocated by CBL	N/A
3.9	Continue to develop choice-based lettings as a mechanism for allocation of social housing	Consider further the use of CBL as a mechanism for allocation of Approved Housing Body [AHB] units. This will require the assistance of the IT Department and the support of AHBs	Consider further the use of CBL as a mechanism for allocation of Approved Housing Body [AHB] units. This will require the assistance of the IT Department and the support of AHBs	Consider further the use of CBL as a mechanism for allocation of Approved Housing Body [AHB] units. This will require the assistance of the IT Department and the support of AHBs	AHB units allocated via CBL	N/A
3.2	Support members of the Travelling Community to access social housing support	Monitor capacity and population at each halting site  Provision of traveller- specific accommodation	TAP 2019-2024	Site re-allocated to family in 2020	Decrease in the number of homeless Traveller families in 2021 from 21 to 10	N/A
3.2	Support members of the Travelling Community to access social housing support	Monitor capacity and population at each halting site  Provision of traveller- specific accommodation	TAP 2019-2024	20 allocations to Traveller families	18 properties allocated in 2021 (target 12)	N/A
3.2	Support members of the Travelling Community to access social housing support	Monitor capacity and population at each halting site  Provision of traveller- specific accommodation	TAP 2019-2024	Quarterly meetings of LTACC	4 meetings of the LTACC held	N/A
3.5	To deliver commitments contained in the Strategic Plan for Housing Persons with Disabilities	To schedule meetings of the Disability Strategy Steering Group during 2021 in order to review commitments contained in the Strategic Plan for Housing Persons with Disabilities	Housing and Disability Strategy	10% acquisitions target exceeded	Not reported	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
3.5	To deliver commitments contained in the Strategic Plan for Housing Persons with Disabilities	To schedule meetings of the Disability Strategy Steering Group during 2021 in order to review commitments contained in the Strategic Plan for Housing Persons with Disabilities	Housing and Disability Strategy	Quarterly meetings	Quarterly meetings	N/A
3.5	To deliver commitments contained in the Strategic Plan for Housing Persons with Disabilities	To review Kildare County Council's Strategy for Housing People with a Disability in consultation with Steering Group	To review Kildare County Council's Strategy for Housing People with a Disability in consultation with Steering Group	To review Kildare County Council's Strategy for Housing People with a Disability in consultation with Steering Group	Draft Housing and Disability Strategy 2022-2027 prepared	N/A
3.4	To implement Kildare County Council's Vacant Homes Strategy	To assess vacant homes that have been identified to date and prioritise those that are considered suitable for social housing needs for acquisition or CPO	Awaiting 2021 allocation	3 CPOs commenced	3 CPOs progressed	N/A
3.4	To implement Kildare County Council's Vacant Homes Strategy	CPO procedures to be commenced as appropriate in order to secure vacant homes for social housing	Awaiting 2021 allocation	3 CPOs commenced	3 CPOs commenced	N/A
3.7	To implement the RIHL scheme, having regard to available funding	Provision of loans to approved lending amount	Expenditure of 2021 allocation	101 loan applications received	Not reported	N/A
3.7	To implement the RIHL scheme, having regard to available funding	Provision of loans to approved lending amount	Expenditure of 2021 allocation	€10.3m in loans approved in 2020 (49 loans approved in principle)	€11,069,863 in loans approved	N/A
6.7	To have regard to requirements of GDPR and ensure they are introduced across the department	Inventories and risk audits of personal data to be reviewed and any mitigation actions and controls be implemented for high-risk areas	Inventories and risk audits of personal data to be reviewed and any mitigation actions and controls be implemented for high-risk areas	Number of risk assessments reviewed	Number of risk assessments reviewed	N/A



## Corporate Services

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.3	Ensure that all non-domestic local authority owned premises comply with sustainability requirements by undergoing energy audits to identify ways to improve energy efficiency	Continue energy audits of buildings. Implement new LMS and BMS system in Aras Chill Dara	Carry out further energy audits and implement actions	9 energy audits completed	No further energy audits completed in 2021  New lighting management system installed in Aras Chill Dara	Energy audit results would be scowed due to buildings low occupancy during covid 19 restrictions
1.3	Ensure that all non-domestic local authority owned premises comply with sustainability requirements by undergoing energy audits to identify ways to improve energy efficiency	Install 2 additional electric vehicle chargers	Increase No. of EV chargers	2 EV chargers installed	Infrastructure installed for future chargers, if required	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Implement new CRM system for the organisation during 2021	No. of customer cases (incl NPPR and reps) processed annually	17,996	24,272	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Implement new CRM system for the organisation during 2021	Facilitate data cleansing of legacy data in CRM system in Q3 2021	Reporting to commence in 2021	Project not commenced due to staff shortages	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Implement new CRM system for the organisation during 2021	New CRM solution to be in place by mid-2021	Project ongoing during Q4 2020	New CRM system launched April 2021	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Ensure that procedures and policies support effective customer service	Develop CRM training materials	Q2 2021	Training, video, user-guide, intranet and Teams channels developed	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Ensure that procedures and policies support effective customer service	Review Customer Charter and complaints process	Q3 2021	Submitted to management team for review	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.4	To ensure ICT is used to track and effectively manage customer interactions	Quarterly review of the customer services centre	Completion of ongoing reviews. Develop reporting structure in 2021	Quarterly performance reporting to management team	Quarterly performance reporting to management team. Reports on phone data & CRM cases Management CRM dashboard at pilot stage	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Work with departments to develop, maintain and expand customer services to facilitate safe access to Council facilities and public services	Develop an online customer portal to go live in 2021	Project ongoing during Q4 2020	Portal live Sept 2021 Irish language version live Dec 2021	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Work with departments to develop, maintain and expand customer services to facilitate safe access to Council facilities and public services	Maintain and publicise online appointments system	28,300 appointments	89,000 appointments	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Maintain Athy customer service point	No. of NPRR cases processed	1,605	1,901	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Maintain Athy customer service point	No. of phone calls processed	7,450	6,001	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Review and improve support services for elected members	Complete review of standing orders for MD committees in Q1 and SPCs in Q3 2021	Standing order for full council completed in Q4 2020	MD standing orders completed in March and April 2021 SPS standing orders completed in May 2021	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Continue to review and improve the service to meetings of the council through the development of Teams and other IT solutions during 2021	No. of statutory meetings serviced annually	59 meetings of council and MDs	80 meetings of council and MDs	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Continue to review and improve the service to meetings of the council through the development of Teams and other IT solutions during 2021	No. of remote meetings supported	Reporting to commence in 2021	56 remote meetings held (70%)	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.4	To ensure ICT is used to track and effectively manage customer interactions	Continue to review and improve the service to meetings of the council through the development of Teams and other IT solutions during 2021	Introduce a meeting management system	Reporting to commence in 2021	Consultant engaged in Q4 2021	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Further develop and integrate CRM system to record and monitor members and TD reps	No. of representations from all elected members processed annually	5,046	5,319	N/A
6.4	To ensure ICT is used to track and effectively manage customer interactions	Further develop and integrate CRM system to record and monitor members and TD reps	Develop, test and launch new members reps portal in 2021	Reporting to commence in 2021	Testing of portal and consultation with DPC throughout 2021	N/A
6.5	Grow awareness and participation in the electoral process	Publish and maintain live register in line with statutory deadlines	No. of electors on register published Feb 2021	150,679 (2021 – 2022 register)	150,361 (2022 – 2023 register)	N/A
6.5	Grow awareness and participation in the electoral process	Use IT solutions to improve accuracy of register using eircodes	Complete in 2021	Commence in Q2 2021	Successful testing of results of updated eircodes from GIS based project	N/A
6.5	Grow awareness and participation in the electoral process	Develop new communications activities with schools and 3rd level institutions to promote registration	Engagement with schools and colleges in Q3 2021	No. of contacts	Schools and college engagement did not process in 2021 Engagement took place with new communities in 2021	Restricted ability to engage with schools and colleges
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Monitor delivery of Corporate Plan 2020 – 2024	Ensure annual progress report is included in Annual Report	Complete progress report	Progress report for 2020 included in Annual Report	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Publish the 2020 Annual Report, ASDP progress report and corporate plan progress report	By 30.06.21	Adoption by members in June	Adopted by members at May full council meeting and published in June	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Complete Annual Service Delivery Plan	By 31.03.21	Adoption by members in March	Adopted by members at March full council meeting	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Ensure completion of Annual Ethics declarations	By 28.02.21	95% returned on time	100% returned in 2021 72.5% of members and 82% of staff returned on time	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Monitor implementation of Lobbying Act 2015	Ongoing oversight to keep information updated	Maintaining information	Information amended where necessary	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Monitor compliance with the Protected Disclosure policy	Annual Report by 30.06.21	Publication early July	Published 1.07.21	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Monitor compliance with the GDPR	Provision of online GDPR training and awareness for staff in 2021	No. of staff trained	697	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Implementation policy on Section 40 Data Protection Act 2018: Management of representations from elected representatives	Providing awareness briefings to the elected members in 2021	No. of briefings	5 MDs briefed All relevant staff briefed Management of representations from public reps updated	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Ensure compliance with FOI Act 2014	Average No. of days for FOI decisions made (statutory requirement – 20 working days)	24 days	20 days	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Ensure compliance with FOI Act 2014	Provide annual FOI training to decision makers online  No. trained	Reporting to commence in 2021	5	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	To establish and manage a legal services framework	Appoint legal advisors for code enforcement of debt management when OGP frameworks completed	60% of lots from OGP framework in 2020	Debt management framework created  Code enforcement services extended.  3 other core legal services extended as per framework terms	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	To establish and manage a legal services framework	Manage cases for legal services on behalf of all departments	873 cases created	958 cases created  877 cases closed	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Monitor and manage procurement contracts	Ensure renewal or procurement of service contracts when due during 2021	Ongoing	7 contracts commenced/renewed	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Conduct quarterly budget reviews	% spend vs budget ongoing	Ongoing	Quarterly reviews by departments	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Support the work of the audit committee	No. of meetings supported annually	4	4	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Complete document management policy and progress implementation	Adoption of records management policy by information management committee during 2021	Q3 2021	Work commenced in Q3 2021 and is ongoing	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Progress records management centre	Complete Part 8 stage in the project implementation for records management centre and commence phase 1 construction	Q4 2021	Phase 1 complete  Phase 2 commenced	Construction delayed due to covid 19 restrictions
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Oversee operation of new alcohol bye laws	No. of fines processed	Reporting to commence in 2021	12 fines paid	N/A
6.7	Ensure efficiency, transparency and accountability is upheld in monitoring, reporting and meeting statutory requirements	Oversee the reporting of 2020 performance indicators to NOAC within statutory deadlines	By 30.04.21	Reporting by 30.04.21	Reported by 30.04.21	N/A
6.7	Improve communications channels to provide information to support customer service	Review of communications strategy	Review to be completed during 2021	Q4 2021	Complete by Q4 2021	N/A
6.7	Improve communications channels to provide information to support customer service	Monitor the implementation of the Irish language scheme	Visible increase in the use of Irish language communications channels & tools	% of press releases issued simultaneously bilingually	1.45%	N/A
6.7	Improve communications channels to provide information to support customer service	Review and expand use of MapAlert-er and other IT customer information systems	No. of registered users of MapAlert-er	1,657	1,791	N/A
6.10	Increase the use of social media and other communications tools by the council and enhance community awareness	Review of social media policy	Review to be complete in 2021	Ongoing	Review complete	N/A
6.10	Increase the use of social media and other communications tools by the council and enhance community awareness	Increase no. of followers on social media channels	Cumulative No. of followers on all Kildare County Council social media channels	49,395 (2019 NOAC)	59,067 (2020 NOAC)	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.10	Increase the use of social media and other communications tools by the council and enhance community awareness	Increase no. of followers on social media channels	No. of followers on Kildare County Council Corporate social media channels	Kildare County Council Corporate (as of end 2020)  Facebook: 15,081  Twitter: 8,520  Instagram: 1,515	Kildare County Council Corporate (as of end 2021)  Facebook: 17,917  Twitter: 9,431  Instagram: 2,024	N/A
6.10	Increase the use of social media and other communications tools by the council and enhance community awareness	Develop proactive communications opportunities to promote council services, projects and achievements	Increase in volume of proactive press releases and social media content on campaigns/events	Ongoing	Average of 5 press releases issued per week	N/A
2.5	Consult with communities and collaborate with partners to enhance the public realm and design of our towns and villages and deliver projects and programmes that revitalise the local retail economy and rural hinterlands	Review casual trading bye laws to comply with new regulations and address growing demand for outdoor trading in the public realm	No. of MDs that bye law reviews have been completed in 2021	3 commenced	Draft bye laws for public consultation agreed for 1 MD	N/A
2.5	Consult with communities and collaborate with partners to enhance the public realm and design of our towns and villages and deliver projects and programmes that revitalise the local retail economy and rural hinterlands	Review casual trading bye laws to comply with new regulations and address growing demand for outdoor trading in the public realm	Adoption of casual trading policy by SPC	To be adopted in 2021	Adopted by full council in May	N/A

## Human Resources

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.3	Build organisational competence to effectively deliver on our current and future services through creating a culture of training excellence and continuous learning and development	Ensure best recruitment practice is followed and that the human resource needs of the organisation are met	Responsive, effective and flexible recruitment programme in place to meet organisational needs	No. of competitions run: 27	No. of competitions run: 30  New panels established (no. of multi-panel campaigns completed): 45	N/A
6.3	Build organisational competence to effectively deliver on our current and future services through creating a culture of training excellence and continuous learning and development	Ensure best recruitment practice is followed and that the human resource needs of the organisation are met	Responsive, effective and flexible recruitment programme in place to meet organisational needs	No. of leavers: 51	No. of leavers: 95	N/A
6.3	Build organisational competence to effectively deliver on our current and future services through creating a culture of training excellence and continuous learning and development	Ensure best recruitment practice is followed and that the human resource needs of the organisation are met	Responsive, effective and flexible recruitment programme in place to meet organisational needs	No. of joiners: 85	No. of joiners: 92	N/A
6.3	Build organisational competence to effectively deliver on our current and future services through creating a culture of training excellence and continuous learning and development	Refine remote working policies and procedures in consultation with other stakeholders (i.e Health & Safety, IT) and having regard to government requirements and advice of the LGMA	Remote working policy and procedures reviewed and updated in line with government requirements and advice of LGMA	52% of staff working remotely	33.47% average attendance in offices  66.53% average staff working remotely including annual leave, sick leave etc	Attendance levels in the offices adjusted as required based on public health advise



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.3	Build organisational competence to effectively deliver on our current and future services through creating a culture of training excellence and continuous learning and development	<p>Create a culture of continuous learning and development by implementing the staff training and development programme for 2021 including:</p> <ul style="list-style-type: none"> <li>- Supporting professional staff to obtain and maintain accreditation</li> <li>- Supporting management and leadership capacity in the organisation through mentoring and capacity building</li> </ul>	Implementation of training and development plan 2021	<p>Average no. of training days per staff member: 1.95</p> <p>No. of training courses/ seminars delivered: 319</p>	<p>Average no. of training days per staff member: 3.8</p> <p>No. of training courses/ seminars delivered: 327</p>	N/A
6.3	Build organisational competence to effectively deliver on our current and future services through creating a culture of training excellence and continuous learning and development	Empower and enable our managers and supervisors by supporting and monitoring the operation of PMDS and continuing the implementation of the competency framework	<p>Ensure PMDS is implemented</p> <p>(i.e team plans &amp; PDPs completed and reviewed)</p>	Team plans and PDPs in place, linked to objectives in the Corporate Plan	Team plans and PDPs in place, linked to objectives in the Corporate Plan	N/A
6.3	Build organisational competence to effectively deliver on our current and future services through creating a culture of training excellence and continuous learning and development	To ensure management and staff are supported so that the organisation is best placed to meet current workloads, deadlines, change management and future challenges in a healthy and safe working environment	Provision and promotion of the Employee Assistance Programme. Ongoing supports as required	Promotion and availability of supports as required by staff	Promotion and availability of supports as required by staff	N/A
6.3	Build organisational competence to effectively deliver on our current and future services through creating a culture of training excellence and continuous learning and development	Continue to promote positive employee relations and engagement and good industrial relations. Continue consultation and communication with lead worker representatives	Ongoing engagement and regular meetings with all trade unions and lead worker representatives	Positive employee relations and regular meetings and consultation with unions and Lead Worker Reps	Positive employee relations and regular meetings and consultation with unions and Lead Worker Reps	N/A

## Finance

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.3	Enhance competency of staff in Green procurement practices	Procurement to liaise with climate action team to increase staff awareness of green procurement option	No. or relevant staff attending green procurement briefings/ training	Reporting to commence in 2021	Reporting to commence in 2022	N/A
6.7	Ensure that the council's revenue account is in balance over the medium term	Continue to maintain and where possible increase collection rates	Collection level of rates	70% (if Covid rates waver had been treated as cash collected then figure is 80%)	82% (if Covid rates waver had been treated as cash collected then figure is 86%)	N/A
6.7	Ensure that the council's revenue account is in balance over the medium term	Continue to maintain and where possible increase collection rates	Collection level for rents and annuities	92%	93%	N/A
6.7	Ensure that the council's revenue account is in balance over the medium term	Continue to maintain and where possible increase collection rates	Collection level of housing loans	62%	69%	N/A
6.7	Ensure that the council's revenue account is in balance over the medium term	Annual Financial Statement to be submitted to the DoHPLG within statutory timeframe	Annual Financial Statement	Annual in March	Annually in March	N/A
6.7	Ensure that the council's revenue account is in balance over the medium term	Annual Financial Statement to be submitted to the DoHPLG within statutory timeframe	Revenue expenditure per capita	€978.21	€858.78	N/A

# Information Systems

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Cyber Security – Implement systems and technologies to protect council assets and organise ongoing training programmes for staff awareness to the dangers of cybercrime	Run staff IT security training	95% attendance	92% attendance	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Cyber Security – Implement systems and technologies to protect council assets and organise ongoing training programmes for staff awareness to the dangers of cybercrime	Change IT password policy	Applied to all staff	Applied to all staff	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Cyber Security – Implement systems and technologies to protect council assets and organise ongoing training programmes for staff awareness to the dangers of cybercrime	Get a third party to perform a second IT security risk assessment	Complete by Q3 2021	Complete by Q4 2021	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Services to the public – enhance the new public facing website for public interaction with the council to include updates to library website, new citizen and members portal and GIS	Increase security features	Re-platformed website	Re-platformed website to dedicated server to be complete Q1 2022	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Services to the public – enhance the new public facing website for public interaction with the council to include updates to library website, new citizen and members portal and GIS	Support the delivery of the Irish Language Scheme	Roll out new online services in Irish	New planning enquiry bi-lingual feature implemented  Bi-lingual citizen portal implemented	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Services to the public – enhance the new public facing website for public interaction with the council to include updates to library website, new citizen and members portal and GIS	Support new library and sports partnership sites	Upgrade Library, Arts and Sport Partnership sites	New websites rolled out in Q3 2021 & Q1 2022	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Services to the public – enhance the new public facing website for public interaction with the council to include updates to library website, new citizen and members portal and GIS	Enhance accessibility features	Ongoing exercise to enhance accessibility	Gain accessibility score of 62% (silktide)	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Services to the public – enhance the new public facing website for public interaction with the council to include updates to library website, new citizen and members portal and GIS	Continue to deploy open data sets to data.gov.ie and complete an audit of all open datasets in the organisation	Continue to deploy open data sets to data.gov.ie and complete an audit of all open datasets in the organisation	Following new 'open data' legislation in July 2021 we had to wait for a new technical framework to be available from the OGP to draw down services – this happened in January 2022 – we are now in place to start this process	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Services to the public – enhance the new public facing website for public interaction with the council to include updates to library website, new citizen and members portal and GIS	Start deployment of new CRM solution in Q2 2021 which will include a new citizen portal	Full deployment of new CRM solution in Q2 2021 which will include a new citizen portal	CRM fully deployed in Q2 2021	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Technical support – continue to deliver effective technical support to elected members and to staff in a cost effective and efficient manner	Upgrade all Windows 7 machines to Windows 10	99% of Windows 7 machines upgraded to Windows 10: Q3 2021	100% of Windows 7 machines removed: Q3 2021	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Technical support – continue to deliver effective technical support to elected members and to staff in a cost effective and efficient manner	Full deployment of Office 365 Teams	Teams available to all staff	Teams available to all staff	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Continue to support remote working	Continue to deploy solutions that support remote working	Deployment of laptops to staff working remotely	620 laptops deployed to staff	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Continue to support remote working	Continue to deploy solutions that support remote working	Enable electronic signature through Docusign	Docusign rolled out across the organisation	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Continue to support remote working	Continue to deploy solutions that support remote working	Development of online forms using Submit.com	Deployment of Submit.com to Community, LEO & HR	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Continue to support remote working	Continue to deploy solutions that support remote working	Extend the use of Microsoft Teams	All users have access to Teams increased use across the organisation	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Continue to support remote working	Continue to deploy solutions that support remote working	Support the deployment of a new staff app Build voting functionality through Teams for council meetings	Work with the LGMA and Fingal & Cork County Councils on pilot of voting app	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Continue to support remote working	Continue to deploy solutions that support remote working	Extend the Kildare County Council phone system to remote workers using Alcatel Rainbow through Teams	180 staff now set up to use Rainbow	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Data Management – deliver resilient systems that will assist the organisation to store, manage and process data in a compliant and effective manner	Deployment of a new resilient SAN solution	Migration of all physical servers to visualised environment hosted on a new resilient SAN with integrated backup solution with the potential to extend backup to the cloud – Q2 2021	Full migration of servers in Q2 2021	N/A
6.4	Support the functions of Kildare County Council through innovative ICT solutions	Data Management – deliver resilient systems that will assist the organisation to store, manage and process data in a compliant and effective manner	Data Governance	Access opportunities to create a data catalogue, initiate data classification and implement data retention policies through the migration of data from on premise to the cloud. Initiative to start in 2021	Following new 'open data' legislation in July 2021, required to wait for new technical framework from the OGP to draw down services.  Process to start in January 2022	N/A

## Library & Arts Service

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Support the implementation of arts, heritage and library strategies	Average weekly opening hours	481 hrs – library service per week  15 service points	481 hrs – library service per week  15 service points	Closure periods owing to public health restrictions throughout 2021
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Implement 'Recover, Refocus, Re-energise' Kildare Library Service Interim Development Plan 2020 – 2022	Active membership	23,342	15,698	Drop in library use and memberships due to restrictions
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Implement National Public Library Policy	No. of issues per head of population	3.6	1.04	Covid 19 restrictions resulted in drop in library issues
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Implement National Public Library Policy	No. of visits to libraries per head of population	1.025	0.531	Public health restrictions on in person events
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Tender for design led team to progress Kildare County Library and Archive Facility as part of urban grant application process	Project status	Design team to be appointed in 2021	Metropolitan Workshop appointed Design Team Lead September 2021  Part 8 Planning to be completed in 2022  URDF application for Category 1 funding  Tender for Construction to be completed in 2022	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Progress Naas Library and Cultural Centre capital project to completion	Project status	To be delivered within project timeline	Expected opening date: Autumn 2022	5-month construction site closure
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Progress Clane Library Capital Project to design, Part 8 planning and construction phase	Project status	To be delivered within project timeline	Deaton Lysaght Design team lead appointed, progressing towards Part 8 and construction tender in 2022	N/A
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Progress remedial works to preserve the Local Studies building- Phase 1 of Capital Project will include moving stock, collections and staff from Local Studies building temporarily in order to prepare the collections, catalogue and digitise	Project status	To be delivered within project timeline	Remedial works completed and collection and service moved temporarily to Modus in Kildare	N/A
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Respond to outcomes of National LMS Tender	Project status	To be delivered within project timeline	Spydus implementation and training plan underway  To be completed by April 2022	N/A
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Implement My Open Library Service in Athy and in new capital projects	Project status	To be implemented in 2021	To be implemented in 2022	Delayed due to Covid 19 restrictions
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Continue the development and extension of online/24-hour services and technological innovations	No. of wifi and public access PC sessions	90,623	PC use: 1884 Wifi use: 8452  Total: 10,336	Covid 19 resulted in national closures of all public libraries and when libraries open no use of PCs or seating areas for throughout 2021
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Continue the development and extension of online/24-hour services and technological innovations	No. of uses of online services	77,060	308,775	Covid 19 resulted in move to online services during 2021

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Redevelop Kildare Library Service website	Project status	Project completed in 2021	Completed	N/A
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Deliver ongoing programme of development for library staff established within the PMDS framework	No. of training courses completed by library & arts staff	All library staff to attend at least 2 training sessions in 2021	Achieved	N/A
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Action Marketing Plan 2021	No. of social media followers across all platforms	Facebook: 4,259 Twitter: 2,807	Library Service Socials 2021 Twitter: 3,655 Instagram: 2,034 Facebook: 6,683 Blog 59 followers (5,283 visitors) Decade of Commemoration Socials Twitter: 655 Facebook: 1255 Youtube: 123	Covid 19 resulted in increases across all social media for Library Service and Decade of Commemoration
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Implement a Community Digital Training Awareness programme	No. of events No. of participants	Programme pilot completed and rolled out to all branches in 2021	6 eServices online web shows 162 participants	Training programme moved online
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Implement the Kildare Collections Development Policy and continue to invest in quality leisure reading and educational support collections	Book budget	Deliver on Book budget by end of Q4	Achieved	
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Deliver educational awareness programming on Climate and Energy Conservation	No. of events	40 events in 2020	22 events in 2021	Covid 19 resulted in national closures of all public libraries and no in person events throughout 2021



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Deliver targeted programmes including 'Toys, Technology and Training', Parenting etc	No. of events No. of participants	Programmes to be delivered in 2021	TTT No. of events: 58 TTT No. of participants: 1458 Parenting No. of events: 48 No. of participants: 958 Kildare Libraries Age Friendly Programme No. of events: 16 No. of participants: 109 Digital Ambassadors Programme No. of trainings given: 93 Creativity in Older Age 2021 (Making Mac Project) Library & Arts: 420	Covid 19 resulted in all events being delivered online or hybrid
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Deliver national Right to Read initiative including Summer Stars, Readers Festival etc	No. of events No. of participants	Programmes to be delivered in 2021	No. of Events: 250 No. of Participants: 6828	Covid 19 resulted in all events being delivered online or hybrid
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Deliver the national Work Matters, Healthy Ireland and the Keep Well initiatives	No. of events No. of participants	Programmes to be delivered in 2021	Work Matters: 2 online events No. of Participants: 128 Healthy Ireland at Your Library No. of Events: 14 No. of participants: 1,740	Covid 19 resulted in all events being delivered online or hybrid
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Kildare Local Studies, Genealogy and Archives service will build on collections of local studies and family history and increase access to the collection through a digitisation programme	No. of visits in person and to website No. of items digitised	Increase on 2020 numbers Digitisation 25% complete by Q4	Archives Queries from May -December: 29 Genealogy Queries from January -December: 276 Online genealogy service as part of All Ireland rootsireland.ie provides worldwide access to 340,000 Co. Kildare records. Total Local Studies Queries: 750 Achieved	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Continue to work with communities to provide a high-quality range of cultural, heritage and arts programming across the county via the County Programming Committee	No. of events including outreach  No. of participants	2,107 (2020)	No. of participants: 28,996	Covid 19 resulted in national closures of all public libraries and no in person events throughout 2021
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Deliver on Decade of Commemoration Programme 1921 - 2021	No. of events  No. of participants	26 events in 2020 including online	58 online events in 2021	Covid 19 resulted in national closures of all public libraries and no in person events throughout 2021
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Support the Government's Creative Ireland Cultural Strategy	No. of bursaries granted	25 bursaries granted in 2020	17 creative bursary awards. 48 events and 15,883 engagements  25 creatives engaged with online digital upskilling course  Additional funding of €26,180 secured for Creativity in Older Age project	Covid 19 resulted in all events being delivered online or hybrid
4.6	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Deliver Cruinniú na nÓg programme of creativity for young people	No. of events  No. of participants	No. of events: 10	No. of events: 10  No. of online engagements: 3,869	Covid 19 resulted in all events being delivered online or hybrid
4.10	Deliver a library service which meets the information, learning, recreational and cultural needs of the community	Promote and facilitate Irish language engagement opportunities	No. of events  No. of participants	Programme to be delivered in 2021	No. of events: 73  No. of participants: 1508	Covid 19 resulted in all events being delivered online or hybrid
4.6	To further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Priority areas for the Arts Service include children and young peoples programme, to include support for music generation, support for Kildare young filmmakers, youth theatre, arts in education programmes	No. of events  No. of participants	Programme to be delivered in 2021	Music Generation  887 children in primary schools  24 in post-primary schools  75 children/youth in non-school programmes  47 in one-off	Participation in Young People, Children and Education (YPCE) activity curtailed due to restrictions

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.6	To further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Carry out a review, audit and plan for the further development of Kildare County Council's Municipal Art collection	Plan established for review  Exhibition of selected works	To be completed in 2021	Review to be completed in 2022	Activity paused due to restricted access to buildings
4.6	To further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Support older people and those cocooning during Covid-19 through arts, health and wellbeing programmes	No. of participants  No. of programmes  Kildare Covid notebook digitised	Programmes to be delivered in 2021	60 participants in 'Making MAC' project	Public engagement activity moved online  Other activity curtailed due to restrictions
4.6	To further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Deliver the annual Culture Night programme	No. of events  No. of participants	Programmes to be delivered in 2021	63 events 55 venues 46 artists/creative practitioners engaged 6,443 audience engaged	52 of 63 events returned to in-person in 2021
4.6	To further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Progress the public art programme for Kildare	Squires Gannon sculpture and Kerdiffstown Park artwork delivered	Programmes to be delivered in 2021	To be installed and unveiled in 2022	N/A
4.6	To further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Continue to promote Kildare as a 'film friendly' county	Short Grass film commissions and bursary awards delivered	To be completed in 2021	4 bursary awards and commission	Project timelines adjusted to respond to government guidelines

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.6	To further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Support artists, arts collectives and community groups to engage in quality arts experiences	Administer annual arts grants system online	To be completed in 2021	86 grants and bursary awards	N/A
4.6	To further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Continue to develop relationships and programmes with Maynooth University, through residencies and programmes	Programmes delivered with Dept of Geography, English and education	To be completed in 2021	2 writers in residence 2021/2022 appointed  1 National Youth Council of Ireland (NYCI)/ Maynooth University young filmmakers residency appointe	Activity moved online
4.6	To further develop an Arts Service for Kildare County Council which supports a vibrant arts infrastructure that reaffirms the intrinsic value of the arts, enables public engagement and nurtures the artist	Support artists through professional development and training opportunities	No. of events  No. of participants engaged	To be completed in 2021	12 events  84 participants	N/A



# Economic Development

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
2.1	Strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Increase the No. of jobs created in Kildare through upskilling from training courses, financial assistance through LEO grant schemes & MFI loans, attracting & supporting new and existing businesses	No. of jobs created	252	254	N/A
2.1	Strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Increase the No. of grant applications both received and approved	No. of grants received  No. of grants approved	555 grants approved  700+ grants received	55 grants approved totalling €1,845,530.58	N/A
2.1	Strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Increase the No. of training participants on courses and develop programmes specific to entrepreneurs' current needs	No. of training participants on courses	3,612	4,300	N/A
2.1	Strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Maintain the No. of mentoring sessions to assist and develop entrepreneurs' business needs	No. of mentoring sessions	1,088	705	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
2.1	Strengthen the enterprise base and encourage job creation activities  Promote entrepreneurship & provide an integrated support structure conducive to enterprise start up and growth	Increase the No. of applications received and approved for online trading vouchers	No. of online trading vouchers approved	632	158 applications received and 125 approved totalling €221,578.32	N/A
2.10	Promote and assist access to the agile and innovation funds across all industry sectors	Increase awareness of the agile and innovation funds through LEO Kildare's communication and promotion channels	No. of innovation vouchers availed of and value of funds accessed	Reporting to commence in 2021	3 applications approved totalling €214,725	N/A
2.2	Promote Kildare as the location of choice for FDI investment & support existing FDI companies in sustaining and expanding their business	Support county Kildare to showcase the attractions of the county and demonstrate that it is an outstanding area to establish and develop a modern business	No. of FDI companies in Kildare	29	29	N/A
2.3	Promote Kildare at the 'thoroughbred county'  To discover, share and apply new knowledge that will enhance the health, performance and management of horses commensurate with the signature status of Kildare's equine industry	Establish county Kildare as the 'centre of excellence for the bloodstock industry in Ireland'	No. employed in the equine industry	4,735 direct, indirect and secondary employment	5,500 direct, indirect and secondary employment	N/A
2.3	Promote Kildare at the 'thoroughbred county'  To discover, share and apply new knowledge that will enhance the health, performance and management of horses commensurate with the signature status of Kildare's equine industry	Establish county Kildare as the 'centre of excellence for the bloodstock industry in Ireland'	No. visitors related	229,682	Reporting to recommence in 2022	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
2.3	<p>Promote Kildare at the 'thoroughbred county'</p> <p>To discover, share and apply new knowledge that will enhance the health, performance and management of horses commensurate with the signature status of Kildare's equine industry</p>	Establish county Kildare as the 'centre of excellence for the bloodstock industry in Ireland'	No. training participants in equine related programmes	26	Reporting to recommence in 2022	N/A
2.3	<p>Promote Kildare at the 'thoroughbred county'</p> <p>To discover, share and apply new knowledge that will enhance the health, performance and management of horses commensurate with the signature status of Kildare's equine industry</p>	Establish county Kildare as the 'centre of excellence for the bloodstock industry in Ireland'	No. start-ups in equine tech hub	Reporting to commence in 2021	Reporting to recommence in 2022	N/A
2.3	<p>Promote Kildare at the 'thoroughbred county'</p> <p>To discover, share and apply new knowledge that will enhance the health, performance and management of horses commensurate with the signature status of Kildare's equine industry</p>	Establish county Kildare as the 'centre of excellence for the bloodstock industry in Ireland'	Completion of an equine asset map of the county	Reporting to commence in 2021	Reporting to recommence in 2022	N/A
2.3	<p>Promote Kildare at the 'thoroughbred county'</p> <p>To discover, share and apply new knowledge that will enhance the health, performance and management of horses commensurate with the signature status of Kildare's equine industry</p>	Establish county Kildare as the 'centre of excellence for the bloodstock industry in Ireland'	Establishment of an equine industry forum	Forum to be established in 2022	Forum to be established in 2022	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
2.5	Facilitate and support the expansion and sustainment of the retail offering in county Kildare	Successfully run a retail conference in 2019 to support retailers in Kildare	No. of retail outlets in the county	Reporting to commence in 2021	Reporting to commence in 2022	N/A
2.5	Facilitate and support the expansion and sustainment of the retail offering in county Kildare	Increase no. of applications for shop front grant schemes	No. of shops opting to use shop front grant scheme	93	78	N/A
2.5	Facilitate and support the expansion and sustainment of the retail offering in county Kildare	Increase no. of applications for shop front competition	No. of entrants in pride of place shop front competition	Postponed in 2020	Postponed in 2021, to be rescheduled in 2022	N/A
2.5	Facilitate and support the expansion and sustainment of the retail offering in county Kildare	Increase no. of retailers engaging with Age Friendly Business Recognition Scheme	No. of retailers engaging with Age Friendly Business Recognition Scheme	Training: 17 (developing an age friendly digital strategy) Shopfronts: 93	Postponed in 2021	N/A
2.5	Facilitate and support the expansion and sustainment of the retail offering in county Kildare	Increase awareness of 'purple brigade' initiative	No. of MDs developing and promoting enterprise town initiatives	Reporting to commence in 2021	Reporting to commence in 2022	N/A
2.5	Facilitate and support the expansion and sustainment of the retail offering in county Kildare	Increase targeted promotion to grow take up of online retailing	No. of retail adopting online amongst our bricks and mortar retailers	632	40	N/A
2.4	Support the expansion/improvement of existing network of facilities in tourism, hospitality and leisure industry	Manage and update asset map of Kildare on a quarterly basis	Completion of an asset map across the county	Reporting postponed in 2020	Reporting postponed in 2021	N/A
2.4	Support the expansion/improvement of existing network of facilities in tourism, hospitality and leisure industry	Increase promotion of job opportunities through Kildare economic job opportunities database	Increased No. employed in the sectors associated with visitor experience	Reporting postponed in 2020	Reporting postponed in 2021	N/A
2.4	Support the expansion/improvement of existing network of facilities in tourism, hospitality and leisure industry	Increase No. of courses, initiatives and events specifically related to tourism, FDI & equine	No. of visitors as well as FDI and business start-ups in the county	Reporting postponed in 2020	Reporting to commence in 2022	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
2.8	Support the expansion/ improvement of existing network of facilities in tourism, hospitality and leisure industry	Increase No. of courses, initiatives and events specifically related to tourism, FDI & equine	No. of visitors as well as FDI and business start-ups in the county	Reporting postponed in 2020	Reporting to commence in 2022	N/A
2.8	Increase economic activity and build sustainability into the rural economy	Successfully run a Green & Sustainability Conference, specially aimed at businesses in Kildare	Increase No. of rural enterprise and diversification initiatives	Reporting postponed in 2020	Reporting to commence in 2022	N/A
2.8	Support increased development of rural enterprises in renewable energy and green technology	Run a green for micro course for LEO clients/ businesses in Kildare to adopt green processes within their operations	Development of Agri-food science network	Reporting postponed in 2020	Reporting to commence in 2022	N/A
2.8	Increase economic activity and build sustainability into the rural economy	Development of Agre-food hub	Development of Agri-food hub	Reporting postponed in 2020	Reporting to commence in 2021	N/A
2.9	Encourage and support upskilling, job mobility and enterprise creation management	Run courses & initiatives specifically aimed at current demands to support upskilling, job mobility and enterprise creation management	No. of people engaged in upskilling and training in business sector	3,784	4,300	N/A
2.0	Contribute to the growth of the region and expand international reach	Identify and encourage new businesses which have the potential to develop and grow employment and export	No. of client companies exporting	250	152	N/A
2.0	Contribute to the growth of the region and expand international reach	Identify and encourage new businesses which have the potential to develop and grow employment and export	No. of clients accessing TAME vouchers	3	18 totalling €28,479	N/A
2.0	Contribute to the growth of the region and expand international reach	Increase the progression of companies exporting through Export Enterprise Development Programmes, technical assistance for micro exporters grant. Running an Innovation Conference for the Mid-East region to support growth within business.	No. of innovation hubs developed in the county and region	2	3	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
2.0	Contribute to the growth of the region and expand international reach	Increase the progression of companies exporting through Export Enterprise Development Programmes, technical assistance for micro exporters grant. Running an Innovation Conference for the Mid-East region to support growth within business	No. of hpsu start-ups transferred to Enterprise Ireland	15	2	N/A
2.0	Contribute to the growth of the region and expand international reach	Increase the progression of companies exporting through Export Enterprise Development Programmes, technical assistance for micro exporters grant. Running an Innovation Conference for the Mid-East region to support growth within business	No. of start-ups on global ambition programme	Reporting to commence in 2021	15	N/A
2.0	Contribute to the growth of the region and expand international reach	Increase the progression of companies exporting through Export Enterprise Development Programmes, technical assistance for micro exporters grant. Running an Innovation Conference for the Mid-East region to support growth within business	No. of attendees at regional conference on innovation	60+	146	N/A
2.0	Contribute to the growth of the region and expand international reach	Increase awareness of high potential or export related initiatives	No. of attendees at accelerating SME digital transformation and competitiveness through collaboration and partnership conference in conjunction with Maynooth University	102 registered participants		N/A
2.11	Provide opportunities to reduce car-based commuting out of the county through high quality co-working hubs enabling people to work remotely, temporarily or permanently	Create clusters of innovation hubs in the County. Open the Mid-Eastern region innovation think space (MERITS) building to provide co-working incubation and accelerator space for technology entrepreneurs and technology businesses	% of occupancy in MERITS	Measurement to commence on delivery of MERITS project  Hosted 2 innovation events  MERITS to open housing 120 tech innovation entrepreneurs in March 2021	Hosted 4 innovation events  Development of the K Hub Network and Kildare Hub Strategy  Supported 40 companies in 2021	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
2.11	Provide opportunities to reduce car-based commuting out of the county through high quality co-working hubs enabling people to work remotely, temporarily or permanently	MERITS business activity started  Climate Action conference in association with MERITS in October 2020	Project status	MERITS GM appointed and programme manager recruitment underway	3-person team now in place	N/A
2.11	Provide opportunities to reduce car-based commuting out of the county through high quality co-working hubs enabling people to work remotely, temporarily or permanently	Climate Action conference in association with MERITS in October 2020	Project status	10 businesses committed to innovate Kildare programme with Carlow IT	10 businesses committed to innovate Kildare programme with Carlow IT	N/A
2.11	Provide opportunities to reduce car-based commuting out of the county through high quality co-working hubs enabling people to work remotely, temporarily or permanently	Growing Green for Micro programme	Project status	Launching March 2021	85 clients started on Green for Micro	N/A

## Environmental & Water Services

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.1	To protect and maintain the natural environment of Kildare and change management of amenity & recreation areas to mitigate and adapt to climate change and benefit biodiversity	Develop a biodiversity plan for Silliot Hill civic amenity site as part of the Council's Pollinator Plan with a programme of biodiversity schemes throughout the site	Plan in place	1	1	N/A
1.3	To progress implementation of actions of Kildare Climate Change Adaption strategy	Support the work of the energy management officer in reducing the council's energy costs	Costs reduced Staff Training Programme	Costs reduced Staff training programme completed	Ongoing	N/A
1.9	Provide for the maintenance of existing civic amenity sites to encourage the recycling of waste and forward plan for new CAS where deemed necessary and funding available	Continue servicing the existing civic amenity and bring back sites	No. of civic amenity sites	2	2	N/A
1.9	Provide for the maintenance of existing civic amenity sites to encourage the recycling of waste and forward plan for new CAS where deemed necessary and funding available	Continue servicing the existing civic amenity and bring back sites	No. of bring back sites	40	40	N/A
1.6	Oversee the provision of waste collection on a county-wide basis, both domestically and commercially and take enforcement action where necessary	Inspection of waste permitted and certificate of registration facilities to ensure that registered waste recovery facilities are being operated in compliance with their conditions	No. of inspections	100	139	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.6	Oversee the provision of waste collection on a county-wide basis, both domestically and commercially and take enforcement action where necessary	Inspections in relation to segregation, recovery and disposal of C&D waste at construction sites	No. of inspections	12	51	N/A
1.6	Oversee the provision of waste collection on a county-wide basis, both domestically and commercially and take enforcement action where necessary	Inspection of sites under section 32 of the Waste Management Act to ensure that households and businesses are compliant with waste management regulations and bye-laws	No. of inspections	200	301	N/A
1.6	Oversee the provision of waste collection on a county-wide basis, both domestically and commercially and take enforcement action where necessary	Investigation of illegal dumping	No. of inspections	700	947	N/A
1.6	Oversee the provision of waste collection on a county-wide basis, both domestically and commercially and take enforcement action where necessary	Programme of litter inspections/surveys	No. of inspections	240	209	N/A
1.6	Oversee the provision of waste collection on a county-wide basis, both domestically and commercially and take enforcement action where necessary	Investigations regarding unauthorised waste collections	No. of investigations	10	27	N/A
1.8	Rural Water  Provision of support/advice to group water schemes and small private supplies through Government grants and liaison with Irish Water	Rural Water  Provision of support/advice to group water schemes and small private supplies through Government grants and liaison with Irish Water	Level of spend under rural water multi-annual programme 2019 – 2021	Allocation of €414,000 for life of the programme	A further one year has been allowed for project already commenced and to be completed by end 2022	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.8	Rural Water  Provision of support/advice to group water schemes and small private supplies through Government grants and liaison with Irish Water	Rural Water  Provision of support/advice to group water schemes and small private supplies through Government grants and liaison with Irish Water	No. of well grant applications processed	Reporting to recommence in 2021	55	N/A
1.6	Ensure a high-quality environment through effective environmental activities: river and ground water	Water Framework Directive monitoring samples and analysis	No. of inspections	700	824	N/A
1.6	Ensure a high-quality environment through effective environmental activities: river and ground water	Farm inspections under GAP regulations	No. of inspections	50	52	N/A
1.6	Ensure a high-quality environment through effective environmental activities: river and ground water	Assessments of water bodies	No. of inspections	140	136	N/A
1.6	Ensure a high-quality environment through effective environmental activities: river and ground water	Inspections under the solid fuel regulations	No. of inspections	20	20	N/A
1.6	Ensure a high-quality environment through effective environmental activities: river and ground water	Inspections under the solvents regulations	No. of inspections	25	28	N/A
1.6	Ensure a high-quality environment through effective environmental activities: river and ground water	Ambient air monitoring inspections in co-operation with the HST & EPA	No. of inspections	15	11	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.9	Support and recognize environmental protection through community awareness, supports, incentives and facilities	Support environmental awareness through school's education and awareness programmes, neighbourhood improvement programmes and the provision of promotional material and support	No. of participants in Tidy Towns network	40	40	N/A
1.9	Support and recognize environmental protection through community awareness, supports, incentives and facilities	Support environmental awareness through school's education and awareness programmes, neighbourhood improvement programmes and the provision of promotional material and support	No. of schools participating in environmental campaigns	100	100	N/A
1.9	Support and recognize environmental protection through community awareness, supports, incentives and facilities	Support environmental awareness through school's education and awareness programmes, neighbourhood improvement programmes and the provision of promotional material and support	Support to community groups during litter clean-ups including green kilometre scheme	Reporting to commence in 2021	189	N/A
4.4	To support the development and enhancement of local sports, leisure, recreational and arts facilities	Progress Kerdiffstown park project in line with project plan	Ongoing	Ongoing	Ongoing	N/A
1.4		Progress the Morrell Flood management scheme	No. of schemes delivered	2	2	N/A
1.4		Deliver OPW minor works schemes to manage flooding outside the CFRAMs areas	No. of schemes delivered	Ongoing	Ongoing	N/A
5.5	Provide water and wastewater functions on behalf of Irish Water under the terms of a service level agreement	Continue to provide water and wastewater functions on behalf of Irish Water under the terms of a service level agreement	Ongoing	Ongoing	Ongoing	N/A

# Climate Action Regional Office (CARO)

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.5	Leading a climate resilient Council “Building climate change resilience, action and sustainability into services and infrastructure, while protecting and promoting our natural and build environment for the safety and wellbeing of present and future generations	Support the CARO in the delivery of their work programme and in building organisational capacity through the rollout of the LA’s climate action training programme to staff and elected members	Staff and/or elected members attending and/or completing appropriate training programmes as put forward by LASNTG & CARO	No. of staff and/or elected members attending training	No. of staff and/or elected members attending training	Circa 1300 staff and elected members have completed training
1.2 & 1.4	Leading a climate resilient Council “Building climate change resilience, action and sustainability into services and infrastructure, while protecting and promoting our natural and build environment for the safety and wellbeing of present and future generations	Support the CARO with their continued development of strategic partnerships and by engaging with as well as supporting the sub-regional structure of local authorities within the Eastern & Midlands region  Kildare County Council will engage as a member of the Mid-East sub-region (local authorities in Wicklow, Kildare, Meath & Louth) and as CARO Lead Authority for the Eastern & Midlands region	Ongoing engagement with the Mid-East Sub Region and working collaboratively with Meath, Louth and Wicklow	Attendance at all sub-regional meetings and playing an active part in climate action policy and project development	Attendance at all sub-regional meetings and playing an active part in climate action policy and project development	Attendance at all sub-regional meetings and playing an active part in climate action policy and project development



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
2.1	<p>Enabling Business and Sustaining Growth.</p> <p>“To optimise the potential of Kildare and its businesses to innovate, invest, promote and sustain growth and employment, across our County and throughout our community.”</p>	To support the CARO in developing a further regional specialism in the area of business opportunities from climate change	Ongoing engagement with the CCMA and other project partners	Project progress reported in a timely fashion to the relevant CCMA committee	Project progress reported in a timely fashion to the relevant CCMA committee	Project progress reported in a timely fashion to the relevant CCMA committee

# Planning and Strategic Development

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
5	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To progress all statutory forward planning processes in line with statutory deadlines and the county development plan	Review of the Kildare county development plan	Complete by 01/02/2023	Issues paper published 11/01/21  Proposed draft county development plan issued to members in December 2021	N/A
5	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To progress all statutory forward planning processes in line with statutory deadlines and the county development plan	Local area plans: Naas Athy Kildare Town Maynooth	To be progressed during 2021	Athy LAP adopted July 2021  Naas LAP adopted Oct 2021	N/A
5.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To initiate a review of the Development Contribution scheme during 2021	Review of Development Contribution scheme 2015 – 2022	To commence review of scheme in 2021	Initial preparatory work complete	N/A
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	Processing of planning applications	1,627 applications	1,856 applications	N/A
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	Processing of planning applications	1,170 decisions issued	1,384 decisions issued	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	% of planning enforcement cases closed (against No. of cases that were investigated)	48.72% (2019)	45% (2020)	N/A
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	% of applications where the decision was confirmed (with or without variation) by an Bord Pleanála	81% (2019)	79% (2020)	N/A
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	Buildings inspected as a percentage of new buildings notified to the local authority	16.8% (2019)		N/A
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	Cost of the planning service per capita	€37.60 (2019) per person	€35.09 (2020) per person	N/A
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	Pre-planning meetings	127 commercial meetings	153 commercial meetings	N/A
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	Pre-planning meetings	108 one off housing meetings	168 one off housing meetings	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	Pre-planning meetings	2 pre-planning clinics	Remainder by telephone/email consultation due to Covid 19 restrictions	Remainder by telephone/email consultation due to Covid 19 restrictions
1.6	To ensure effective, proper planning and sustainable, balanced development of urban and rural areas	To ensure effective development management and development control activities to support the ongoing proper planning and sustainable development of the county	Section 5 (exempt development) declarations	56 decisions issued	56 decisions issued	N/A
<b>Strategic Projects &amp; Public Realm</b>						
2.5	To conduct a “health check”/ urban design analysis of settlements and develop an associated Town/ Village Renewal Plan in line with the county development plan and an agreed programme across Municipal Districts	To progress reviews of settlements (towns and villages) throughout the County during 2021	No. of settlements reviewed per year in line with agreed programme	10 in progress during 2021	10 nearing completion at year end 2021	N/A
2.5	To maximise public participation and collaboration in informing design and project proposals for each town and village	To progress extensive public consultations online during 2021 to maximise the relevance, quality and impact of projects in addressing the needs of towns and villages	No. of public consultation events held per year and no. of associated submissions received	17 planned for 2021	12 progressed in 2021	Face to face public consultation not possible during 2021 due to covid restrictions
2.5	To actively pursue funding opportunities for projects that revitalise the county's towns and villages	To submit further funding applications to expand the programme of approved projects under the Strategic Projects and Public Realm Programme beyond 2020	Total value of funding approvals annually	€10m being sought in URDF applications submitted in 2020 with decisions awaited	€3,496,374 awarded for Naas Town Centre Renewal Masterplan  €1,908,750 awarded for Maynooth Town Centre Renewal Masterplan in 2021	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
<b>Strategic Projects &amp; Public Realm</b>						
5.2	<p>To deliver projects that revitalise the local economy and rural hinterlands of the county's towns and villages, including greenway and blueway projects</p> <p>To create an increased sense of place, where sustainable transport and modal shift is prioritised</p>	To progress delivery of programme of approved funded projects under the Strategic Projects and Public Realm Programme	Funding spend per annum on completed projects	Reporting to commence in 2021	Significant number of projects nearing completion at year end 2021	However due to restrictions it was not possible to finalise these projects in 2021
5.2	<p>To deliver projects that revitalise the local economy and rural hinterlands of the county's towns and villages, including greenway and blueway projects</p> <p>To create an increased sense of place, where sustainable transport and modal shift is prioritised</p>	To progress delivery of programme of approved funded projects under the Strategic Projects and Public Realm Programme	Value of active projects on hand at year end	Reporting to commence in 2021	€36,707,583 at end of 2021	N/A

# Community Services

The table below sets out the progress and delivery of services in 2021, based on the actions set out in the 2021 Annual Service Delivery Plan:

Corporate Plan Supporting Strategy	5-Year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.1	Work to enhance community participation and achieve citizen-ship through capacity building and training in conjunction with the PPN	Promote increased participation	No. of PPN members	1100	775	N/A
4.1	Work to enhance community participation and achieve citizen-ship through capacity building and training in conjunction with the PPN	Encourage representation	No. of PPN representatives to Kildare County Council & related structures	25	24	N/A
4.1	To Promote consultation and communication through partnership with employees and citizens	Arrange social events	No. of events in Social Inclusion Week	10	24	N/A
4.1	To Promote consultation and communication through partnership with employees and citizens	Arrange information sessions	No. of PPN information sessions regarding supports available	10	10	N/A
4.1	To develop the community leadership role of the council through the Local Community Development Committee (LCDC)	To ensure that Kildare LCDC continues to run effectively and efficiently	Sustain the current No. of meetings annually by LCDC and its supporting sub-committees (3-4)	20 meetings	30 meetings	N/A
4.0	To support the work of the Strategic Policy Committees	Areas for attention will be progressed from the work plans advised to the committee in January 2021	No. of policies, strategies and schemes reviewed and developed by Strategic Policy Committee	No. of policies and strategies brought to full council for consideration	No. of policies and strategies brought to full council for consideration	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.0	Residents Associations: Continue to work with existing community residents' associations and support the development of new residents' associations	Residents' Associations grants scheme will be run for local authority and private estates in 2021	No. of Resident Association Group applications	Local Authority: 113 Private Residents: 265	Local Authority: 78 Private Residents: 300	N/A
4.0	Continue to promote social inclusion and community development as good practice in all project estates	Continue promotion	Kildare County Council project estates supported	10	10	N/A
4.0	Support groups to participate in local and national award competitions to highlight best practice and encourage participation	Continue to support participation	No. of groups who participate in the annual Pride in your Place Competition	23	25	N/A
4.0	Support groups to participate in local and national award competitions to highlight best practice and encourage participation	Continue to support participation	No. of gardens qualified for the 'Best Kept Garden' Competition	18	17	N/A
4.0	Support groups to participate in local and national award competitions to highlight best practice and encourage participation	Continue to support participation	No. of young people participate in the Youth Endeavour Awards	2	6	N/A
4.0	Support groups to participate in local and national award competitions to highlight best practice and encourage participation	Continue to support participation	No. of applications for LARA grants	78	71	N/A
4.8	Multi-agency group established for targeted estates in the county to highlight gaps in service provision	Continue to work with targeted estates	At least 4 meetings per year	2	6	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.8	Continue to focus on social inclusion as a means of tackling poverty and disadvantage	Ensure that the Kildare SICAP programme is delivered in line with the agreed plan	No. of persons supported annually	781	797	N/A
4.8	Continue to focus on social inclusion as a means of tackling poverty and disadvantage	Ensure that the Kildare SICAP programme is delivered in line with the agreed plan	No. of groups supported annually	59	86	N/A
4.8	Continue to focus on social inclusion as a means of tackling poverty and disadvantage	Ensure that the Kildare SICAP programme is delivered in line with the agreed plan	Bimonthly LCDC reports	Yes	Yes	N/A
4.8	Continue to focus on social inclusion as a means of tackling poverty and disadvantage	Ensure that the Kildare SICAP programme is delivered in line with the agreed plan	Annual review complete	Yes	Yes	N/A
6.11	Continue to support the work of Comhairle na nOg under the national policy framework 'Better Outcomes Brighter Futures 2014 – 2020'	Continue to support	No. of second-level schools participated in Comhairle na nOg	23	22	N/A
4.11	Continue to develop a more inclusive and inter-cultural society in the county through the implementation of the County Kildare Integration Strategy 2019 – 2024	Complete Integration Strategy 2021-2026	Completing and implementing the strategy	Currently in consultation phase for new Integration Strategy	New Kildare Integration Strategy launched in September 2021	N/A
4.11	Continue to develop a more inclusive and inter-cultural society in the county through the implementation of the County Kildare Integration Strategy 2019 – 2024	Implement strategy	Implement the Traveller and Roma Inclusion Strategy to support communities	Implementation worker appointed and implementation committee in place & meeting regularly	5 meetings of Implementation Committee in 2021  Regular interagency meetings and working group participation to progress strategy	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
2.8	<p>Twinning: Strengthen and develop Kildare's cultural relationships across the world</p> <p>Providing support to twinning throughout the county</p> <p>Continued implementation of the twinning policy and committee oversight</p>	<p>Develop and maintain website</p> <p>Providing support to twinning throughout the county</p> <p>Continued implementation of the twinning policy and committee oversight</p>	No. of active twinning groups in the county	16	16	N/A
4.4	Promote access to community-based sports and recreational opportunities	Continue to promote opportunities	Cumulative no. of playgrounds/skate parks/outdoor gyms facilitated and/or maintained by the council	<p>Playgrounds: 30</p> <p>Outdoor gyms: 11</p> <p>Skateparks: 3</p>	<p>Playgrounds: 32</p> <p>Outdoor gym: 10</p> <p>Skateparks: 3</p>	N/A
4.4	Promote access to community-based sports and recreational opportunities	Organise and hold annual playday event	Attendance at annual Play Day over Corporate Plan lifetime	3,000 (2019)	1000 play packs distributed	Play Day was not held due to Covid 19, instead play packs were distributed
4.4	Promote access to community-based sports and recreational opportunities	Continue to promote participation	Annual participation of Kildare residents engaged in sports and physical activities	26,000	21,000	N/A
4.4	Promote access to community-based sports and recreational opportunities	Continue to provide upskilling	No. of volunteers receiving upskilling annually	4,000	3,200	N/A
3.10	Seek the delivery of physical and community infrastructure in conjunction with high-quality residential developments to create quality living conditions	Continue to access funding to support capital initiatives	Annual funding to support small scale capital initiatives in residential areas (subject to funding approved by the Department of Rural and Community Development	Reporting to commence in 2021	Reporting to commence in 2022	N/A
4.1	Support the development of sustainable communities through active intervention in facilitating community led projects	<p>Community and festival grant schemes will be run in 2021</p> <p>New online grants application system</p>	No. of grant applications	1,000	1,069 (all schemes) including Covid R2, CEP 2021	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.1	Support the development of sustainable communities through active intervention in facilitating community led projects	Grant information sessions will be organised in conjunction with PPN	No. of information sessions  % of grant applications made online	Reporting to commence in 2021	2 information sessions  >99% of applications made online	N/A
4.1	Support the development of sustainable communities through active intervention in facilitating community led projects	Support ongoing programme of delivery  Maintenance and management of playgrounds	Bawnogues Athletic track: new high & long jump areas, sprint lanes and floodlighting	Complete track upgrade works	Main works complete. Snagging to be complete in 2022	N/A
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Support ongoing programme of delivery  Maintenance and management of playgrounds	Monread Park outdoor gym: install new outdoor gym	Complete installation of gym	Work scheduled for 2022	N/A
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Support ongoing programme of delivery  Maintenance and management of playgrounds	Athy amenity sports ground: consult with clubs	Complete consultation with clubs	Consultation delayed until 2022	N/A
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Support ongoing programme of delivery  Maintenance and management of playgrounds	Lough na Mona floodlighting: prepare tender for light installation	Tender for floodlighting in grounds	No works progressed in 2021	N/A
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Support ongoing programme of delivery  Maintenance and management of playgrounds	Amenity land Athgarvan: prepare design brief for consultants to complete works	Appoint consultants to carry out the design	No works progressed in 2021	N/A
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Implement the adopted play policy for the county	Castledermot playground	Complete playground construction	Playground completed	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Implement the adopted play policy for the county	Allenwood playground	Complete Part 8 and tender for design	Part 8 completed and tender for design under preparation	N/A
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Implement the adopted play policy for the county	Leixlip Playground	Tender for carpark design and playground design	Survey of local schools carried out to inform playground design	N/A
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Implement the adopted play policy for the county	Celbridge Youth facility	Establish stakeholder group and consult with relevant parties	Steering group formed and tender issued for consultation with young people to identify requirements	N/A
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Implement the adopted play policy for the county	Playground accessibility	Develop standard for playground accessibility	Access Officer undertaking standard development	N/A
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Implement the adopted play policy for the county	Celbridge Abbey playground	Complete installation of additional equipment: new path and seating	In progress	Works delayed due to Covid restrictions and closure of the Abbey for public access
4.4	Support the development of sustainable communities through active intervention in facilitating community led projects	Implement the adopted play policy for the county	Playground maintenance	Complete tender for playground maintenance and routine maintenance and safety inspections	Preparatory works done on tender for playground maintenance	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Develop Parks and Open Spaces strategy for the county including best use of recreational facilities	Complete strategy and objectives	Approval of the strategy by SPC and full council	Draft Open Space strategy prepared	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Carry out a Tree Works programme for the county	Inspect & report on tree requests received through the year and tender works	Completion of tree planting, pruning and removals	Works complete	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.7	Enhance and develop the appearance and environment of Kildare	Sallins Amenity Land	Prepare masterplan and advertise for Part 8 approval	Approval of the masterplan by the Naas Municipal District	Masterplan complete	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Liffey Linear Park, Newbridge	Prepare design brief for consultant to masterplan section from Watering Gates to Newbridge College	Completion of tender to appoint consultants and complete masterplan	No works progressed	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Monastic Garden, Kildare Town	Tender for archaeology works and tender for construction of retaining wall and landscaping	Complete archaeology, construction of retaining wall and landscaping	No works progressed	N/A
1.7	Enhance and develop the appearance and environment of Kildare	St Catherine's Park Sensory Garden	Tender for contractors to construct garden	Appoint contractors	No tender progressed	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Monread Park, Naas	Prepare design brief for consultants	Appoint consultants to prepare masterplan	No works progressed	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Peoples Park, Athy	Investigate design options for new seating and path upgrade	Prepare costs	Grant application made	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Moat of Ardscull	Re-instate wildflower area and install signage and new seating	Complete wildflower meadow and seating	Wildflower meadow complete	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Leixlip Summer Bedding	Tender for planting and maintenance of summer bedding	Install bedding and complete maintenance	Works complete	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Cherry Avenue Park, Kildare Town	Prepare design brief and tender for central earth feature on the masterplan	Tender for design	Preparatory works complete for tender	N/A
1.7	Enhance and develop the appearance and environment of Kildare	Grass & Roundabout Maintenance	Carry out maintenance of grass contract areas	Complete maintenance of all contract areas	Works complete	N/A

Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.1	To protect and maintain the natural environment of Kildare and change management of amenity& recreation areas to mitigate and adapt to climate change and benefit biodiversity, subject to funding and resources	Maintain Leixlip Spa SAC	Cut meadow areas, remove litter and investigate conservation of Spa well	Complete works	Complete works	N/A
1.1	To protect and maintain the natural environment of Kildare and change management of amenity& recreation areas to mitigate and adapt to climate change and benefit biodiversity, subject to funding and resources	Develop Conservation plan for Castletown Woods	Develop brief for consultant and tender works	Complete appointment of consultant to prepare conservation report	No works complete	N/A
1.1	To protect and maintain the natural environment of Kildare and change management of amenity& recreation areas to mitigate and adapt to climate change and benefit biodiversity, subject to funding and resources	Tender for architect to conserve and restore Barnhall House and associated buildings	Prepare brief for tender	Appoint consultant architect to prepare designs	Tender under preparation	N/A
1.1	To protect and maintain the natural environment of Kildare and change management of amenity& recreation areas to mitigate and adapt to climate change and benefit biodiversity, subject to funding and resources	Glyphosate elimination	Introduce programme of strimming and reduce spraying	Complete strimming as part of grass maintenance programme	Complete	N/A



Corporate Plan Supporting Strategy	5-year Objective (as per Corporate Plan)	2021 Objective	Performance Standard	Performance Indicator (2020)	2021 Progress Report – Performance Indicators	Covid 19 Contextual note
1.11	To protect and maintain the natural environment of Kildare and change management of amenity & recreation areas to mitigate and adapt to climate change and benefit biodiversity, subject to funding and resources	Pairc Mhuire tree planting	Develop brief for design of tree pits	Complete designs	No works complete	N/A
1.11	To protect and maintain the natural environment of Kildare and change management of amenity & recreation areas to mitigate and adapt to climate change and benefit biodiversity, subject to funding and resources	Community Tree Planting Scheme	Plant pilot sites	Plant pilot sites	Planting delayed until 2022	Covid 19 restrictions coincided with planting season
4.3	To lead and support the Kildare Age Friendly County Programme (and act as regional lead for South-East region) which is being developed and overseen by the Kildare Age Friendly Alliance supported by Age Friendly Ireland	Continue to monitor and support the implementation of the Kildare Age Friendly County Strategy 2019-2021 and to work closely with Age Friendly Ireland as the South-East regional lead	Continue to support Kildare Alliance and agree 6-monthly work programmes	Work programmes implemented	Work programmes implemented	N/A
4.3	To lead and support the Kildare Age Friendly County Programme (and act as regional lead for South-East region) which is being developed and overseen by the Kildare Age Friendly Alliance supported by Age Friendly Ireland	Continue to monitor and support the implementation of the Kildare Age Friendly County Strategy 2019-2021 and to work closely with Age Friendly Ireland as the South-East regional lead	Annual Report published identifying progress in key objectives from the Kildare Strategy	Annual Report published and distributed	Annual Report published and distributed	N/A
4.3	To lead and support the Kildare Age Friendly County Programme (and act as regional lead for South-East region) which is being developed and overseen by the Kildare Age Friendly Alliance supported by Age Friendly Ireland	Continue to monitor and support the implementation of the Kildare Age Friendly County Strategy 2019-2021 and to work closely with Age Friendly Ireland as the South-East regional lead	Support given to national shared service centre and SE counties as agreed with Age Friendly Ireland	2 Alliance meetings to be held	2 alliance meetings held.  Inter-departmental meetings held and all work objectives achieved	N/A

## Appendix 10 – Performance Indicators 2021

NOAC Performance Indicators for 2021 will be included when published

## Appendix 11 – Glossary Of Terms




Area of Further Assessment	<b>AFA</b>	Joint Policing Committee	<b>JPC</b>
Approved Housing Body	<b>AHB</b>	Kildare County Council	<b>KCC</b>
Capital Assistance Programme	<b>CAP</b>	Kildare Sports Partnership	<b>KSP</b>
Catchment Flooding Risk Assessment Management	<b>CFRAM</b>	Local Area Plan	<b>LAP</b>
City and County Management Association	<b>CCMA</b>	Local Authority	<b>LA</b>
Commission for Energy Regulation	<b>CER</b>	Local Community Development Committee	<b>LCDC</b>
Customer Relations System	<b>CRM</b>	Local Enterprise Office	<b>LEO</b>
Department of Environment, Climate and Communications	<b>DECC</b>	Population Equivalent	<b>PE</b>
Department of Transport	<b>DoT</b>	Service Level Agreement	<b>SLA</b>
Department of Tourism, Culture, Arts, Gaeltacht, Sport and Media	<b>DTCAGSM</b>	Department of Rural and Community Development	<b>DRCD</b>
Educational Training Board	<b>ETB</b>	Social Inclusion and Community Activation Programme	<b>SICAP</b>
Environmental Protection Agency	<b>EPA</b>	Strategic Policy Committee	<b>SPC</b>
Health Service Executive	<b>HSE</b>	Sustainable Urban Drainage System	<b>SUDS</b>
Industrial Development Authority	<b>IDA</b>	Radio Frequency Identification	<b>RFID</b>
Integrated Services Programme	<b>ISP</b>	Toys, Technology and Training	<b>TTT</b>
Information Communications Technology	<b>ICT</b>	Upper Liffey Valley Regional Sewerage Scheme	<b>ULVRSS</b>
Department of Housing, Local Government and Heritage	<b>DHLGH</b>	Wastewater Treatment Plant	<b>WWTP</b>
Community Enhancement Programme	<b>CEP</b>	Local Action Group	<b>LAC</b>

## Contact Us

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